# CAM News regarding the Flooding in Alberta

CAM heard from our members about the devastation due to flooding in Calgary, Alberta. Here's a compilation of some of the information we received.

From press releases issued June 24, 2013 by Highland Moving & Storage and Starline Overseas Moving in Calgary, Alberta ("Southern Alberta Impacted by Severe Flooding", sylviac@highlandmoving.com, and "Southern Alberta Affected by Severe Flooding", sylviac@starlineoverseas.com):



CALGARY, ALBERTA -The city of Calgary and surrounding Southern Alberta communities including Canmore, Banff, High River, Okotoks, Black Diamond and Turner Valley were in a state of emergency due to significant flooding. The severe flooding began Thursday afternoon June 20<sup>th</sup> and was due to record-breaking rainfall amounts combined with run-off from the melting snow in the Canadian Rocky Mountains.

Due to the mandatory evacuation of many communities and closure of various roads ... [we] instructed all operation teams on site to return back to the main office early on Friday June 21, 2013... all of our office staff and teams were able to return home safely. The severe flooding has not directly impacted our Calgary office and storage facility.



As of Saturday morning, one hundred thousand people were still directly affected by means of evacuation or without power and or gas. Over twenty communities within the city including downtown remain on lockdown with the hope of re-opening anytime between now and the latter end of this week. Many communities surrounding city have been affected tremendously and the flood cleanup will take months to complete.

Safety of our teams and customers remain our top priority. For the next two weeks,... [our] teams will continue to work around the clock to ensure all impacted families are serviced. Please be patient with us as we do our best to ensure all delayed deliveries are assisted as soon as possible.

We appreciate the heartfelt concerns we have received over the past few days from many agents and accounts from around the world. Any agents or individuals who would like to assist are urged to make a donation to the Canadian Red Cross online at redcross.ca or by contacting the following number 1-800-418-1111.

Here are a few more images of conditions in Calgary and surrounding areas – clearly affecting service to and from Alberta – provided by Adi Shaked, Orbit International Moving Logistics LTD. "Below are some photos showing the devastation. According to ... [our Calgary] City Dispatch today, in ... [Calgary] today the main roads are open, most access roads are closed. As for downtown, it is completely closed and under water. It is expected to remain closed until mid-week as per the local mayor."

### HIGH RIVER



HIGH RIVER



#### HIGH RIVER



HIGH RIVER



### CALGARY



#### CALGARY



## CANMORE



**From Randall Moseson, Bow Valley Moving & the 'Okanagan Express' in Canmore, Alberta:** "Thank you for your concerns for our province ... Outside my front window is devastation. We are safe and the community is pulling together. Sometimes just a little help makes a big difference in someone's lives."

#### From Stephen Cryne, Canadian Employee Relocation Council:

"Our thoughts and prayers are with the thousands of residents in Alberta who have been impacted by the unprecedented flooding. The loss of life and property caused by the flooding in Alberta exceeds our imagination. Many people have lost their homes, valued treasures and household possessions.

Relief efforts are underway to help the people in some of the worst hit communities. If you would like to help relief efforts, donations may be made to the <u>Red Cross</u> on their website or by calling 1-800-418-1111. Also, donations can be made to the <u>Salvation Army Flood Relief</u> effort or by calling 1-800-725-2769. The Alberta government is also asking people to donate money if they want to help.

This situation will impact the relocation industry as the loading; hauling and delivery schedules are impacted as well as drivers being rerouted. Delays will be a result as movers struggle to deal with the fall out of the extensive flooding.

Corporates' transferees will be affected depending on dates, location and where they fit in the transportation chain. With peak season quickly approaching this situation will strain every resource a mover has. This adds a new complexity for our industry, but working together through our well established networks and strong relationships, I am sure everything possible will be done to ensure transferees are well cared for. "

CAM supports the sentiment expressed **by Rodger W. Armstrong, Ray's Moving & Storage Co. in Saskatoon, Saskatchewan** about this "horrific event...Our thoughts and human good will are with all."