

THE CANADIAN MOVER

Summer/Été 2007

The Bi-Annual Magazine and Directory of the Canadian Association of Movers/
Revue semestrielle et annuaire de l'Association canadienne des déménageurs

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The CAM website, www.mover.net,
has the latest Association information,
up-to-date listings of movers, suppliers,
international movers and van lines,
as well as articles from past issues
of *The Canadian Mover*.

Le site de l'ACD, www.mover.net
fournit les dernières nouvelles de
l'Association et une liste à jour des
déménageurs, fournisseurs, déménageurs
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des articles des numéros précédents de
la revue *Le déménageur canadien*.

THE CANADIAN MOVER LE DÉMÉNAGEUR CANADIEN

The Bi-Annual Magazine and Directory of the Canadian Association of Movers/
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Été 2007

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OVERSEAS

Chairman's Message/Message du président du conseil

Here We Go Again ... Peak season is fast approaching.

Although there seems to be a small softening of the driver-shortage situation, the crisis continues; we need to always be promoting the virtues of the driver's position and compensating these hard-working folks the best we can, as well as helping them to do the best job they can to serve our customers.

The economy in the west took a brief rest in the first quarter but is back up and running full steam ahead. Despite the gloomy reports on the US housing market that dominate our media, the Canadian economy remains strong ... for now. While there is no direct evidence that the softening US appetite for Canadian-produced goods has affected our economy, this, along with the strengthening Canadian dollar, should have proactive business-people making contingency plans, just in case.

CAM will experiment this year with holding several regional events. They will be great opportunities to visit with your fellow movers and get your finger on the pulse of the industry!

Our annual conference will be held at a new time this year, on December 3 and 4 in Toronto. Please mark your calendars now. Last year's conference was rated our best since the rejuvenation of CAM, and we are working hard to bring you another great event. If you have not been coming to the annual conference, perhaps you owe it to yourself to take the time to check it out!

One of CAM's national initiatives is getting its message out through Canada's national press. We issue press releases several times a year and each generates response from newspapers, TV and radio. Often, the press release is printed verbatim in the press.

Your board of directors is constantly trying to implement programs that add value to your membership. If you have any ideas or suggestions, please forward them to the CAM office, or drop me a line.

Have a happy and prosperous peak season!



*Lawrence M. (Larry) Rosenberg
Chairman, Canadian Association of Movers*



La pleine saison approche ... À vos marques, prêts, partez

Bien qu'il semble y avoir une légère amélioration de la pénurie des camionneurs, la crise se poursuit. Il nous faut continuer à promouvoir les mérites de la profession, rémunérer le mieux possible ces durs travailleurs, et les aider à accomplir le meilleur travail qui soit auprès de la clientèle.

Après un bref ralentissement au cours du premier trimestre, l'économie dans l'ouest s'est redressée et bat à nouveau son plein. En dépit des sombres rapports sur le marché de l'habitation aux

É.-U., l'économie canadienne demeure forte...pour l'instant. Bien que rien n'indique que l'affaiblissement de la demande américaine pour les produits fabriqués au Canada, ait affecté notre économie, ce facteur auquel s'ajoute le raffermissement du dollar canadien devrait inciter les gens d'affaires proactifs à formuler des plans d'urgence, juste en cas.

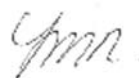
L'ACD organisera cette année plusieurs activités régionales. Elles nous fourniront de bonnes occasions de visiter nos membres déménageurs et vous permettront de tâter le pouls de l'industrie!

Notre congrès annuel aura lieu à une différente époque cette année, soit les 3 et 4 décembre, à Toronto. Veuillez inscrire ces dates sur votre calendrier dès maintenant. La conférence de l'an dernier a été perçue comme la meilleure qui soit depuis la refonte de l'ACD et nous travaillons à organiser un autre événement mémorable. Si vous n'avez jamais participé à ce congrès, peut-être vaut-il la peine de vous renseigner!

L'une des initiatives nationales de l'ACD vise à faire circuler son message par l'entremise de la presse canadienne. Nous préparons des communiqués de presse plusieurs fois l'an et chacun suscite l'attention des journaux, de la télé et radio. Souvent les communiqués sont imprimés mot à mot dans la presse.

Votre conseil d'administration tente constamment de mettre en place des programmes qui donne une plus grande valeur à votre adhésion. Si vous avez des idées ou suggestions, veuillez les soumettre à l'ACD ou nous envoyer une note.

Meilleurs vœux pour une saison des plus prospères.



*Lawrence M. (Larry) Rosenberg
Président du conseil de l'Association canadienne
des déménageurs*

President's Message/Message du président

At the end of April, I had the opportunity to attend the American Moving and Storage Association's 2007 Annual Convention and Trade Show in Palm Springs, California.

It was definitely an eye-opener for me. There are major differences between our two associations, most obviously in the size of our membership and resources. AMSA's strengths in these areas is evidenced by the size of its conference and the breadth of its management team.

In spite of our more-limited resources, however, the Canadian Association of Movers achieves similar functions, including:

- liaising about legislation and regulation with provincial and federal government departments;
- working with both governmental and non-governmental consumer organizations;
- directing consumers to reputable movers;
- assisting consumers to resolve complaints; and
- promoting good movers and good moving practices through the media.

We continue to see some movers treating consumers badly and consumers failing to do their due diligence. This is a challenge for our industry and may be an opportunity for CAM members. The situation is being addressed by governments and through media coverage, but it's a slow process.

We have instituted some changes in this issue of *The Canadian Mover*, with our first in an ongoing series of member profiles and articles on some good moving practices. For the latter, we thank the British Association of Removers. Your suggestions for future articles would be helpful. What would you find interesting and helpful?

There is renewed interest in CAM, with our membership at its highest level since the association was re-established in 1996. We've recently welcomed new members from across the moving spectrum – domestic movers, international movers and suppliers – and thank them for their support.

Some members have discovered that certification through CAM's Certified Canadian Mover Program is a great tool to close a sale. In addition, referrals from CAM to member companies provide excellent sales opportunities on a regular basis.

As always, CAM seeks your participation in its governance, liaison with government and programs in order to remain viable. Increased contributions by committed members would enhance our offerings and strengthen the reputation of the industry. To get involved, give me a call.



John Levi, President



A la fin d'avril, j'ai eu l'occasion d'assister au congrès de l'*American Moving and Storage Association's 2007 and Trade Show* à Palm Springs, en Californie.

Ce fut une expérience révélatrice. Il existe des différences majeures entre nos deux associations, dont bien entendu le nombre de membres et les ressources. L'ampleur de son congrès et son importante équipe de direction confirme le prestige de l'AMSA sur ces points.

En dépit de ses ressources plus limitées, l'Association canadienne des déménageurs accomplit des fonctions semblables, y compris :

- celle d'assurer des liens avec les départements fédéraux et provinciaux sur la législation et règlements;
- celle de travailler de concert avec les organismes de défense des consommateurs aux paliers fédéral et provincial;
- celle de référer des déménageurs réputés aux consommateurs;
- celle d'aider les consommateurs à résoudre les plaintes ; et
- celle de promouvoir les bons déménageurs et les bonnes pratiques du déménagement par le biais des médias

Nous sommes toujours témoins de déménageurs insoucians et de consommateurs qui négligent d'agir avec prudence. Il s'agit d'un défi pour notre industrie et peut-être une occasion pour les membres de l'ACD. Les gouvernements et les médias interviennent, mais le processus est lent.

Nous apportons certains changements dans ce numéro du *Déménageur canadien*, dont le premier vise à présenter une série de profils de membres et d'articles sur les pratiques des bons déménageurs. À cet effet, nous remercions la *British Association of Removers*. Nous vous invitons à nous faire part de vos suggestions pour nos prochains numéros.

Il y a un regain d'intérêt vis-à-vis de L'ACD et l'adhésion est à son meilleur depuis la refonte de l'Association en 1996. Nous avons accueilli tout dernièrement de nouveaux membres dans toutes les sphères d'activités du déménagement – déménageurs résidentiels, fournisseurs et déménageurs internationaux et nous les remercions de leur appui.

Certains membres ont constaté que l'accréditation en vertu du programme des déménageurs agréés de l'ACD se veut un outil important pour conclure une vente. De plus, les références de l'ACD aux compagnies membres procurent régulièrement des occasions de vente.

Comme toujours, l'ACD vous invite à vous ranger sous son aile et à profiter de ses programmes et liens avec les gouvernements pour demeurer rentable. L'engagement d'un plus grand nombre de membres rehausserait nos initiatives et la réputation de l'industrie. Pour participer, téléphonez-moi.



John Levi, Président

Salmon's Transfer Ltd.

By Kim Biggar

MEMBER PROFILE

Salmon's Transfer of Richmond, B.C., has built a reputation since its founding in 1913 as a mover of "high-value, hard-to-handle furniture and equipment," says Doug Kellough, the company's President and General Manager. Everything from pianos, museum and art exhibits, computers and medical equipment to regular household goods falls into the company's purview. Having established this niche in the Greater Vancouver Regional District (GVRD) marketplace, Salmon's has secured its good

name by providing top-quality service by a committed crew.

History of Salmon's Transfer In 1913, when he was 21, Frank George Salmon, originally from Hampton, England, purchased a team of horses and a flat-deck wagon, and started Salmon's Transfer. Vancouver was in the midst of rapid growth at that time. Frank capitalized on that growth, initially by delivering building materials needed to build the city's infrastructure, later getting involved in moving household goods, including spe-

cializing in piano moving.

Upon his return from the war in 1946, Frank Jr. took over running the company and led it through prosperous times until 1972, when Salmon's was sold to a subsidiary of Atlas Van Lines Canada Ltd.

Since 1978, Salmon's has operated as an employee-owned company (like a co-op), under the direction of Doug Kellough, whose philosophy is that, by focusing primarily on serving the GVRD, Salmon's is able to retain full control over all of its

continued on page 10



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Salmon's Transfer Ltd.

Par Kim Biggar

PROFIL D'UN MEMBRE

Depuis sa fondation en 1913 *Salmon's Transfer* de Richmond, C.-B., n'a cessé d'accroître sa réputation dans le déménagement des biens de « grande valeur, meubles et équipements difficiles à manier » nous dit Doug Kellough, son président et directeur général. La compagnie œuvre dans le déménagement de pianos, d'objets d'arts pour les expositions dans les musées, d'ordinateurs, d'équipement médical et de biens mobiliers. Cette compagnie qui a ses quartiers généraux dans le District

régional de Vancouver doit sa réputation à ses services de première qualité et au dévouement de son personnel.

Historique de Salmon's Transfer C'est en 1913, que Frank George Salmon, originaire de Hampton en Angleterre, acquière à l'âge de 21 ans des chevaux et un chariot à plateforme pour ouvrir *Salmon's Transfer*. Vancouver bénéficiait d'une croissance rapide à cette époque. Frank profite de cette expansion pour se lancer dans la livraison de matériaux de construction servant à bâtir l'infrastructure de la ville.

Il étend par la suite ses activités au déménagement de biens mobiliers et ajoute à ses cordes le déménagement de pianos.

À son retour de la guerre en 1946, Frank fils, prend la relève et administre la compagnie tout au long des années prospères qui ont suivies jusqu'en 1972. C'est à ce moment que la compagnie est vendue à une filiale de Atlas Van Lines (Canada) Ltée.

Depuis 1978, la compagnie *Salmon's* fonctionne comme une coopérative, (elle *suite à la page 11*)

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PROFILE from page 8

operations and can thereby ensure that it provides the best-possible service in all of its transactions.

Current Operations In an industry that suffers from high staff turnover and increasing staff shortages, Salmon's full-time staff of 75 includes 10 employees who have been with the company for more than 35 years, and another six who've put in at least 20 years. Kellough attributes these extraordinary numbers to the company's co-op style, which provides for high wages, full benefits and owner-operator status for most of its drivers. These conditions have resulted in high job satisfaction for employees, and consistent, expert service for customers.

The company is able to keep so many of its employees on a year-round basis because of its efforts to diversify its offering. It now provides not only residential, office and commercial relocations, but also storage and transportation of high-value products and such items as restaurant and medical equipment, art and musical instruments.

About 75% of this mover's business is from referrals and repeat customers, making it necessary for the company to maintain a large inside-sales staff. Salmon's has done business with several generations of local families over the years.

Excellent Service Recognized Salmon's has won four National Quality Awards over the years from Atlas Van Lines. Award winners are determined based on

feedback from their customers, as well as their claims ratio and operations performance.

President Doug Kellough was personally honoured in 2006 with the Canadian Association of Movers' Founders Award, which recognized him as "a pioneering member of the moving industry who has had a long career of outstanding contribution to and impact on the moving profession; has demonstrated innovation and leadership; has raised the profile and performance of the industry, and promoted quality and integrity by example; and has served as a mentor to others in the profession."

A look at customer testimonials on Salmon's website offers further evidence of the company's service excellence. "Outstandingly executed move," "exemplary skill and professionalism," "speed and efficiency," "knowledge, expertise,

and very supportive manner": these are just some of the descriptions you'll see there.

Salmon's Transfer could be used as the poster child of the good mover, a prime refutation of industry critics' assertions that movers are an untrustworthy bunch. Staff is caring, professional and skilled, making the company a bright light in the Canadian moving industry.



After two years of research and development between Brian Coxon at Intec Technologies and Doug Kellough (left), the first of a new generation of domestic containers is delivered in early April 2007. The new containers are almost all fibre material and non-porous and the very little bit of steel is stainless. Between weight savings and maintenance savings, these containers should change the domestic moving container business significantly.



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PROFIL de la page 9

appartient aux employés), sous le gouvernail de Doug Kellough dont la philosophie est de servir principalement le District régional de Vancouver. La compagnie *Salmon's* retient le plein contrôle de son exploitation, ce qui lui permet de s'assurer de procurer le meilleur service possible dans toutes ses sphères d'activités.

Son exploitation Dans une industrie qui souffre d'un roulement du personnel élevé et d'une pénurie croissante de main-d'oeuvre, la compagnie compte au nombre de ses 75 employés 10 à son service depuis 35 ans et six avec plus de 20 ans d'ancienneté. Kellough attribue ce nombre exceptionnel au style de gestion en coop qui permet de verser un salaire élevé, et d'offrir une gamme d'avantages sociaux complète, sans oublier que le plupart des camionneurs ont leur propre camion. Ces conditions assurent une meilleure satisfaction de la part des employés et des services d'experts pour fidéliser la clientèle.

La compagnie est en mesure de retenir plusieurs de ses employés à l'année grâce à ses efforts pour diversifier ses services.



