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Weichert Relocation Resources Recognizes David Arpin with Next Practice Leadership Award

WEST WARWICK, R.I. (June 27, 2012) - David Arpin, president and CEO of Arpin Van Lines, was honored this month with the Weichert Relocation Resources Inc. (WRII) Next Practice Leadership Award for his team's outstandingly high service marks, as reflected on the Weichert Move Network score card. Arpin Van Lines is one of Weichert's preferred moving vendors.

"David Arpin has helped us improve what is arguably the most complex and critical component of any relocation-the shipment and storage of household goods," said Aram Minnetian, president of Weichert Relocation Resources. "In addition to consistently high service marks, which include a 98% scorecard success rate in 2011, 99.5% on-time performance and a 99% overall satisfaction rate for his on-site move coordinators, David has made a significant 'next practice' contribution to our Weichert Move Network score card."

"I am honored to receive this award on behalf of all of our dedicated team members who worked very hard to set this new benchmark for the industry," said David Arpin.

To increase the likelihood of a successful household goods service experience, Arpin implemented a quality management initiative that calls for all VIP moves and a percentage of their other loadings and deliveries to be personally visited and supervised on-site by a management representative.

Arpin's strategy proved so successful, that it has been incorporated into Weichert's Move Network score card criteria, requiring a percentage of all partner moves to be similarly visited or supervised by a Weichert Move Network partner management representative.

About Arpin Van Lines:

Arpin Van Lines, headquartered in West Warwick, Rhode Island, is an industry leader in household goods moving for corporate, residential, government and military customers. With over 100 years of experience and a reputation for providing excellent service, Arpin Van Lines is the only U.S.-based family owned and operated moving and storage company that has remained dominant and successful for more than a century. Quality driven and privately owned, Arpin Van Lines' core philosophy has always been "Creating Customers for Life(r)." As The Official Mover of the PGA and a ProMover-certified member of the American Moving and Storage Association, Arpin Van Lines has over 385 agency locations throughout the United States. Arpin Van Lines is a division of the Arpin Group, Inc., which also includes Arpin International Group, Creative Storage Solutions, Arpin Renewable Energy, and Arpin Broadcast Network, LLC. For more information call 1-800-343-3500 or visit <http://www.arpin.com>.

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