CANADIAN ASSOCIATION OF MOVERS

EXPECTATIONS FOR MEMBERS OF THE BOARD OF DIRECTORS

Thank you for considering membership on the Board of Directors of the Canadian Association of Movers. You have been recommended for the Board for your knowledge, skills, experience and reputation in our industry and CAM and its members are grateful for your willingness to serve. You should be aware that CAM has certain expectations of its Directors and that being a Director comes with certain responsibilities.

The Board, and therefore the Directors, have the following primary responsibilities:

- 1. To establish and oversee the strategic direction of CAM and to ensure that CAM operates in a way that is consistent with that strategic direction.
- 2. To monitor and evaluate the performance of the President and CEO in carrying out the operations of CAM including the decision to hire and fire the President as may be required.
- 3. To establish policies, and controls to ensure that CAM operates in a way that is professionally, legally, and financially responsible and is consistent with CAM's strategic direction.
- 4. To ensure that CAM properly serves its member companies.

In executing the primary duties and responsibilities, Directors are expected to:

- 1. Faithfully attend Board meetings, prepare for those meetings so as to ensure informed participation, and actively participate in those meetings.
- 2. Serve as a member, advisor or chair on at least one Committee of the Board and faithfully attend and participate in the activities and meetings of those Committees. Encourage, support and help develop the future leadership of CAM through the development of strong, dynamic, active committed committee members and leaders.
- 3. Be an advocate and champion for CAM and its programs and contribute your time and unique talents to CAM. Actively recruit members for CAM and leaders for the Board and Committees.
- 4. Attend the annual conference if at all possible.
- 5. Ensure that your participation in the affairs of the organization is consistent with your primary duties and responsibilities as a Director and that your activities do not interfere with the responsibilities of the President and staff for operating the organization.
- 6. Ensure that your participation is consistent with CAM's policies as established by the Board, particularly as regards conflicts of interest and confidentiality. Recognize that what you learn, and what you discuss as a Director is for the benefit of CAM only, not for your benefit or the benefit of your employer. Board deliberations are confidential to the Board. Individual Board members are only authorized to speak on behalf of the Association within the guidelines provided.
- 7. Ensure that your member employer properly reports and pays its dues and other obligations to CAM and, to the extent that it is consistent with the business interests of your employer, actively participate in CAM programs and educational offerings.
- 8. Ensure that you do not make any agreement, promise or commitment that would obligate or bind the Board or CAM without specific authority to do so.
- 9. Always remember that you have been elected to represent the members and are an advocate for our industry. The service to our members is the primary responsibility of the staff and the Board. We are here to serve them and their needs, helping members run high-quality, profitable moving and storage businesses.