Après deux ans de recherches et développement, Brian Coxen de Intec Technologies et Doug Kellough (à gauche) ont mis au point une toute nouvelle génération de conteneurs résidentiels qui est apparue sur le marché en avril dernier. Les nouveaux conteneurs presque entièrement fait d'un matériel fibreux non poreux et d'une légère quantité d'acier inoxydable devraient considérablement modifier les déménagements résidentiels, en raison d'économies de poids et d'entretien.

Elle procure maintenant non seulement des services de déménagements résidentiels, commerciaux et de bureaux, mais aussi d'entreposage et de transport de biens de grande valeur, d'équipement médical, de restauration, d'œuvres d'art et d'instruments de musique.

Environ 75 % des affaires de la compagnie proviennent de références et de clients réguliers, ce qui exige un personnel des ventes considérable sur place. *Salmon's* a fait des affaires avec plusieurs générations de familles locales au fil des ans.

Reconnaissance de l'excellence du service *Salmon's* a reçu le prix national de reconnaissance des services de la Compagnie Atlas Van Lines à quatre reprises. Les critères pour recevoir ce prix sont : l'information de retour des clients, le taux de réclamations et le rendement de la compagnie.

En 2006, Doug Kellough a reçu le prix des fondateurs de l'Association canadienne des déménageurs, qui l'a reconnu comme « un pionnier dans l'industrie du déménagement. Sa longue carrière a



contribué de façon spectaculaire à l'essor de l'industrie du déménagement. Il a fait preuve d'innovation et de leadership. Il a rehaussé le profil et le rendement de l'industrie. Il a promu la qualité et l'intégrité en prêchant par l'exemple. Il a servi de mentor à d'autres dans notre profession. »

En jetant un coup d'œil aux témoignages des clients sur le site Web de *Salmon's* nous retrouvons d'autres preuves de l'excellence du service de la compagnie. « Un déménagement des plus ultras... « rapidité et efficacité »... « connaissance, compétence et façon d'inspirer la confiance ». Voilà quelques uns des nombreux commentaires qui y sont affichés.

Salmon's Transfer pourrait servir comme enfant-vedette d'affiche du bon déménageur, une preuve comme quoi ceux qui affirment que les déménageurs ne sont pas dignes de confiance sont dans l'erreur. Un personnel minutieux, professionnel et compétent fait de cette compagnie une étoile dans l'industrie canadienne des déménageurs.



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Antiques and Fine Art in Household Removals — A Problem or an Opportunity?

By Richard Edwards

Ask any removal company if they can pack Antiques & Fine Art and the answer will probably be 'of course we can', but does this easy response reflect the reality of how the British Removals Industry handles household removals that contain Antiques & Fine Art.

To an extent it depends on how you define the term 'Antiques & Fine Art', to some people it might describe Grandma's old sewing table or Uncle Walter's watercolours of his holidays in the Scottish Highlands, personally valuable to their owner no doubt, but not really what the term is meant to describe.

It is difficult to be precise about this but what we are talking about is generally

accepted to mean fine furniture or artefacts pre-1900 and any painting or original work of art valued above £1,000.

Many household removals will contain at least a couple of items which fit within this description, and generally most removal companies will have no difficulty in packing and safely handling their removal. However, some customers have a substantial inventory of Antique Furniture and Paintings, and some have specialist collections carefully built up over many years, and it is the care of these customers that we will discuss here.

Who are these customers? They could be virtually anyone, but are most likely to be senior managers or owners of businesses (perhaps retired), young entrepreneurs,

lawyers, wealthy overseas immigrants, even at a stretch you or me if the right six numbers come up next Saturday.

They will all have one thing in common, and that is that they will care passionately about the safety of their valuable and fragile pieces and will probably want to know every last detail of the packing and handling process before selecting a removal company.

What will they expect from a mover?

These customers will probably have high expectations, be quite demanding and require a patient and understanding response from the removal company. A removal of this kind can be very different to a standard household removal and will require specialist expertise and experience if it is to be successfully completed.

How can the Remover meet these requirements?

A good start would be to demonstrate an understanding of the customer's concerns, let them know you care too. The common ground thereby established will provide a basis on which to build your removal proposals and give your customer the confidence that their worries really are being addressed.

It's not necessary to know how to recognise a George Bullock table or to know that a horse portrait is by Stubbs, although it may help. No, what is really wanted is a *shared concern* for your customer's property: let them know that you understand why they love their furniture and art, and you will be half way to gaining their confidence, and hopefully their business.

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Déménager les antiquités et objets d'art d'une résidence — un problème ou une occasion d'or ?

Par Richard Edwards

Demandez à votre compagnie de déménagement si elle emballe les antiquités et objets d'art et elle vous répondra sans doute « bien sûr ». Or cette simple réponse reflète-t-elle la façon dont l'industrie britannique du déménagement se charge des déménagements d'antiquités et objets d'art ?

Bien entendu, tout dépend de ce que vous entendez par antiquités et objets d'art. Pour certains, il peut s'agir de la vieille table à couture de grand-mère ou des peintures à l'eau de l'oncle Walter durant ses vacances dans le haut-pays de l'Écosse. Aux yeux de leurs propriétaires il s'agit d'objet de valeurs mais ils ne répondent pas à la vraie définition d'antiquités et d'objets d'art.

Bien qu'il soit difficile d'en préciser le sens, nous parlons généralement de meubles précieux ou d'artefacts d'avant les années 1900 ou de tableaux et d'œuvres originales d'une valeur de plus de £ 1 000 livres.

Plusieurs résidences contiennent au moins quelques effets qui répondent à cette définition et en général, la plupart des compagnies n'auront aucun problème à les emballer et à les déménager en toute sécurité. Cependant certains clients ont une panoplie de meubles antiques et de tableaux et certains ont même des collections particulières accumulées au fil des ans. Nous discuterons ici des soins à prendre à l'égard de cette clientèle.

Qui sont ces clients ? Ils peuvent être tout à chacun, mais il est assez probable qu'ils sont des cadres supérieurs ou propriétaires de compagnies (peut-être retraités), de jeunes entrepreneurs, des avocats,

de riches immigrés d'outre-mer, peut être même vous et moi si les bons numéros sont tirés ce samedi qui vient.

Ces clients ont tous un point en commun ; ils prennent un soin infini de leurs objets de valeur, délicats à manier, et voudront connaître tous les menus détails sur l'emballage et la manutention avant de choisir une compagnie.

À quoi s'attendent-ils du déménageur ?

Ces clients sont exigeants et ont des attentes très élevées. La compagnie de déménagement devra s'armer de patience et de compréhension. Un déménagement de cette nature peut différer grandement d'un déménagement de meubles ordinaires et nécessitera l'expertise et l'expérience de spécialistes pour mener l'opération à bonne fin.

Comment le déménageur peut-il répondre à ces exigences ? En premier lieu, il doit faire preuve de compréhension à l'égard des craintes du client et lui laisser entendre qu'il est vigilant. Une fois qu'ils s'accordent, il peut préparer son devis et réassurer le client qu'il prend ses inquiétudes à cœur.

Il n'est nullement nécessaire de reconnaître une table de George Bullock ou un tableau peint par Stubbs, bien que cela puisse aider. Ce qui compte avant tout c'est de partager la *même préoccupation* envers les biens du client. Si vous lui laissez savoir que vous comprenez pourquoi il est attaché à ses meubles et œuvres d'art, vous aurez fait la moitié du chemin pour mériter sa confiance et signer un contrat.

Sur cette photo on aperçoit un grand miroir mural orné qui a été récemment déménagé à Londres. Au lieu de l'emballer

il a été attaché en toute sécurité à un panneau sans rien de plus. Le panneau a permis aux manutentionnaires de le déplacer facilement et de le sécuriser à l'intérieur du véhicule. Voilà une méthode toute simple mais efficace qui écarte tout risque d'endommager le fini orné avec un matériel d'emballage. Cette méthode permet aussi aux déménageurs de repérer les articles fragiles et de réduire le risque d'un déplacement non sécurisé.

C'est l'évidence même pourriez-vous penser jusqu'à ce que l'on vous dise, que ce miroir a été emballé dans du papier puis dans un carton et que le fini orné et les bras du chandelier ont été endommagés dans le dernier déménagement.

Un autre conseil simple et efficace, est d'emballer les poignées pendantes d'un meuble d'ébénisterie, dans un papier mince pour prévenir les heurts en

suite à la page 15



ANTIQUES from page 12

Problems...and practical solutions...

The photograph on page 13 shows a large Gilt Wall Mirror, which was part of a recent local move in London. Instead of being wrapped it has been securely fixed to a rigid backboard and will not need any further packing. The board allows handlers to move it easily and to secure it within a vehicle, a simple but effective method, which avoids any risk of packing materials damaging the gilt finish and allows movers to see the item is fragile, reducing the risk

of incorrect handling.

Obvious you might think, until you are told that for its last move this mirror was wrapped in paper and card, and suffered damage to the gilt finish and breaks to the candle arms.

A similar, simple but effective tip is to wrap tissue paper around any hanging handles on cabinet furniture to prevent them knocking or rubbing in transit, and that 'old chestnut'...keys, what to do to stop them being lost. Everyone has their own method, but as most antique dealers

will tell you there really is no substitute for securely tying keys onto a handle of the piece they belong to, or if there are no handles, tape the key to the inside of a drawer or cupboard. Elementary? Yes, but its not always done.

In Japan, and many other countries, it is common practice for packers to wear white cotton gloves to prevent the oil that is present in everyone's hands from marking surfaces; but how often do you see that happening here? In the UK the use of gloves is required practice by all museum curators and art handlers for very good reasons, so why is it generally scorned in household removals? The gloves cost very little and the benefits in terms of customer confidence greatly outweigh the costs.

One of London's best-known removal companies, Cadogan Tate, equips all its packing crews with new cotton gloves. Central London Surveyor, Alan Carpenter, says that they are mainly used for packing silver, where fingerprints mark easily and can be difficult to remove, but they will also be used at any time when the packing crew require that extra protection, or where the customer requests them.

Mr Carpenter also maintains that it is important to allow sufficient time for packing antiques and fine art. "All our crews are very experienced and we try to give them the time they need to do a job properly. If they are handling fragile and valuable pieces they should not feel rushed."

Training... Training... Training There is no getting away from it, the most valuable asset a Fine Art Packer can have is *experience*. All the training in the world won't properly prepare him for the moment when he comes face to face with a valuable long case clock, which has to be stopped, carefully taken apart and labelled, and safely packed for export, unless he has seen it done before. It's a bit like riding a bike or learning to swim, once you have done it, your confidence grows and the next time it's not so difficult.

The basics of Fine Art Packing can be taught but the real skills are best learned by watching an expert, and it is worth the time and effort because an experienced Fine Art Packer is a valuable asset to any removal company.

Phillip Pertoldi, Managing Director of Abels Removal Services in Norwich

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ANTIQUITÉS de la page 13

voyage.... sans oublier d'y attacher aussi les clés de ce vieux meuble en châtaigner pour éviter de les perdre. Chacun a sa propre méthode mais la plupart des antiquaires vous diront qu'il n'y a pas de meilleure méthode pour attacher les clés à un meuble de façon sécuritaire. S'il n'y a pas de poignées, utilisez un ruban adhésif pour tenir les clés à l'intérieur d'un tiroir ou d'un cabinet. Élémentaire? Oui mais ce n'est pas toujours ce que l'on fait.

Au Japon et dans nombre d'autres pays, il est courant de porter des gants blancs en coton pour empêcher de laisser des traces huileuses des mains sur la surface des objets. Or quand voyons-nous cela ci ? Au R.-U, l'usage de gants est requis par tous les conservateurs de musée et manutentionnaires pour de bonnes raisons. Alors pourquoi levons-nous le nez sur cette pratique dans les déménagements résidentiels ? Les gants coûtent peu et cette dépense est largement compensée par la confiance que vous témoignera le client.

L'un des compagnies les mieux connues de Londres, la *Cadogan Tate*, dote son équipe d'emballeurs, de gants en coton. Alan Carpenter de la *Central London Survey* nous dit qu'ils font surtout l'emballage d'argenterie où il est facile de laisser des marques de doigts pénibles à enlever. Les emballeurs utilisent aussi des gants dans les situations nécessitant une plus grande protection et à la demande des clients.

M. Carpenter souligne également qu'il importe d'accorder un temps suffisant à l'emballage d'antiquités et d'objets d'art. « Toutes nos équipes ont beaucoup d'expérience dans ce domaine et nous tentons de leur donner le temps nécessaire pour faire un bon travail. S'ils manipulent des objets fragiles et précieux ils ne devraient pas se sentir pressés. »



Formationformation formation On ne peut s'y abstraire. L'atout le plus précieux que possède un emballeur d'objets d'art est son *expérience*. Aucune formation au monde ne le préparera à ce moment où il fera face à une grande horloge à balancier dont il devra arrêter le mécanisme, démonter les pièces, les étiqueter et les emballer minutieusement, sauf s'il en a déjà fait l'expérience. C'est un peu comme apprendre à nager ou à conduire une bicyclette. Une fois appris votre confiance augmente et tout devient facile par la suite.

L'ABC de l'emballage des objets d'art peut s'enseigner mais la meilleure façon d'apprendre est de surveiller un expert le faire, ce qui vaut le temps et les efforts car un emballeur d'objets d'art est un atout précieux dans toute compagnie de déménagement.

Phillip Pertoldi, administrateur-gérant chez *Abel Removal Services*, le fournisseur attitré en services de déménagement et d'entreposage de SA la Reine, soutient que la compagnie doit sa réputation à des normes de qualité élevées, aux connaissances et professionnalisme de son personnel dans le maniement sécuritaire d'une grande variété d'objets précieux. Tous les préposés à l'emballage sont formés à une école sur place et acquièrent les compétences nécessaires pour emballer les antiquités et les objets d'arts avec des formateurs qui ont fait leurs preuves.

Une division interne d'emballage des objets d'art? Les compagnies de déménagement pourvues d'une division du transport d'objets d'art ont une longueur d'avance sur leurs concurrents car elles peuvent faire appel à un expert interne en cas de nécessité. Il est parfois difficile de prédire ces circonstances car, comme chaque évaluateur le sait, les objets fragiles et de valeur peuvent se trouver dans les lieux les plus inattendus. Or le fait d'avoir un expert interne peut suffire à mériter la confiance du client et à lui faire signer le contrat.

Anglo Pacific International, qui a des bureaux à Glasgow, Manchester et Londres, compte parmi les compagnies ayant une division du transport des objets d'art. « Le fait d'avoir un expert dans l'emballage des objets d'art nous place dans une position avantageuse » nous dit John Payne, directeur des ventes. Pour nous donner un

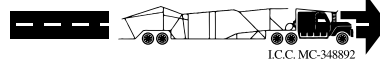
exemple il cite : « notre cliente avait une grande collection de figurines précieuses et fragiles et elle craignait pour leur sécurité. Finalement c'est notre expert interne dans l'emballage des objets d'art qui l'a convaincue de nous confier le travail ».

Problème...ou occasion d'or? Les compagnies prévoyantes font tout leur possible pour effacer l'image typique du déménageur en salopettes brunes et à casquette plate qui prend de longues poses-thé. Elles cherchent à la remplacer par un personnel en uniforme et à l'apparence soignée; un personnel astucieux, bien formé, fier de ses compétences et désireux d'améliorer ses services.

Emballer des antiquités et objets d'art fait partie des efforts pour atteindre la qualité et au lieu d'avoir un problème, les compagnies qui investissent temps et efforts pour acquérir les compétences dans le déplacement d'antiquités et d'objets d'art dénichent de nouveaux créneaux dans l'entreprise du déménagement.

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Moving a Vehicle: Guidelines to Ensure the Move Goes Well

By Kim Biggar

As with most industries, the moving industry has generalist and specialist service providers, companies that fill different roles and meet distinct needs. In this industry, vehicle moving is one of the services that fits mainly in the domain of the specialists.

The Vehicle-moving Process Most household-goods (HHG) movers prefer not to move vehicles, and pass such work on to vehicle-moving specialists. Their moving vans are generally not as well equipped for the transportation of vehicles as are the car carriers and railcars used by vehicle movers. This is not to say, however, that a car cannot be safely transported by an HHG moving company that takes all necessary precautions. Customers must do some homework, whatever route they take, to be sure that the move will go well.

Most vehicle-relocation firms recommend or require numerous preparations to guarantee that a shipped vehicle arrives in the same condition in which it began its journey. The process should begin with a thorough inspection of a clean car, from which a report of existing contents and damages results. The shipper and customer inspect the car together to ensure that they are in agreement about its condition. Getting complete and accurate information at this stage is essential to protect both the mover and the customer in case of dispute once the car has been delivered.

Although vehicle-preparation suggestions vary by shipper, some are fairly standard. Foremost among these recommendations is that personal belongings, including most non-factory-installed equipment, be removed from the vehicle. For some vehicle movers, this is more than a recommendation; it is a requirement. Mike Hansen, Director of L. Hansen's

Forwarding, explains that his firm will not move personal belongings with a car for a couple of reasons: they might move around within the vehicle during shipment, causing damage to the car's interior, and creating an accurate inventory of items in a packed car would be too difficult and time-consuming to undertake.

Domenic Santini, Managing Director of Searail, a division of Livingston International, remembers one customer who tried to have his car shipped with a night table strapped on top and the inside full to the top with personal belongings. Needless to say, the car wasn't shipped in that condition.

Other suggested preparations for shipping range from lowering the vehicle's antenna, disconnecting its alarm system, and removing non-permanent luggage racks, to providing a copy of the vehicle registration and leaving instructions for starting and handling the car. Most firms stipulate an amount of gas to be in the vehicle, usually between a quarter and a half tank.

Customers are advised to ensure that the mover gets the right car. In one unusual case, Hansen's was asked to move an old car from Vancouver to Toronto, and the customer couldn't be available to meet the car-carrier driver. Given a description of the car to be moved, the driver found one fitting the description and into which the provided key fit. Upon receiving the car, the customer recognized the car – almost identical to his own – as his former neighbour's. The old, worn key was unfortunately able to open the wrong car. As you would expect, Hansen's returned the wrong car to Vancouver and moved the right car, a scenario it would undoubtedly prefer not to repeat.

When the vehicle is ready to be transported, depending on its location and destination, it will generally be shipped either on a car carrier or in a railcar. L. Hansen's Forwarding transports about 60% of the vehicles it ships by rail and 40% by truck. A vehicle going from, say, Ottawa to Vancouver would actually be shipped by both methods; it would start the trip on a truck to Hansen's Montreal terminal, where it would be put on a railcar for the trip to Vancouver. To reach its final destination within Vancouver, the vehicle would again be put on a truck, unless the customer opted instead to pick it up at the terminal. Hansen's rule of thumb is that, where rail is an option, it is the preferred mode of transportation for trips of more than 1,000 km.

For a regional move, customers should expect to wait about a week to receive their cars. Longer-distance moves – across the country or into the U.S. – can take anywhere from 10 to 30 days. According to Mike Hansen, the average duration of a cross-country vehicle move is 10 to 12 days. Because of their close working relationships with CP Rail and CN Railway, Hansen's and Searail, respectively, can provide customers with pretty accurate estimates of how long a move will take. Searail's Domenic Santini says they get 9 out of 10 of their transit-time estimates right. They can also provide expedited service with a guaranteed delivery time to those who require extra-quick service.

As with any move, the cost to move a vehicle is so dependent on variable factors, including the distance and the mode of transportation, that it is difficult to generalize. Roughly, however, \$800 to \$1,000 would cover the cost of an average vehicle

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Déménager un véhicule : conseils pour s'éviter de mauvaises surprises

Par Kim Biggar

Comme dans la plupart des industries, celle du déménagement offre des services généraux et spécialisés. Les compagnies dispensent différents services en fonction de besoins précis. Le déménagement de véhicules relève principalement de la catégorie des services spécialisés.

La méthode pour déménager un véhicule

La plupart des déménageurs de biens mobiliers (DBM) préfèrent ne pas déménager des véhicules et confient ce travail à des maisons qui se spécialisent dans ce domaine. Leurs fourgons ne sont généralement pas aussi bien équipés pour ce travail que ceux des transporteurs d'automobiles et wagons porte-raills qu'utilisent ces derniers. Toutefois, il n'est pas dit qu'un DBM ne puisse faire le travail en toute sécurité s'il prend toutes les précautions voulues. Les clients doivent faire leurs recherches pour importer la méthode qu'ils choisissent pour s'assurer que le déménagement se déroule bien.

La plupart des transporteurs d'automobiles conseillent ou exigent une longue préparation afin d'assurer l'arrivée du véhicule en bon état. Le procédé devrait débuter par l'inspection d'une voiture propre et la préparation d'un rapport sur son contenu et sur les bris existants s'il y a lieu. L'expéditeur et le client vérifient l'auto ensemble pour s'assurer qu'ils sont d'accord sur son état. Il est essentiel de recueillir des renseignements exacts et complets à ce stade pour se protéger mutuellement en cas de dispute une fois l'auto livrée.

Bien que les recommandations de l'expéditeur varient, certaines constituent la norme. En général, on recommande

d'enlever les effets personnels y compris la plupart des articles non installés par le manufacturier. Pour certains déménageurs de véhicules, il s'agit d'une exigence. Mike Hansen, directeur de *L. Hansen's Forwarding* explique que sa compagnie ne déménage pas d'effets personnels à l'intérieur d'une voiture pour certaines raisons. D'abord, les effets peuvent se déplacer et endommager l'intérieur de la voiture en cours d'expédition. Aussi, il est trop difficile et trop long de dresser un inventaire précis de tous les effets chargés dans le véhicule.

Domenic Santini, gestionnaire chez *Searail*, une filiale de *Livingston International*, se souvient d'un client qui voulait faire livrer son auto avec une table de chevet attachée au toit et l'intérieur comblé d'effets personnels. Inutile de dire que l'auto n'a pas été livrée ainsi.

Il est aussi recommandé avant le déménagement de baisser l'antenne, débrancher le système d'alarme, retirer les supports

à bagages non permanents, procurer une copie de l'enregistrement du véhicule et laisser des instructions concernant les fonctionnalités de l'auto. La plupart des compagnies stipulent que le réservoir d'essence soit au quart ou à la moitié.

Les clients sont avisés de s'assurer que le déménageur prenne le bon véhicule. Dans un cas particulier, la compagnie *Hansen's* s'est vue demander de transporter une vieille auto de Vancouver à Toronto sans que le client rencontre le chauffeur du camion. Le chauffeur a repéré une auto qui correspondait à la description qui lui avait été donnée et la clé semblait être celle de l'auto. À l'arrivée du véhicule le client s'est rendu compte qu'il s'agissait de l'auto de son ancien voisin - presque identique à la sienne. Malheureusement, l'auto a pu démarrer avec la vieille clé du client. Comme vous vous en doutez, la compagnie a retourné l'auto à Vancouver et ramené la bonne.

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VEHICLE from page 16

move from Toronto to Vancouver.

Upon receipt of the vehicle, the customer should carefully inspect for damage. If no moving-related damage is found, the customer signs a release form acknowledging receipt of the vehicle in the same condition in which it started the trip. If, on the other hand, the move has caused damage to the vehicle, a good mover will immediately grant that it has occurred and provide for repair through its insurance coverage.

Customer-service Focus Essential Moving is a stress inducer, as everyone knows. Top moving companies do what they can to alleviate moving-related stress by, among other things, providing customers with accurate information. For long-distance moves, communication of information becomes even more critical. Customers want to know when delays occur and how they'll be affected by them. Online tracking facilities provided by leading vehicle movers let customers stay on top of the movement of their vehicles, helping them to maintain confidence in the process. Some service providers, including Hansen's, further instil confidence by making certain that customers don't go carless after the guaranteed delivery date; if his or her car shipment is delayed, the customer is provided with a rental car at no extra charge.

Cross-border moves are complicated by lots of paperwork. A customer-oriented mover will walk clients through the myriad forms required to import or export a vehicle.

Damage done to a vehicle during shipment doesn't have to be a cause for conflict between the mover and the customer. With reference to the condition report put together before the move,

both parties should be able to simply agree when damage has occurred. Insurance coverage provides for repair of any damage by a qualified auto-body shop or mechanic.

Some customers have been known to try pushing the limit on damage claims. Mike Hansen recalls one customer who, two years after sending a six-year-old car from Vancouver to Montreal, submitted a claim to Hansen's for repainting costs, saying his car was becoming rusty. Some claims were made to be denied!

A last word of caution, again from Mike Hansen: check out your chosen vehicle-relocation company. Be sure that it has insurance, and know what level and type it is. Find out if it has workers' compensation coverage. Be sure that you can track the progress of your shipment. And visit the mover's facilities. Know who you're dealing with.

ANTIQUES from page 14

— holders of a Royal Warrant from HM The Queen for removals and storage, maintains that his company's reputation is preserved by maintaining high quality standards and by Abel's staff knowing how to handle a wide array of valuables in the most secure and professional manner. All Abels packing staff are trained at an 'in-house training school' and learn the skills they will need to pack antiques and fine art from trainers who have seen it all before.

In-house Fine Art Packing Division? Those removal companies that have their own Fine Art Shipping Division can have the advantage over other removers of being able to call on their 'in-house' expertise when the need arises. It is sometimes difficult to predict when that might be required because as every estimator knows, valuable and fragile items can turn up in the most unexpected places, but being able to call in your own in-house expertise will often give your customer the confidence needed to make a booking.

One such company is Anglo Pacific International, with offices in Glasgow, Manchester and London where they also have a specialist Fine Art Shipping Division.

Having fine art packing expertise within the company gives them an advantage says Sales Manager John Payne and he quotes a recent overseas move by way of example. "Our client had a large collection of fragile and valuable porcelain figures and she was very concerned about their safety. In the end it was our in-house Fine Art Packing expertise that persuaded her to select us against the competition."

Problem...or Opportunity? Forward looking removal companies are working hard to dispel the traditional image of the removal industry, brown overalls, flat cap and long tea breaks, and in its place are promoting clean, smart, fully trained and uniformed staff, who are proud of their skills and are always looking for ways to improve the level of service they provide.

Packing antiques and fine art is a part of this drive towards quality and those companies that take the time and trouble to equip staff with these specialist skills are finding that far from being a problem, having the skills required to safely handle and pack Antiques & Fine Art can open up new areas of opportunity for the enterprising remover.

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OF THE CANADIAN ASSOCIATION OF MOVERS

VÉHICULE de la page 17

Il s'agit bien sûr d'un cas extrême.

Lorsque le véhicule est prêt à partir, il est généralement expédié par un transporteur de véhicule ou par le rail, selon l'emplacement de prise en charge et de destination. *L. Hansen's Forwarding* transporte environ 60 % des véhicules par rail et 40 % par camion. Un véhicule allant d'Ottawa à Vancouver peut être transporté des deux façons. Le voyage commencera par camion jusqu'au terminal de *Hansen's* à Montréal où il sera placé sur un wagon porte-rails à destination de Vancouver. Pour le dernier voyage, le véhicule sera de nouveau chargé sur un camion sauf si le client choisit de venir le prendre au terminal. Dans la mesure du possible le rail est le mode de transport que *Hansen's* utilise pour les parcours de plus de 1 000 km.

Pour un déménagement régional, les clients devraient compter une semaine avant de prendre livraison de leur voiture. L'acheminement sur longues distances, à travers le pays ou aux É.-U., peut prendre de 10 à 30 jours. Selon Mike Hansen la durée moyenne d'un déménagement de véhicule à travers le pays prend de 10 à 12 jours. En raison des liens étroits que les compagnies *Hansen's* et *Searail* entretiennent avec le CFCP et le CN, elles peuvent prédire à leurs clients de façon assez précise, le nombre de jours que le parcours prendra. Selon Domenic Santini de chez *Searail*, les prédictions sont exactes 9 fois sur 10. Ces compagnies peuvent aussi procurer des services express et une livraison garantie à un jour précis à ceux qui nécessitent un service ultra rapide.

Comme pour tout déménagement, il est difficile d'établir un prix fixe pour le transport d'un véhicule car nombre de facteurs variables entrent en cause, notamment la distance à parcourir et le mode de transport. On peut calculer plus ou moins entre 800 \$ et 1 000 \$ pour un véhicule ordinaire de Toronto à Vancouver.

À l'arrivée du véhicule, le client doit l'examiner minutieusement pour s'assurer qu'il n'est pas endommagé. Si aucun bris n'est intervenu en cours d'acheminement, le client signe une quittance comme quoi le véhicule lui est livré en bon état. Si par contre, le véhicule arrive endommagé, un bon déménageur reconnaîtra les bris et son assurance couvrira le coût des réparations.

Le service à la clientèle, un point essentiel

Tous reconnaissent que déménager est un facteur de stress. Les meilleures compagnies font le nécessaire pour alléger ce stress, notamment en fournissant aux clients des renseignements exacts. Pour les déménagements sur longues distances, la communication de renseignements est essentielle. Les clients désirent savoir à quel moment se produit un délai et comment ils s'en trouvent affectés. Le service en ligne que procurent les compagnies de prestige, permet aux clients de suivre l'acheminement de leur véhicule, et d'avoir l'esprit tranquille tout au long du processus. Certains fournisseurs, y compris *Hansen's* rehaussent la confiance du client en garantissant au client qu'il ne sera pas sans véhicule passé la date de livraison garantie. S'il y a un délai de livraison le client bénéficie d'une voiture louée sans frais.

Les déménagements frontaliers sont plus compliqués en raison des documents à remplir. Un déménageur axé sur le service à la clientèle examinera avec le client les nombreux formulaires à remplir pour exporter ou importer le véhicule.

Les bris occasionnés à un véhicule durant la livraison ne devrait

pas créer de conflit entre le déménageur et le client. Grâce au rapport préparé sur l'état du véhicule au préalable, les intéressés devraient pouvoir s'entendre si des bris interviennent. L'assurance couvre les réparations chez un garagiste ou un mécanicien compétent.

Certains clients sont bien connus pour exiger l'impossible afin de se faire indemniser. Mike Hansen se souvient d'un client qui, deux ans après avoir fait venir son auto, vieille de six ans de Vancouver à Montréal a soumis une réclamation à sa compagnie pour des frais de réparation, soit disant que son auto était en train de rouiller. Certaines réclamations ne font pas le poids.

Mike Hansen nous donne un dernier conseil : faites votre travail de recherches sur la compagnie de transport de votre choix. Assurez-vous qu'elle possède une assurance, et faites-vous expliquer ce qu'elle couvre. Informez-vous si elle offre une protection pour les accidents du travail. Assurez-vous aussi de pouvoir suivre les progrès du trajet. Visitez les installations du déménageur. Sachez à qui vous avez affaire.



Have all your sales people taken CAM's Canadian Professional Mover course?

***When it's time to send a car packing,
it's time to call Hansen's***

***Premium vehicle relocation service;
on-time, damage-free, door-to-door delivery***

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**Toll Free WEST
1-800-806-1883**

 **HANSEN'S**
L. Hansen's Forwarding Ltd.

The Automobile Relocation Specialist

www.LHF.com

Household Movers & Shippers Ltd.



Our Customers are "Moved" by our Service!

- Dependable, Professional Personnel
- Local, Long Distance and International
- Complete Packing, Unpacking and Storage
- Free In-home Survey and Guaranteed Estimate

In St. John's: **709-747-4222** or **1-800-563-8080**.
Email: stjohns@hhmovers.ca



CAM's Code of Ethics

CAM adopted a new code of ethics at the Annual General Meeting in November 2002 and revised and simplified it in November 2003. The Code sets the standard of ethical behaviour for CAM members in their dealings with consumers, each other and the Association.

Code of Ethics

Members of the Canadian Association of Movers, working toward their common goal of fostering high standards of ethical conduct within the Association and throughout the industry, promise to follow this guide to professional conduct:

- They will act with fairness and honesty toward clients, being considerate of their needs.
- They will honour the terms of contracts.
- They will maintain professional integrity and personal honour.
- They will provide efficient, reliable, high-quality service.
- They will ensure that services are provided in a safety-conscious environment.
- They will foster the continuance of competitive practices.
- They will promote education in the industry, to improve service to the public.
- They will fulfill all obligations of membership.

Le code de l'ACD

L'ACD a adopté un nouveau code de déontologie à l'assemblée de novembre 2002 et l'a révisé et simplifié en novembre 2003. Celui-ci établit les normes de comportement des membres dans leurs rapports avec les consommateurs, leurs collègues et l'association.

Code d'éthique

Les membres de l'Association canadienne des déménageurs, dans leurs efforts pour promouvoir de hautes normes de conduite à l'intérieur de l'association et dans toute l'industrie, promettent de respecter les règles de professionnalisme suivantes :

- Ils agiront de façon juste et honnête envers les clients et tiendront compte de leurs besoins.
- Ils respecteront les dispositions de leurs contrats.
- Ils maintiendront leur intégrité professionnelle et leur honneur personnel.
- Ils fourniront des services efficaces, fiables et de haute qualité.
- Ils garantiront que les services soient fournis de façon sécuritaire.
- Ils veilleront au maintien de pratiques concurrentielles.
- Ils appuieront l'éducation dans l'industrie, afin d'améliorer les services.
- Ils rempliront toutes leurs obligations de membres.

Board of Directors/Le Conseil d'administration

CAM's Board of Directors strives to direct CAM's efforts in a manner consistent with the mission statement and objectives, as well as CAM's Code of Ethics.

Le Conseil d'administration de l'Association canadienne des déménageurs s'efforce de diriger les efforts de l'Association de façon compatible à l'énoncé de la mission et aux objectifs de l'Association et le nouveau code de l'éthique de l'ACD.

OFFICERS/ ADMINISTRATEURS PRINCIPAUX

Chairman/Président du conseil

Larry Rosenberg
Bekins Moving and Storage
(Canada) Ltd.
Richmond, BC
604-270-1120

Vice Chairman/ Vice président du conseil

Rick Taylor
Taylor Moving & Storage Ltd.
Mississauga, ON
905-624-3220

Treasurer/Trésorier

Howard Bigham
Bigham the Mover Limited
Woodstock, ON
519-537-5568

Past Chairman/ Ancien président du conseil

Scott Hickling
Lo-Cost Mini Storage
Calgary, AB
403-255-8599

DIRECTORS/ ADMINISTRATEURS

Tom Filgiano
Meldrum the Mover Inc.
Montreal, QC
514-481-1122

Randy Hoyt
Hoyt's Moving & Storage Ltd.
Halifax, NS
902-876-8202

John Novak
Tippet-Richardson Limited
Toronto, ON
416-291-1200

David Taylor
Guardian Transfer & Storage
Dartmouth, NS
902-468-8264

PAST CHAIRMEN/ ANCIENS PRÉSIDENTS DU CONSEIL

1996 – Peter Naylor
1996 – Denis Frappier
1998 – Paul Van Remortel
2000 – Randy Hoyt
2002 – Graham Acreman
2003 – Scott Hickling

STAFF/PERSONNEL

President/Président

John Levi

Communications Manager/ Directrice de communication

Kim Biggar

Administrative Manager/ Directrice administrative

Marian McGuire

Canadian Association of Movers/ Association canadienne des déménageurs

2085 Hurontario Street
Suite 525
Mississauga, ON L5A 4G1
Tel: 905-848-6579
Fax: 905-848-8499
Toll Free: 1-866-860-0065
Sans frais : 1-877-656-4993
www.mover.net

OUR MISSION

The purpose of the Canadian Association of Movers is to further the interests of owner-managed moving and storage companies by providing its members with leadership, motivation, research, education, programs of mutual benefit, consultation and technical advice. Programs and services of the Association are designed to enhance the profitability of members' businesses, ensure public safety, and help the buying public access credible, professional moving services.

GOALS

GOVERNMENT AND POLITICAL AFFAIRS

To monitor and influence government public policy at the federal and provincial levels that affects the unique interests of CAM members.

VAN LINES

To work in harmony and in confidence with van lines in Canada in order to gather statistical information that will allow the Association to effectively represent the household-goods moving industry to federal and provincial governments and the general public.

EDUCATION AND TRAINING

To enhance the professional expertise and operational competency of owner-managed movers through timely information, innovative seminars, training manuals, certification programs and other continuing education programs, including the Canadian Professional Mover course.

MEMBERSHIP DEVELOPMENT

To build and maintain a strong base of new and renewed members in all categories through systematic marketing and increased participation of volunteer leaders.

PUBLIC AFFAIRS AND PUBLICATIONS

To offer timely information on trends and issues in the industry through innovative public presentations, regular publications, topical manuals and special reports.

PROFESSIONAL ETHICS AND STANDARDS

To foster high standards of ethical conduct within the Association, among members and throughout the industry.

To develop a method of communicating our standards and methods to customers.

ORGANIZATIONAL RELATIONSHIPS

To enhance co-operative relationships and joint-venture programs and activities with other associations, particularly the American Moving & Storage Association.

VOLUNTEER PARTICIPATION AND RECOGNITION

To increase the number of owner-managed movers that have active involvement in leadership roles within the Association, and to give greater recognition to all volunteers for their service.

RESEARCH AND DEVELOPMENT

To promote, through the acquisition of grants, special research projects that advance the interests of members and strengthen their capacity to render high-quality services.

ORGANIZATIONAL COMPETENCY

To maintain an organizational structure that is well managed, by having a competent, professional staff and being fiscally sound and responsive to the expectations of all members.

NOTRE MISSION

La raison d'être de l'association Canadienne des Déménageurs est de servir les intérêts des compagnies indépendantes de déménagement et d'entreposage en offrant à ses membres direction, motivation, recherche, éducation, programmes de bénéfice mutuels, consultation et conseils techniques. Les programmes et services de l'Association sont conçus pour améliorer le profit des affaires de nos membres, assurer la sécurité publique, et aider la clientèle à avoir un accès crédible et professionnel aux services de déménagement.

NOS BUTS

GOVERNEMENT ET AFFAIRES POLITIQUES

Pour observer et participer à la politique générale des gouvernements au niveau fédéral et provincial ayant un effet sur les intérêts uniques des membres de l'ACD.

LIGNES DE TRANSPORT

Travailler en harmonie et en confiance avec les lignes de transport au Canada pour obtenir les statistiques qui permettront à l'Association de représenter effectivement l'industrie du déménagement des particuliers auprès des gouvernements fédéral et provinciaux et du public en général.

ÉDUCATION ET FORMATION

Développer les aptitudes et les compétences professionnelles des déménageurs indépendants par une information continue, des séminaires innovateurs, des manuels de formation, des programmes de certification et d'autres programmes d'éducation continue, incluant le cours des spécialistes du déménagement.

RECRUTEMENT DES ADHÉRENTS

Développer et maintenir une forte base de nouvelles adhésions, ainsi que le renouvellement des anciennes, dans toutes les catégories par une promotion systématique et une participation volontaire accrue.

AFFAIRES PUBLIQUES ET PUBLICATIONS

Offrir une information continue et à jour sur les tendances et les problèmes de l'industrie par le biais de présentations publiques originales, de publications régulières, de manuels et des rapports spécialisés.

NORMES DE CONDUITE ET PRATIQUES PROFESSIONNELLES

Favoriser un haut niveau des normes de conduite pour les membres de l'Association et dans toute l'industrie.

Développer les moyens de communiquer nos normes et nos méthodes à nos clients.

ORGANISATION DES RELATIONS

Développer les relations de coopération et les programmes et activités en commun avec d'autres associations, en particulier l'Association Américain du Déménagement et de l'Entreposage.

PARTICIPATION ET RECONNAISSANCE DES VOLONTAIRES

Accroître la participation active de plus de déménageurs indépendants dans des rôles de direction au sein de l'association, et faire preuve d'une plus grande reconnaissance à tous les volontaires pour leurs services.

RECHERCHE ET DÉVELOPPEMENT

Promouvoir, par l'obtention de subventions, des projets de recherche spécialisés qui feraient progresser les intérêts de nos membres et renforceraient leur capacité à offrir des services de haute qualité.

COMPÉTENCES D'ORGANISATION

Maintenir une structure organisée et bien dirigée par du personnel compétent, bien établi et attentif aux attentes de tous nos membres.

NEWFOUNDLAND AND LABRADOR

CORNER BROOK

Household Movers & Shippers Limited

GANDER

Household Movers & Shippers Limited

ST. JOHN'S

Domestic Moving & Storage Ltd.
Household Movers & Shippers Limited
Hoyt's Moving & Storage Ltd.
LeDrew's Express Limited

WABUSH

Alliance Moving

Alliance Moving

PO Box 278
Wabush, NL A0R 1B0
Tel: 709-282-2022
Website: www.alliancemoving.com
Email: info@demenagementdrummond.com
Franco Collard, President and CEO
Services: Local, long distance & overseas
HHG moving, packing & crating, commercial & office moving
Areas Served: Maritimes

Domestic Moving & Storage Ltd.

134 Clyde Avenue
Mount Pearl, NL A1N 4S3
Tel: 709-747-5188 / Fax: 709-747-2234
Toll-free: 1-800-563-5288
Email: mledrew@domesticmoving.nf.net
Martin LeDrew, President and General Manager
Services: Local, long-distance & overseas
HHG moving & storage, originating-agent/
destination-agent service
Areas Served: Newfoundland & Labrador
Warehouse: Concrete block, palletized,
sprinklered, alarmed

Household Movers & Shippers Limited

Country Road Industrial Park, 5 Lundrigan Drive
PO Box 747
Corner Brook, NL A2H 6G7
Tel: 709-634-2434 / Fax: 709-634-9643
Toll-free: 1-800-563-1434
Website: www.householdmovers.ca
Email: hhmmovers@nfld.net
Greg Barnes, Manager
Services: HVP, logistics, office & household
goods relocation, packing, crating
& transportation worldwide
Areas Served: Newfoundland
Warehouse: Steel frame, palletized, bonded
& government-approved

Household Movers & Shippers Limited

14 McCurdy Drive
Gander, NL A1V 1A2
Tel: 709-651-2050 / Fax: 709-256-2538
Toll-free: 1-800-563-2784
Website: www.householdmovers.ca
Email: gander@hhmmovers.ca
Dave Nippard, Manager
Services: HVP, logistics, office & household
goods relocation, packing, crating
& transportation worldwide
Areas Served: Newfoundland
Warehouse: Steel frame, palletized, bonded
& government-approved

Household Movers & Shippers Limited

19 Clyde Avenue
Donovans Industrial Park
Mount Pearl, NL A1B 4R8
Tel: 709-747-4222 / Fax: 709-368-2619
Toll-free: 1-800-563-8080
Website: www.householdmovers.ca
Email: dyoung@hhmmovers.ca
David Young, President
Services: HVP, logistics, office & household
goods relocation, record storage, packing,
crating & transportation worldwide
Areas Served: Newfoundland including St.
John's, Gander & Corner Brook, Labrador
including Labrador City & Goose Bay, Saint
John, New Brunswick
Warehouse: Steel frame, climate-controlled,
palletized, bonded & government-approved

Hoyt's Moving & Storage Ltd.

PO Box 8204
129 Clyde Avenue
St. John's, NL A1B 3N4
Tel: 709-747-4291 / Fax: 709-747-2687
Toll-free: 1-800-563-2233
Website: www.hoytsunited.com
Email: sales@hoytsunited.com
Anita O'Donnell, Manager
Services: Local, long-distance & overseas
HHG moving & storage
Areas Served: Newfoundland, St. John's
(100-mile radius)
Warehouse: Fully palletized, heated

LeDrew's Express Limited

PO Box 8204
129 Clyde Avenue
St. John's, NL A1B 3N4
Tel: 709-368-2145 / Fax: 709-747-2687
Paul Harris, Transportation Specialist
Services: Local, long-distance & overseas
HHG moving & storage
Areas Served: Newfoundland, St. John's
(100-mile radius)
Warehouse: Fully palletized, heated

NOVA SCOTIA

HALIFAX-DARTMOUTH

AMJ Campbell Van Lines
Atlantic Canada Moving Systems
Burgess Transfer & Storage Limited
Guardian Transfer & Storage
Hoyt's Moving & Storage Ltd.
Maritime Moving & Storage
Munden's Moving Ltd.
Premiere Van Lines - Halifax
Thompson's Moving Group Limited

MIDDLETON

Hoyt's Moving & Storage Ltd.

STELLARTON

Hoyt's Moving & Storage

TRURO

Wallace L. Stewart Moving & Storage Co. Ltd.

AMJ Campbell Van Lines

15 Williams Avenue
Dartmouth (Halifax), NS B3B 1X3
Tel: 902-481-2040 / Fax: 902-481-3804
Toll-free: 1-888-AMJ-MOVE (1-888-265-6683)
Website: www.amjcampbell.com
Email: snadeau@amjcampbell.com
Serge Nadeau, Vice President & General
Manager

Services: Local, long-distance & overseas
HHG moving & storage; packing, unpacking
& crating; commercial & office moving
Areas Served: Mainland Nova Scotia to US
& across Canada
Warehouse: 15,000-sq.-ft. warehouse, DND-
approved, concrete block & steel frame, fire
& burglar alarms with sprinklers, heated,
palletized, dock-level loading

Atlantic Canada Moving Systems

1 Mills Drive
PO Box 9105, Station A
Halifax, NS B3K 5M7
Tel: 902-876-5385 / Fax: 902-876-0900
Graham Harris, Moving Consultant
Services: Local, long-distance & overseas HHG
moving & storage, packing & crating
Areas Served: Halifax & Dartmouth (100-mile
radius), Nova Scotia
Warehouse: Palletized

Burgess Transfer & Storage Limited

20 Oland Court
Burnside Industrial Park
Dartmouth, NS B3B 1V2
Tel: 902-468-2929 / Fax: 902-468-1779
Toll-free: 1-800-5652929
Website: www.burgesstransfer.com
Email: moving@burgesstransfer.com
Larry Burgess, President
Services: Local, long distance, overseas,
HHG moving & storage, packing & crating,
commercial & office moving
Areas Served: Dartmouth, Halifax, Nova Scotia,
Canada
Warehouse: Tilt up cement construction, fire
& burglar alarms, sprinklered, DND-certified,
heated, palletized, dock- & ground-level
loading
Other Association Memberships: BBB of
Maritimes, Halifax Chamber of Commerce

Guardian Transfer & Storage

210 Joseph Zatzman Drive
Dartmouth, NS B3B 1P4
Tel: 902-468-8264 / Fax: 902-435-2704
Toll-free: 1-800-668-1353
Website: www.guardiantransfer.com
Email: sales@guardiantransfer.com
David Taylor, President
Services: Local, long-distance & overseas HHG
moving & storage
Areas Served: Halifax, Dartmouth, Nova Scotia
Warehouse: Sprinklered, heated, palletized

Hoyt's Moving & Storage Ltd.

1 Mills Drive
PO Box 9105, Station A
Halifax, NS B3K 5M7
Tel: 902-876-8202 / Fax: 902-876-2211
Toll-free: 1-800-565-4698
Website: www.hoytsunited.com
Email: rhoyt@hoytsunited.com
Randy Hoyt, President
Services: Local, long-distance & overseas HHG
moving & storage, packing & crating
Areas Served: Halifax & Dartmouth (100-mile
radius), Nova Scotia
Warehouse: Palletized

Canadian Movers/Entreprises canadiennes de déménagement

Hoyt's Moving & Storage Ltd.



Marshall Street Extension
Middleton, NS B0S 1P0
Tel: 902-825-6434 / Fax: 902-825-6025
Toll-free: 1-800-565-4698
Website: www.hoytsunited.com
Email: middleton@hoytsunited.com
Bill Palmer, Vice-President

Services: Local, long-distance & overseas
HHG moving & storage

Areas Served: Nova Scotia, Middleton (50-mile radius)

Warehouse: Steel & concrete, palletized, sprinklered

Hoyt's Moving & Storage



6264 South Foord Street
Stellarton, NS B0K 1S0
Tel: 902-752-7145 / Fax: 902-752-1656
Toll-free: 1-800-565-7145
Website: www.hoytsunited.com
Email: bfoster@hoytsunited.com
Brent Foster, Branch Manager

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, office moving

Areas Served: Nova Scotia, Stellarton (100-mile radius)

Warehouse: Bonded, palletized, sprinklered, heated, dock-level loading, DND-certified, sufferance

Maritime Moving & Storage



22 Borden Avenue
Dartmouth, NS B2Y 3Y8
Tel: 902-468-6868 / Fax: 902-468-6869
Toll-free: 1-877-406-6868
Website: www.maritimemoving.com
Norman Burke, CFO

Services: Local, long-distance & overseas HHG moving & storage, office & commercial moving, special products

Areas Served: Nova Scotia, Halifax, Dartmouth, Canada, US

Warehouse: One building, all sprinklered, alarm security

Munden's Moving Ltd.

45 Lovett Lake Court
Halifax, NS B3S 1B8
Tel: 902-450-1323 / Fax: 902-450-1335
Toll-free: 1-877-289-9120
Website: www.mundensmoving.com
Email: mundensmoving@hfx.eastlink.ca
Rob Munden, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, office moving, sale of packing material

Areas Served: Ontario, New Brunswick, Nova Scotia, PEI, Newfoundland

Warehouse: Steel, fire & burglar alarms, sprinklered, heated & air-conditioned, palletized, dock-level loading, drive-in bay, tilt-up concrete walls, 28-ft. ceilings

Visit www.mover.net
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★ New member/Nouveau membre

Premiere Van Lines – Halifax



31 John Savage Avenue
Burnside Industrial Park
Dartmouth, NS B3B 2C9
Tel: 902-468-4313 / Fax: 902-468-2954
Toll-free: 1-800-465-0000
Website: www.premierevanlines.com
Email: jbuchanan@premierevanlines.com
Jason Buchanan, President

Services: Local and long-distance household goods relocation, packing & crating originating within a 50-mile radius of Halifax, able to service all of Canada & US, also has separate international & commercial divisions

Areas Served: Halifax, Nova Scotia, Canada, Worldwide

Warehouse: 20,000 sq. ft. of heated space, military-approved & bonded, security cameras & alarmed, able to stack three high, steel & aluminum construction

Other Association Memberships: BBB, CARP, CAUBO

Thompson's Moving Group Limited



51 Thornhill Drive
Halifax, NS B3B 1R9
Tel: 902-469-5100 / Fax: 902-481-7359
Toll-free: 1-800-334-2208
Website: www.thompsons-moving.ca
Email: norman@thompsons-moving.ca
Norman Burke, Chief Financial Officer

Services: Full-service household goods, local, regional & long-distance moving; in-house commercial moving division; international & overseas packing, crating & moving; new & used packing material sold; overnight parking available; annually published guaranteed inter-agency labour rates

Areas Served: Head office – Halifax, NS, with branches throughout NS in Dartmouth, Middleton, Bridgewater, Yarmouth, Truro & Sydney. Worldwide moving & storage.

Warehouse: 25,000 sq. ft., palletized, heated, sprinklered, DND-certified, security, surveillance; dock-level & ground-level doors; open Mon. to Fri., 8 am to 5 pm & Sat., 8 am to noon or by appointment; 90-ft. platform scale within 2 blocks

Wallace L. Stewart Moving & Storage Co. Ltd.



173 Truro Heights Road
RR #1
Truro, NS B2N 5A9
Tel: 902-897-7433 / Fax: 902-897-0623
Toll-free: 1-888-464-MOVE (6683)
Email: wlstewart1@eastlink.ca
Wallace Stewart, Owner/Manager

Services: Local & long-distance moving, HHG & vehicles, packing, crating, storage, public warehousing, record/file storage, cross dock

Areas Served: All of Canada

Warehouse: Steel-framed, climate-controlled, dock-level loading

Other Association Memberships: BBB, Truro & District Chamber of Commerce, NS Truckers Association

PRINCE EDWARD ISLAND

CHARLOTTETOWN

Discount Mover Van Lines Ltd.
Foley's Transfer Inc.

Discount Mover Van Lines Ltd.

303 Patterson Drive
Charlottetown, PE C1A 8K4
Tel: 902-892-1821 / Fax: 902-566-9900
Toll-free: 1-800-319-9998
Website: www.discountmoverltd.com
Email: discountmover@pei.aibn.com
John Muise, Owner/Operator
Services: All moving services
Areas Served: Canada, US
Warehouse: Heated, fire-protected, double-locked entry
Other Association Memberships: AMSA

Foley's Transfer Inc.



9 Walker Drive
Charlottetown, PE C1A 8S5
Tel: 902-894-9914/902-894-3416
Fax: 902-566-4851
Email: foleys@pei.aibn.com
Brian Foley, Owner/Manager
Services: Local & long-distance HHG moving & storage, packing & crating
Areas Served: Prince Edward Island, Charlottetown
Warehouse: Wooden structure, metal siding, government-inspected, heated, fire-inspected, 24-hour security

NEW BRUNSWICK

BATHURST

Johnson Moving & Storage Ltd.

FREDERICTON

All World Moving & Storage
Brunswick Moving & Storage Ltd.
East Coast Moving & Warehousing
Hoyt's Moving & Storage Ltd.

MIRAMICHI

Hoyt's Moving & Storage Ltd.

MONCTON

All World Moving & Storage
East Coast Moving & Warehousing
Geldart's Warehouse & Cartage Ltd.
Hoyt's Moving & Storage Ltd.

SAINT JOHN

All World Moving & Storage
East Coast Moving & Warehousing
Hoyt's Moving & Storage Ltd.

All World Moving & Storage



125B Whiting Road
Fredericton, NB E3B 5Y5
Tel: 506-457-6020
Bob Gould, Vice President
Services: Local, long-distance, overseas, HHG moving & storage, packing & crating
Areas Served: Worldwide
Warehouse: Steel frame with siding, alarm protection, sprinklered, DND certification, heated, palletized, dock-level loading
Other Association Memberships: BBB

Canadian Movers/Entreprises canadiennes de déménagement

All World Moving & Storage



234 Halifax Street
Moncton, NB E1C 8N6
Tel: 506-387-7730 / Fax: 506-387-8521
Website: www.allworldmoving.com
Email: allworld@nb.aibn.com
Bob Gould, Vice President

Services: Local, long-distance, overseas, HHG moving & storage, packing & crating

Areas Served: Worldwide

Warehouse: Vinyl siding, alarm protection, sprinklered, DND certification, heated, palletized, dock-level loading

Other Association Memberships: BBB

All World Moving & Storage



20 Industrial Drive
PO Box 2356
Saint John, NB E2L 3V6
Tel: 506-635-1105
Bob Gould, Vice President

Services: Local, long-distance, overseas, HHG moving & storage, packing & crating

Areas Served: Worldwide

Warehouse: Steel frame with siding, alarm protection, sprinklered, DND certification, heated, palletized, dock-level loading

Other Association Memberships: BBB

Brunswick Moving & Storage Ltd.



55 MacKenzie Road
Fredericton, NB E3B 6B6
Tel: 506-472-6683 / Fax: 506-452-9110
Email: charleshoyt@hoysgroup.com
Charles Hoyt, Sales & Marketing

Services: Local, long-distance & overseas HHG moving & storage, electronic handling & shipping

Areas Served: Western & northwestern New Brunswick, Fredericton

Warehouse: Palletized, sprinklered, loading dock

East Coast Moving & Warehousing



77 Pepin Road
Fredericton, NB E3B 8J9
Tel: 506-459-8277 / Fax: 506-458-1153
Website: www.eastcoastmoving.com
Email: eastcoastmoving@nb.aibn.com
Blair Lounsbury, Vice President

Services: Local, long-distance & overseas moving, packing, crating, storage, public warehousing, record storage

Areas Served: Western New Brunswick

Warehouse: Steel frame with siding, heated, sprinklered, alarmed

East Coast Moving & Warehousing



245 Beaverbrook Street
Moncton, NB E1C 8N6
Tel: 506-858-1000 / Fax: 506-858-5628
Toll-free: 1-888-525-7070
Website: www.eastcoastmoving.com
Email: mgould@eastcoastmoving.com
Wayne Marshall, President

Services: Local, long-distance & overseas relocation specialist; business-records storage; office & commercial storage & relocations; containerized storage; bilingual service: English & French

Areas Served: North- & south-eastern New Brunswick, northern Nova Scotia & Prince Edward Island

Warehouse: Vinyl siding, fire & burglar alarm, video surveillance, sprinklered, DND-certified, propane-heated, containerized storage, dock-level & grade-level, loading door, racking storage, fenced compound; less than five minutes from TCH & hotels

East Coast Moving & Warehousing



406 Grandview Avenue
PO Box 2234
Saint John, NB E2L 3V1
Tel: 506-633-9180 / Fax: 506-633-1883
Toll-free: 888-350-8888
Website: www.eastcoastmoving.com
Email: wmarshall@eastcoastmoving.com
Wayne Marshall, President

Services: Local, long-distance & overseas moving, packing, crating, storage, public warehousing, record storage

Areas Served: Southern New Brunswick

Warehouse: Steel framed with siding, heated, palletized or rack storage, fire alarm with sprinklers, security alarm

Geldart's Warehouse & Cartage Ltd.



145 Edinburgh Drive
Moncton Industrial Park
Moncton, NB E1E 2K9
Tel: 506-857-3114 / Fax: 506-857-3087
Toll-free: 1-800-267-0464
Website: www.atyp.com/geldarts
Email: geldarts@nb.aibn.com
Wade Wry, President

Services: Local, long-distance, US & overseas HHG & commercial moving & storage, packing & crating

Areas Served: New Brunswick, Moncton, northern Nova Scotia

Warehouse: Modern steel building, DND-approved, palletized, sprinkler, heated, fire & burglar alarms

Hoyt's Moving & Storage Ltd.



55 MacKenzie Road
Fredericton, NB E3B 6B6
Tel: 506-453-0123 / Fax: 506-452-9110
Toll-free: 1-800-565-4698
Website: www.hoytsunited.com
Email: fredericton@hoysunited.com
Barry Hoyt, President

Services: Local, long-distance & overseas HHG moving & storage

Areas Served: Western & northwestern New Brunswick, Fredericton

Warehouse: Palletized, sprinklered

Hoyt's Moving & Storage Ltd.



270 Dalton Avenue
Miramichi, NB E1V 3N9
Tel: 506-622-4268 / Fax: 506-622-8329
Toll-free: 1-877-371-6683
Website: www.hoytsunited.com
Email: newcastle@hoysunited.com
Todd Stewart, Assistant Manager

Services: Local, long-distance & overseas HHG moving & storage

Areas Served: Eastern & northeastern New Brunswick, Miramichi

Warehouse: Palletized, sprinklered, metal

Hoyt's Moving & Storage Ltd.



227 Henri Dunant
Moncton, NB E1E 1E4
Tel: 506-859-2442 / Fax: 506-859-1918
Toll-free fax: 1-800-565-4698
Website: www.hoytsunited.com
Email: moncton@hoysunited.com
Ron MacDonald, Manager

Services: Local, long-distance & overseas HHG moving & storage, high-value products

Areas Served: New Brunswick, Moncton (60-mile radius), northern Nova Scotia

Warehouse: Brick, palletized, sprinklered, heated

Hoyt's Moving & Storage Ltd.



55 Old Black River Road
Saint John, NB E2R 1A3
Tel: 506-633-1943 / Fax: 506-633-1947
Toll-free: 1-800-565-4698
Website: www.hoytsunited.com
Email: jcalhoun@hoysunited.com
Jerry Calhoun, Manager

Services: Local, long-distance & overseas HHG moving & storage

Areas Served: Southwestern New Brunswick, Saint John

Warehouse: Palletized, sprinklered, heated

Johnson Moving & Storage Ltd.



1690 Riverside Drive
PO Box 182
Bathurst, NB E2A 3Z2
Tel: 506-548-8891 / Fax: 506-548-4724
Toll-free: 1-800-239-8814
Website: www.johnsonmoving.ca
Email: johnson_moving@yahoo.com
Julien J. Albert, President

Services: Local, long distance US & overseas HHG moving & storage, packing & crating, office & commercial relocation services. Bilingual services (E & F)

Areas Served: Northeastern & Northwestern New Brunswick, Miramichi, Acadian Peninsula, Gaspé Coast

Warehouse: Concrete & metal siding, security alarmed, heated partially, DND-certified, dock-level loading, owned

Other Association Memberships: BBB

QUEBEC

DRUMMONDVILLE

Déménagement Drummond Inc.

GATINEAU

Déménagement 2000
Déménagement Maximum

MONTREAL

C.A. Déménagement Inc.
Le Clan Panneton (1993) Inc.
Déménagement Brisson Inc.
Groupe CDP Inc. / Division Agence de Déménagement Pierre Panneton
Groupe CDP Inc. / Division Transport Cotnoir
Kenwood Moving & Storage Inc.
Martel Express (Montreal) Inc.
Meldrum the Mover Inc.
Tippet-Richardson Limited
Transport Lyon Inc.

PORT CARTIER

Déménagement de la Côte Nord Ltée

QUEBEC

Les Déménagements Côté Ltée
Les Déménagements Rapide Inc.
Groupe CDP Inc. / Division Dolbec Transport

SHERBROOKE

Déménagement Roy et Martineau

TROIS-RIVIÈRES

Martel Express (Trois-Rivières) Ltée

Canadian Movers/Entreprises canadiennes de déménagement

C.A. Déménagement Inc. ★

1200, de Royan
Laval des Rapides, QC H7N 6E7
Tel: 450-668-5203 / Fax: 450-667-9914
Toll-free: 1-800-668-5203
Website: www.ca-demenagement.com
Email: info@ca-demenagement.com
Alain Couture, Président

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving including high
value transportation

Areas Served: Québec & North America
Warehouse: Sprinklered, alarm-protected,
heated & palletized

Other Association Memberships: Camionnage
du Québec, BBB of Québec

Le Clan Panneton (1993) Inc.

2660, rue Mullins
Montréal, QC H3K 1P4
Tel: 514-937-0707 / Fax: 514-937-1473
Toll-free: 1-800-361-8739
Website: www.leclanpanneton.ca
Email: info@leclanpanneton.ca
Pierre J. Cyr, Président

Services: Local, longue distance et outre-mer
déménagement et entreposage, emballage
et déballage

Areas Served: Montréal, Québec, Canada,
the US

Warehouse: Brique, système d'alarme, gicleur,
camera circuit fermé, gardien de nuit, chauffé,
quai chargement, cautionne douanes Canada

Déménagement Brisson Inc.

1980, rue Monterey
Laval, QC H7L 3S3
Tel: 450-681-5115 / Fax: 450-681-2911
Toll-free: 1-800-681-5115
Website: www.brissonmoving.com
Email: gilles@brissonmoving.com
Gilles Brisson, Président

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating;
commercial & office moving; fine art division

Areas Served: Montreal, Province of Québec
Warehouse: Government-approved, Customs-
bonded, fully palletized, alarmed, heated

Other Association Memberships: BBB

Déménagement de la Côte Nord Ltée

119 Portage des Mousses
C.P. 114
Port Cartier, QC G5B 2G7
Tel: 418-766-4200 / Fax: 418-766-6261
Website: www.demenagementcotenord.com
Franco Collard, Président

Services: Local & long-distance moving,
storage, packing & crating, office moving

Areas Served: Québec, St-Lawrence North
Shore

Warehouse: 2500 sq. ft., DND-certified, heated,
palletized, steel frame, alarm

Déménagement 2000

3 - 195, rue Deveault
Gatineau, QC J8Z 1S7
Tel: 819-561-7131 / Fax: 819-246-9918
Toll-free: 1-877-241-2242
Website: www.demenagement2000.com
Email: mtremblay@demenagement2000.com
Martin Tremblay, Manager

Services: Local, long-distance, overseas,
HHG moving & storage, packing & crating

Areas Served: Eastern Canada (Ottawa-Hull,
Montreal, Quebec)

Warehouse: Alarm protection, heated, individual
storage

Other Association Memberships: BBB

Déménagement Drummond Inc.

1130, boul. Lemire
Drummondville, QC J2C 7W7
Tel: 819-478-0323 / Fax: 819-478-5537
Toll-free: 1-800-667-4153
Website: www.demenagementdrummond.com
Email: franco@demenagementdrummond.ca
Franco Collard, Président and CEO

Services: Déménagement local, longue
distance, résidentiel et commercial,
emballage et crating pour déménagement
outre-mer, spécialisé pour Labrador et la
région nord-est du Québec, entreposage
et déballage

Areas Served: Canada

Warehouse: Blocs de ciment, protection contre
le feu, air climatisé, chauffé, approuvé par
le gouvernement, système d'alarme

Déménagement Maximum

100 Adrien-Robert
Gatineau, QC J8Y 3S2
Tel: 819-777-6683 / Fax: 819-246-6683
Toll-free: 1-866-730-6683
Website: www.demenagementmaximum.com
Email: demenagementmaximum@videotron.ca
Nadia Beauregard, Directrice des ventes

Services: Local et longue distance, entreposage
isolé/chauffé, emballage, déballage, travail
pour assurance, commerci

Areas Served: Canada tout entier !

Warehouse: Système d'alarme, bâtisse en
béton

Déménagement Roy et Martineau ★

316, 12ième Avenue Sud
Sherbrooke, QC J1G 2V6
Tel: 819-563-4322 / Fax: 819-569-7352
Toll-free: 1-800-567-3585
Website: www.roymartineau.com
Email: lilford@roymartineau.com
Franco Collard, Président

Services: Local, long-distance & overseas
moving, packing & crating

Areas Served: Sherbrooke, QC 50 miles
radius for O/A and D/A services; servicing all
provinces, Canada, US & overseas

Warehouse: 22,000 sq. ft., steel frame, steel
wall, insulated, heated & palletized, alarm
& camera protection, dock-level loading,
DND certification

Other Association Memberships: CAA
Habitation Quebec



Certified Canadian Mover



Déménageur canadien certifié

Les Déménagements Côté Ltée

2890, avenue Kepler
Québec, QC G1X 3V4
Tel: 418-652-8222 / Fax: 418-652-7177
Toll-free: 1-800-263-9754
Email: ggiroux@demenagementcote.qc.ca
Guy Giroux, Président

Services: Local, long-distance, overseas
HHG moving & storage, packing & crating,
commercial moving & storage

Areas Served: Quebec

Warehouse: Temperature-controlled, alarm
protection (Protectron), DND-certified
(bonded), dock-level loading

Les Déménagements Rapide Inc.

1630, boulevard Talbot
Québec, QC G2N 0C5
Tel: 418-529-5708 / Fax: 418-849-6473
Toll-free: 1-800-463-5796
Website: www.demenagement.qc.ca
Email: rapideqc@globetrotter.net
Jérémy Turcotte, VP, Administration

Services: Local, long-distance, overseas, HHG
moving & storage, packing & crating

Areas Served: Quebec, Montreal, Chicoutimi,
Goose-bay, all of Canada, US

Warehouse: Air-conditioned, alarm-protected,
DND-certified, heated, palletized, dock-level
loading

Groupe CDP Inc. / Division Agence de Déménagement Pierre Panneton

150 Boul. Montréal-Toronto, Suite 101
Lachine, QC H8S 4L8
Tel: 450-444-8300 / Fax: 450-444-8296
Toll-free: 1-800-667-7398
Website: www.panneton.com
Email: rodolphejoron@panneton.com
Rodolphe Joron, Sales Manager, HHG

Services: Local, long-distance & overseas HHG
moving & storage, packing & crating

Areas Served: Montreal, Quebec, Canada,
the US

Warehouse: Government-approved, Customs-
bonded, fully palletized, alarmed & heated

Groupe CDP Inc. / Division Dolbec Transport

1010, Av. Godin, Bureau 100
Québec, QC G1M 2X9
Tel: 418-687-3830 / Fax: 418-687-4419
Toll-free: 1-800-663-3830
Website: www.dolbectransport.com
Email: info@dolbectransport.com
Peter Wieber, Director, Special Products Division

Services: Local, long-distance & overseas
moving of HHG & articles requiring
specialized handling, packing & crating
services, commercial & office moving,
transportation & handling of heavy machinery,
medical equipment, etc.

Areas Served: Quebec City, Province of
Quebec, Canada & US

Warehouse: Warehouse & operations location:
1010, Av. Godin, Québec City QC; Federal
Government-approved facility, customs-
bonded for personal effects; 45,000 sq. ft.;
palletized, cement block & steel construction;
alarm, video surveillance 24/7, fully enclosed
yard/parking, dock-level loading

Other Association Memberships: Association
du camionnage du Québec, CAA approved;
Certified ISO 9001-2000

Pour une liste à jour, visitez
le site : www.mover.net

★ New member/Nouveau membre

Canadian Movers/Entreprises canadiennes de déménagement

Groupe CDP Inc. / Division Transport Cotnoir

2705, avenue Francis Hughes
Laval, QC H7L 3S8
Tel: 514-381-1821 / Fax: 450-668-3307
Toll-free: 1-800-381-1821

Website: www.trspcotnoir.pj.ca
Email: gcotnoir@transportcotnoir.com
Gilbert Cotnoir, Gestionnaire

Services: Déménagement local, longue distance, outre-mer, transport, emballage, déballage et entreposage

Areas Served: Montréal area

Warehouse: Blocks & briques, cautionne douanes Canada, alarme et 41 quais de chargement

Other Association Memberships: Association du camionnage du Québec; Certified ISO 9001-2000; recommandé CAA

Kenwood Moving & Storage Inc.

77 Boulevard Brunswick
Dollard des Ormeaux, QC H9B 2J5
Tel: 514-683-1713 / Fax: 514-683-1670
Toll-free: 1-888-738-9110

Website: www.kenwoodmoving.com
Email: john@kenwoodmoving.com
John Delanty, President

Services: Local, long-distance & overseas HHG moving & storage

Areas Served: Montreal, Province of Quebec, eastern Ontario

Warehouse: ADT fire & burglar alarms, sprinklered, Canada Customs-bonded

Other Association Memberships: HHGFAA

Martel Express (Montreal) Inc.

10105 Henri-Bourassa Blvd. W.
St-Laurent, QC H4S 1A1
Tel: 514-331-3311 / Fax: 514-331-0303
Toll-free: 1-800-642-2862

Website: www.martelexpressmontreal.com
Email: info@martelexpressmontreal.com
Ronald Valade, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, commercial & office moving

Areas Served: Canada & US

Warehouse: Government-approved, bonded, fireproof concrete, sprinklered, palletized three decks, heated, alarm, electronic tailgate service, auto loading & unloading

Martel Express (Trois-Rivières) Ltée

1000, rue Père-Daniel, PO Box 728
Trois-Rivières, QC G9A 5J3
Tel: 819-378-2747 / Fax: 819-378-0527
Toll-free: 1-800-567-7852

Email: info@martelexpressstr.com
Geneviève Parr, Manager

Services: Transport – déménagement local, longue distance et outre-mer – emballage et entreposage; local, long-distance & overseas HHG moving & storage, packing & crating

Areas Served: Canada, US

Warehouse: Government-approved, fireproof, concrete, sprinklered, heated, alarm, commercial & residential storage, 6 loading docks

Meldrum the Mover Inc.

6645 Sherbrooke St. W.
Montreal, QC H4B 1N4
Tel: 514-481-1122 / Fax: 514-488-5305
Toll-free: 1-800-561-1123

Website: www.meldrumthemover.com
Email: tom@meldrumthemover.com
Tom Filgiano, President

Services: Local, long-distance (Canada & US) & overseas HHG moving; export packing/crating; import/export international forwarding to all points; commercial moving, office systems & furniture installation, repair & service

Areas Served: Greater Montreal Area, western Quebec, Eastern Townships of Quebec, eastern Ontario

Warehouse: Inner city facilities: five-storey brick & concrete with high-security vaults & 450 steel, fireproof storage rooms; 48,000 sq. ft., fireproof, heated, sprinklered; electronic burglar system, plus nightwatchman; DND-approved, Canadian bonded warehouse. West Island suburban facilities: 20,000 sq. ft., palletized, three high; fireproof, heated, sprinklered, dock-level loading

Tippet-Richardson Limited

1945 Hymus Boulevard
Dorval (Montréal), QC H9P 1J8
Tel: 514-685-9333 / Fax: 514-685-9336
Toll-free: 1-888-710-4133

Website: www.tippet-richardson.com
Email: gords@tippet-richardson.com
Gord Smith, General Manager

Services: Long-distance & overseas HHG moving & storage; local moving & storage; packing & crating; commercial

Areas Served: All of Canada

Warehouse: One building, sprinklered, alarm security, bonded warehouse, heated, palletized, DND-certified

Transport Lyon Inc.

8410, rue Champ d'Eau
Suite 200
Montreal, QC H1P 1Y3
Tel: 514-322-4422 / Fax: 514-322-4002
Toll-free: 1-800-417-4227

Website: www.transportlyon.com
Email: info@transportlyon.com
Serge Lyonnais, President

Services: Local & long-distance, moving & storage, packing, dedicated services, high-value transport, office moving, commercial delivery

Areas Served: Montreal area, Quebec province

Warehouse: Alarm protection, cement block, dock-level loading

Other Association Memberships: Association du camionnage du Québec

ONTARIO

AJAX

Rockbrune Brothers Limited

ARTHUR

Hummel's Moving Ltd.

BELLEVILLE

LaPalm Moving Systems

BROCKVILLE

Any Size Moving
Capital Movers & Storage

BURLINGTON

Burlington Movers
Taylor Moving & Storage Ltd.

CHATHAM

Mike's Moving & Storage (Chatham) Ltd.

CORNWALL

St. John's Transfer (1978) Ltd.

DEEP RIVER

Walker's Van and Storage

GODERICH

Gardiner's Moving

GUELPH

Mike the Mover Limited
Swan Moving & Storage

HAMILTON

James the Mover Ltd.
Mountaineer Movers Limited
Two Men and a Truck – Hamilton

HOLLAND LANDING

Bradford Moving & Storage

KINGSTON

AMJ Campbell Van Lines
Any Size Moving
Capital Movers & Storage
Frank the Mover
Frost the Mover
Walker's/Capital Group of Moving & Storage Companies

KITCHENER-WATERLOO

AMJ Campbell Van Lines
Premiere Van Lines
Total-Relocation Moving & Storage

LINDSAY

Lindsay Movers & Storage Inc.

LONDON

AMJ Campbell Van Lines
Robson Cartage 2000 Inc.
Tippet-Richardson Limited
Two Men and a Truck – London

MISSISSAUGA

AMJ Campbell Corporate
AMJ Campbell Van Lines
Avenue Moving & Storage
Bluebird Alero Moving & Storage
By Design Commercial Moving Solutions Inc.
Premiere Van Lines Inc.
Rawlinson Moving & Storage Ltd.
Two Men and a Truck – Mississauga

NEPEAN

Trinity Moving Inc.

Visit www.mover.net
for up-to-date listings.

Canadian Movers/Entreprises canadiennes de déménagement

NIAGARA FALLS

Niagara Moving & Storage Inc.

NORTH BAY

Walker's Van and Storage

OAKVILLE

Bronte Moving & Cartage Inc.
Two Men and a Truck – Halton

OSHAWA

Mackie Moving Systems
Two Men and a Truck – Oshawa

OTTAWA

Abbotsford Moving & Storage Ltd.
Ability Moving & Transfer Ltd.
Group CDP Inc. / Division All Continent
Transport
AMJ Campbell Van Lines
BlueBird Transportation Systems
Boyd Moving & Storage Ltd.
D'Arcy Moving & Storage
Fred Guy Moving & Storage Ltd.
Guardian Overseas Shipping Ltd.
Parkway Van Lines
Thrifty Moving & Storage Ltd.
Tippet-Richardson Limited

PETERBOROUGH

McWilliams Moving & Storage
Peterborough Movers & Storage Inc.

SAULT STE. MARIE

Soo Van Moving & Storage

SIMCOE

Wayne's Moving, Storage & Delivery

SMITHS FALLS

Wills Transfer Limited

STAYNER

Mountain Moving & Storage Ltd.

SUDBURY

Harris Movers

THUNDER BAY

Traditional Moving & Storage

TORONTO

Abbeywood Moving & Storage Inc.
Ace Moving & Installation Inc.
AMJ Campbell Van Lines
Atlantic & Pacific Shipping Canada Ltd.
Greg & Sons Moving and Storage
Hudson Movers Ltd.
Intercontinental Van Lines, Inc.
Middup Moving & Storage Ltd.
Phillips Moving & Storage
Tender Touch Moving
Tippet-Richardson Limited
Toronto Service Center Inc. (TSC)
Wescon Movers Group
Wilson's Relocation

TRENTON

Any Size Moving
Capital Movers & Storage

WASAGA BEACH

Brown's Moving & Storage

WHITBY

Coburn's Transportation Systems

WINDSOR

Windsor Truck & Storage

WOODSTOCK

Bigham the Mover Limited

Abbeywood Moving & Storage Inc.

480 Finchdene Square
Toronto, ON M1X 1C2
Tel: 416-292-1107 / Fax: 416-292-7764
Toll-free: 1-800-565-4888
Website: www.abbeywoodmoving.com
Email: randy@abbeywoodmoving.com
Randy Wilson, President
Services: Local, long-distance & overseas
relocations, packing, crating, storage, fine-art
services division
Areas Served: Worldwide, Canada, Toronto,
Scarborough
Warehouse: Concrete block & brick, fully
palletized, alarmed, heated

Abbotsford Moving & Storage Ltd.

24 Edgewater Street
Kanata, ON K2L 1V8
Tel: 613-836-3493 / Fax: 613-836-2259
Toll-free: 1-800-325-4757
Website: www.abbotsfordmoving.com
Email: rob@abbotsfordmoving.com
Robert Maheral, President
Services: Local, long-distance & overseas HHG
moving & storage, packing & crating, general
freight & contracts; store & move containers
Areas Served: Ontario, Ottawa, Hull
Warehouse: Steel, palletized, heated,
sprinklered, bonded, class A government
rating

Ability Moving & Transfer Ltd.

785 Taylor Creek Boulevard
Orleans, ON K1C 1T1
Tel: 613-830-7090 / Fax: 613-830-2004
Toll-free: 1-800-267-1699
Website: www.abilitymoving.on.ca
Email: avl@abilitymoving.on.ca
Richard Lortie, President
Services: Professional moving & packing
services for domestic & international HHG;
commercial moving & installation division;
freight division; offers a bonded facility for
storage & inbound international shipments;
professional preparation & competitive rates
worldwide
Areas Served: Canada, US & international
Warehouse: Dock- & grade-level loading,
racking, palletized, class A audio security
system, bonded warehouse, DND-certified
Other Association Memberships: AMSA,
HHGFAA, IATA, QMI, RIM (Registered
International Mover), ISO Certified, Better
Business Bureau

Ace Moving & Installation Inc.

140 Finchdene Square, Unit 17
Scarborough, ON M1X 1B1
Tel: 416-335-7307 / Fax: 416-335-0762
Toll-free: 1-877-335-7307
Website: www.acemove.com
Email: info@acemove.com
François Parent, President
Services: Local & long-distance commercial,
industrial & office relocation services,
installations, storage, bin rentals & free
estimates; project management
Areas Served: Toronto, Ontario, Quebec,
all of Canada, US
Warehouse: Concrete block, steel frame,
fire & burglar alarms, sprinklered, heated,
dock-level loading

AMJ Campbell Corporate

1445 Courtneypark Drive East
Mississauga, ON L5T 2E3
Tel: 905-795-3792 / Fax: 905-670-3787
Website: www.amjcampbell.com
Email: dfrappier@amjcampbell.com
Denis M. Frappier, President, Self Storage
& Business Development
Services: Local, long-distance & overseas HHG
& commercial moving & storage, packing
& custom crating "QSI"
Areas Served: Canada, US & international
Warehouse: Government-approved, Customs-
bonded, temperature-controlled, state-of-the-
art triple-stacked furniture-vault warehouse

AMJ Campbell Van Lines

1234 Gardiners Road
Kingston, ON K7P 2T5
Tel: 613-634-1040 / Fax: 613-634-2374
Toll-free: 1-888-265-6683 (1-888-amj-move)
Website: www.amjcampbell.com
Email: amj@kingston.net
Michel Frappier, General Manager
Services: Long-distance & local moving,
storage, packing & crating, overseas
Areas Served: Greater Kingston area
(Belleville, Napanee, Brockville)
Warehouse: Government-approved, DND-
certified, Customs-bonded, fully palletized,
alarm protection, climate-controlled, dock-
level loading

AMJ Campbell Van Lines

330 Sovereign Road
London, ON N6M 1A8
Tel: 519-951-9000 / Fax: 519-951-9933
Toll-free: 1-888-265-6683
Website: www.amjcampbell.com
Email: rcook@amjcampbell.com
Ron Cook, Vice President/General Manager
Services: Local, long-distance & overseas;
packing, unpacking & crating; commercial
& office moving
Areas Served: Windsor, Sarnia, Goderich,
Simcoe, Chatham, London & surrounding
area
Warehouse: New 15,000 sq. ft., concrete block,
steel frame, fire & burglar alarms, video
surveillance, Customs-bonded, Government-
approved, palletized, ground- & dock-level
loading, climatized
Other Association Memberships: Chamber
of Commerce, BBB

Canadian Movers/Entreprises canadiennes de déménagement

AMJ Campbell Van Lines



176 Hillmount Road
Markham, ON L6C 1Z9
Tel: 905-887-5557 / Fax: 905-887-3235
Toll-free: 1-800-267-7222

Website: www.amjcampbell.com
Email: gfrappier@amjcampbell.com
Gilles Frappier, Senior Vice President

Services: Local, long-distance & overseas HHG & commercial moving & storage, packing & custom crating "QSI"

Areas Served: Canada, US & international

Warehouse: Government-approved, Customs-bonded, temperature-controlled, state-of-the-art triple-stacked furniture-vault warehouse

AMJ Campbell Van Lines



6140 Vipond Drive
Mississauga, ON L5T 2B2
Tel: 905-795-3620 / Fax: 905-795-3630
Toll-free: 1-800-668-5364

Website: www.amjcampbell.com
Email: wdavis@amjcampbell.com
Wayne Davis

Services: Local, long-distance & overseas HHG & commercial moving & storage, packing & custom crating "QSI"

Areas Served: Canada, US, international

Warehouse: Government-approved, Customs-bonded, state-of-the-art triple-stacked furniture-vault warehouse, alarm-protected

AMJ Campbell Van Lines



2710 Stevenage Drive
Ottawa (Gloucester), ON K1G 5N2
Tel: 613-737-0000 / Fax: 613-737-7270
Toll-free: 1-888-766-0000

Website: www.amjcampbell.com
Email: mfrappier@amjcampbell.net
Marc Frappier, VP, HHG and International

Services: Local, long-distance & overseas HHG & commercial moving & storage, packing & custom crating "QSI"

Areas Served: Canada, US & international

Warehouse: Government-approved, Customs-bonded, temperature-controlled, state-of-the-art triple-stacked furniture-vault warehouse

AMJ Campbell Van Lines

275 Frobisher Drive, Units 2-3
Waterloo, ON N2V 2G4
Tel: 519-220-1900 / Fax: 519-896-6116
Email: lmalley@amjcampbell.com
Lenny Malley, General Manager

Any Size Moving



3010 Hwy #29
Brockville, ON K6V 5T4
Tel: 613-345-5205 / Fax: 613-342-9653
Toll-free: 1-866-236-3542

Website: www.anysizemoving.com
Email: brockville@anysizemoving.com
Chris Trimm, Branch Manager

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario, Brockville, Smiths Falls, Perth, Prescott

Warehouse: Concrete block, metal siding, burglar alarm, heated, palletized, grade-level loading

Any Size Moving



56 Railway Street
Kingston, ON K7K 2L8
Tel: 613-544-1897 / Fax: 613-544-6296
Toll-free: 1-866-236-8125

Website: www.anysizemoving.com
Email: kingston@anysizemoving.com
Chris Trimm, Branch Manager

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, customs-bonded warehouse; office moving, including systems-installation services

Areas Served: Worldwide, Canada, Ontario, Kingston, Napanee, Gananoque

Warehouse: Steel frame, metal siding, fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading, fenced compound

Any Size Moving



7 Douglas Road
Trenton, ON K8V 5R7
Tel: 613-392-4159 / Fax: 613-392-6916
Toll-free: 1-866-236-8068

Website: www.anysizemoving.com
Email: trenton@anysizemoving.com
Peter Evans, Branch Manager

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, customs-bonded warehouse; office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario, Trenton, Cobourg, Tweed, Picton, Belleville, Bancroft

Warehouse: Concrete block, fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading, fenced compound

Atlantic & Pacific Shipping Canada Ltd.

480 Carlingview Drive
Etobicoke, ON M9W 6M8
Tel: 416-748-1233 / Fax: 416-748-9025
Toll-free: 1-888-748-2728

Email: santino@atlanticandpacific.com
Santino Curro, President

Services: Packing, crating, consolidations, warehousing, storage, inland transportation & ocean & air freight; insurance provided; destination services

Areas Served: Montreal-Ottawa-Toronto-Windsor corridor, across Canada, worldwide

Warehouse: New building, complete with sprinklers & alarms

Other Association Memberships: HHGFAA, BAR

Avenue Moving & Storage



992 Rangeview Road
Mississauga, ON L5E 1H3
Tel: 905-891-2041 / Fax: 905-891-2044
Website: www.avenuemoving.com

Email: info@avenuemoving.com
Jeff Stone, VP and General Manager

Services: Local, long-distance & overseas HHG & commercial moving & storage, packing & crating

Areas Served: Greater Toronto Area & worldwide

Warehouse: Block, sprinklered, burglar alarm, heated, dock-level loading, palletized

Other Association Memberships: BBB

Bigham the Mover Limited



400 Springbank Avenue S.
Woodstock, ON N4S 7W3
Tel: 519-537-5568 / Fax: 519-537-2798
Toll-free: 1-800-265-4048

Website: www.bigham.ca
Email: howard.bigham@bigham.ca
Howard Bigham, President

Services: Local & long-distance HHG moving & storage, packing & crating, originating-agent & destination-agent services, cross-border, special products

Areas Served: Woodstock, London, southwestern Ontario, Canada, US & international

Warehouse: Steel, heated, palletized, direct fire alarm

Bluebird Alero Moving & Storage



4080A Sladeview Crescent
Mississauga, ON L5L 5Y5
Tel: 905-607-7990 / Fax: 905-607-7919
Toll-free: 1-888-668-3668

Website: www.bluebirdmoving.com
Email: alltherightmoves@bluebirdmoving.com
Michael Johnston, General Manager

Services: Full-service household goods, local, regional & long-distance moving; in-house commercial moving division; international & overseas moving, packing & crating; high-value products & electronics storage & distribution; office relocations & business records retention; new & used packing material sold; published guaranteed inter-agency labour rates.

Areas Served: West Greater Toronto Area (GTA), Mississauga, Oakville, Burlington, Hamilton, Ontario, Canada, US & Worldwide

Warehouse: 23,000 sq. ft. bonded sufferance warehouse, secure furniture vaults, DND certified; fire & burglar alarmed, sprinklered, heated & air-conditioned; dock-level & ground-level doors.

BlueBird Transportation Systems



2001 Bantree Street, Unit 2
Ottawa, ON K1B 4X3
Tel: 613-749-7497 / Fax: 613-749-8496
Toll-free: 1-888-751-7469

Website: www.bluebirdtransportation.com
Email: jim@rentxtrans.com
Jim Best, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating

Areas Served: Ottawa, Eastern Ontario, Canada, US & International

Warehouse: 40,000 sq. ft., 26 ft. ceilings, concrete construction, dock-level doors, palletized, alarmed, DND-certified

Canadian Movers/Entreprises canadiennes de déménagement

Boyd Moving & Storage Ltd.



767 Belfast Road
Ottawa, ON K1G 0Z4
Tel: 613-244-4444 / Fax: 613-244-6774
Toll-free: 1-800-268-1469
Website: www.boyd.ca
Email: donm@boyd.ca

Don McCormick, Vice President

Services: Full-service local, long-distance & international relocations, storage, commercial moving, installation of modular furniture

Areas Served: Canada, US, overseas

Warehouse: Concrete block & steel, sprinklered, alarmed, heated, Customs-bonded, government-approved, dock-level loading, pallets, racking & car ramp

Bradford Moving & Storage



98 Sluse Road
Holland Landing, ON L9N 1G8
Tel: 905-853-9898 / Fax: 905-853-9946
Toll-free: 1-800-263-3281
Website: www.bradfordmovingandstorage.com
Email: info@bradfordmovingandstorage.com
Domenic Crupi

Services: Local & long-distance; residential, commercial, industrial moving services; self-storage facility

Bronte Moving & Cartage Inc.

1360 Speers Road, Unit A
Oakville, ON L6L 5V3
Tel: 905-847-9638 / Fax: 905-847-5965
Toll-free: 1-888-458-2175
Website: www.brntemovers.ca
Email: info@brntemovers.ca
Veronica Harris

Services: Long distance, overseas, local & commercial moving services; piano specialist (dismantling & reassembly if required); hot tub specialist (contract with Pioneer Family Pools); full packing & crating services; sales &/or rentals for moving supplies

Areas Served: Oakville, Mississauga, Burlington, Toronto, Ontario, Canada, US

Warehouse: Block construction, climate-controlled, sprinkler system, video surveillance

Brown's Moving & Storage



2376 Highway 92, PO Box 3026
Elmvale, ON L0L 1P0
Tel: 705-322-5982 / Fax: 705-322-5984
Toll-free: 1-877-687-1480
Website: www.brownsmoving.com
Email: brownsmoving@georgian.net

Dan Brown, Owner

Services: Local, long-distance & overseas HHG moving & storage

Areas Served: Elmvale, Wasaga Beach, Ontario

Warehouse: Self-storage

Burlington Movers



1160 Blair Road
Unit A1
Burlington, ON L7M 1K9
Tel: 905-336-9947 / Fax: 905-336-2003
Website: www.burlingtonmovers.ca
Email: burlingtonmvs@bellnet.ca

David Dickson, President

Services: Packing, local & long-distance moving, storage

Areas Served: Throughout Canada and US with GCVL

Warehouse: Concrete block, heated, alarmed & video surveillance

By Design Commercial Moving Solutions Inc. ★



6780 Davand Drive, Unit 27
Mississauga, ON L5T 2G4
Tel: 905-822-1100 / Fax: 905-822-0100
Website: www.bydesignsolutions.ca
Email: moving@bydesignsolutions.ca
Ed Whittaker, Owner

Services: Commercial moving, furniture installation, storage, furniture refinishing, reupholstery, moving supplies, lock service

Areas Served: Greater Toronto Area, Southwestern Ontario, Ontario, Quebec

Warehouse: Brick exterior, 2-level metal racking, 20,000 sq. ft on site, heated, air-conditioned, alarm protection, dock-level loading, inventory recorded with digital photos

Capital Movers & Storage ★



3010 Hwy #29
Brockville, ON K6V 5T4
Tel: 613-342-6630 / Fax: 613-342-9653
Toll-free: 1-866-381-3781
Website: www.pleasemoveme.com
Email: brockville@pleasemoveme.com
Chris Trimm, Branch Manager

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario, Brockville, Smiths Falls, Perth, Prescott

Warehouse: Concrete block, metal siding, burglar alarm, heated, palletized, grade-level loading

Capital Movers & Storage ★



56 Railway Street
Kingston, ON K7K 2L8
Tel: 613-544-9574 / Fax: 613-544-6296
Toll-free: 1-800-267-3170
Website: www.pleasemoveme.com
Email: kingston@pleasemoveme.com
Chris Trimm, Branch Manager

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, customs-bonded warehouse; office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario, Kingston, Napanee, Gananoque

Warehouse: Steel frame, metal siding, fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading, fenced compound

Capital Movers & Storage ★



7 Douglas Road
Trenton, ON K8V 5R7
Tel: 613-392-3505 / Fax: 613-392-6916
Toll-free: 1-800-465-6683
Website: www.pleasemoveme.com
Email: trenton@pleasemoveme.com

Peter Evans, Branch Manager

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, customs-bonded warehouse; office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario, Trenton, Cobourg, Tweed, Picton, Belleville, Bancroft

Warehouse: Concrete block, fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading, fenced compound

Coburn's Transportation Systems



1901 Forbes Street
Whitby, ON L1N 9A7
Tel: 905-427-2909 / Fax: 905-432-3501
Toll-free: 1-800-665-0578
Website: www.coburnstransport.com
Email: info@coburnstransport.com

Kathy Green, General Manager

Services: Local, long-distance & overseas moving & storage, high-value products & electronics storage & distribution, over-dimensional moving, office relocations

Areas Served: Oshawa, Whitby, Greater Toronto area, southern Ontario, worldwide

Warehouse: Block & steel deck, monitored burglar & fire alarms, DND-approved, Customs-bonded (household & commercial), climate-controlled, palletized furniture storage, office-records retention, secure outdoor storage

Other Association Memberships: BAR, HHGFAA

D'Arcy Moving & Storage



2495 Lancaster Road
Ottawa, ON K1B 4L5
Tel: 613-733-0040 / Fax: 613-733-7120
Toll-free: 1-888-506-9465
Website: www.darcymoving.com
Email: pvan@darcymoving.com
Paul Van Remortel, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, installation of modular furniture

Areas Served: Canada, US & international

Warehouse: Concrete block, steel frame, fire alarm, sprinklered, burglar alarm, DND-certified, heated, palletized, dock-level loading

Pour une liste à jour, visitez
le site : www.mover.net



Certified Canadian Mover

★ New member/Nouveau membre

Canadian Movers/Entreprises canadiennes de déménagement

Frank the Mover

60 Rigney Street
Kingston, ON K7K 6Z2
Tel: 613-531-0451 / Fax: 613-546-6856
Toll-free: 1-886-302-1112
Website: www.frankthemoverworldwide.com
Email: frank@frankthemoverworldwide.com
Frank Spindler, President
Services: Packing/unpacking, move anywhere in Canada, storage, labour supply, system-furniture specialists, tailgates, heavy goods, safes
Areas Served: Kingston area with service to Toronto, Montreal, Ottawa areas, worldwide
Warehouse: Security guard, fire plug, steel, brick, alarm, climate-controlled
Other Association Memberships: BBB

Fred Guy Moving & Storage Ltd.

1199 Newmarket Street
Ottawa, ON K1B 3V1
Tel: 613-744-8632 / Fax: 613-744-8988
Toll-free: 1-800-337-6228
Website: www.fredguymoving.com
Email: sales@fredguymoving.com
Wayne Lyttle, President
Services: Local & long-distance HHG moving & storage, government moving, office moving, commercial distribution & home delivery
Areas Served: Local, national & international moving, Ontario & Quebec freight
Warehouse: Racked & palletized, bonded, rated Government A-1

Frost the Mover

143 Russell St.
Kingston, ON K7K 2G1
Tel: 613-549-9901 / Fax: 613-549-0976
Toll-free: 1-800-250-5054
Website: www.frost-mover.com
Email: rtc2@kos.net
Liseanne MacDonald, Branch Manager
Services: Full-service HHG moving & storage for local, long-distance, overseas & cross-border relocations
Areas Served: All of central & eastern Ontario: Northumberland, Quinte, Frontenac & Thousand Islands regions
Warehouse: Concrete block, fire & burglar alarmed, DND-certified, heated, palletized, ground-level & dock loading, fenced yard

Gardiner's Moving

393 Cambridge Street
Goderich, ON N7A 2Y9
Tel: 519-524-2421 / Fax: 519-524-7822
Toll-free: 1-866-265-5783
Email: gardtire@hurontel.on.ca
Maurice Gardiner, Owner
Services: Local household goods & commercial (office) moving, packing & crating; free local estimates with out-of-town approximate estimates; 17', 24' & 29' trucks & 45' tractor trailer
Areas Served: Ontario, Canada

Greg & Sons Moving and Storage

1990 Ellesmere Road, #4
Scarborough, ON M1H 2W2
Tel: 416-289-3047 / Fax: 416-289-3051
Toll-free: 1-800-880-1514
Website: www.gregandsonsmoving.com
Email: perry@gregandsonsmoving.com
Greg Thorne, Operations Manager
Services: Local, all Ontario, packing, moving & storage, crating, residential, commercial, office
Areas Served: Greater Toronto, Ontario
Warehouse: Brick, heated, VSN security, dock-level

Groupe CDP Inc. / Division All Continent Transport

2370 Walkley Road
Ottawa, ON K1G 4H9
Tel: 613-526-3065 / Fax: 613-526-1138
Website: www.allcontinent.com
Email: sales@allcontinent.com
Alain Leroux, General Manager
Services: Local & long-distance moving, air & sea shipment worldwide; warehousing & special crating/art works; bonded warehouse & carrier; commercial storage
Areas Served: Ottawa-Hull area
Warehouse: Concrete block & steel, sprinkler, alarm, 32-foot ceiling, fenced yard, patrolled
Other Association Memberships: HHGFAA, COMA

Guardian Overseas Shipping Ltd.

2222 Gladwin Crescent
Ottawa, ON K1B 4S6
Tel: 613-523-5855 / Fax: 613-523-3177
Toll-free: 1-800-561-9555
Website: www.guardianoverseas.com
Email: info@guardianoverseas.com
Tamara Reid, Traffic Manager
Services: Local, long-distance & overseas HHG & commercial moving, packing & storage; specialized crating: electronics, residential & commercial; office systems & furniture installation, repair & service
Areas Served: Ottawa, Hull, eastern Ontario, western Quebec, worldwide affiliations
Warehouse: Concrete block, sprinklered, alarm security, heated, pallet & racking storage, loading docks, Customs-bonded
Other Association Memberships: FIDI-FAIM, HHGFAA

Harris Movers

878-B Falconbridge Highway
Sudbury, ON P3A 4S4
Tel: 705-560-2000 / Fax: 705-560-1673
Toll-free: 1-800-461-7146
Website: www.harrisalliedmovers.com
Email: harrismv@ican.net
Garry Gravelle, President
Services: Local, long-distance & overseas moving, complete with packing, crating & storage capabilities
Areas Served: Northern Ontario
Warehouse: Two separate DND-approved warehouses (ground & dock levels), heated, palletized, complete alarm service; also 250 mini-storage units, complemented with a U-Haul truck dealership

Hudson Movers Ltd.

357 Kennedy Road
Toronto, ON M1K 2A2
Tel: 416-261-1499 / Fax: 416-261-1695
Toll-free: 1-800-971-6683
Website: www.hudsonmovers.com
Email: hudson@hudsonmovers.com
Sheila Clifford, Vice President
Services: Local, long-distance & international HHG moving & storage, packing & crating
Areas Served: Greater Toronto Area
Warehouse: Concrete block, steel frame, fire & burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading

Hummel's Moving Ltd.

7281 Highway 6
Arthur, ON N0G 1A0
Tel: 519-848-2739 / Fax: 519-848-2271
Toll-free: 1-800-543-7915
Website: www.hummelsmoving.com
Email: hummelmoving@msn.com
Peter Hummel, President/Owner
Services: Local & long-distance HHG moving, packing & storage to Canadian destinations
Areas Served: Wellington, Dufferin, Caledon, Kitchener, Guelph, Orangeville, Fergus, Arthur, Mount Forest, Ontario, Canada
Warehouse: Concrete block, palletized, burglar alarm, heated

Intercontinental Van Lines, Inc.

130 Riviera Drive, Unit 3
Markham, ON L3R 5M1
Tel: 905-946-8592 / Fax: 905-946-1798
Toll-free: 1-800-533-5247
Website: www.intercontinentalgroup.com
Email: ivl@intercontinentalgroup.com
Tim Garside, President
Services: International, cross-border, across Canada, LTL/FTL air ride truck transport (Canada, US, Mexico)
Areas Served: Canada & worldwide
Warehouse: Concrete/cinder block, full security & fire, Customs-bonded
Other Association Memberships: HHGFAA, PAIMA, AMSA, CIFFA

James the Mover Ltd.

125 Cascade Street
Hamilton, ON L8E 3B7
Tel: 905-561-3631 / Fax: 905-561-3448
Website: www.jamesthemover.com
Email: jamesthemover@aibn.com
Ian Lang, President
Services: Local & long distance, overseas, HHG moving & storage, residential & commercial services, packing & crating
Areas Served: Canada, US & international
Warehouse: Gated yard, alarm system, sprinkler system, climate-controlled, palletized, 2 loading doors, cement block exterior, steel girding & roof, steel doors & steel bars locking them, steel bars on windows, patrolled security company



Certified Canadian Mover

Canadian Movers/Entreprises canadiennes de déménagement

LaPalm Moving Systems



87 Wallbridge Crescent
Belleville, ON K8P 1Z5
Tel: 613-962-9557 / Fax: 613-962-5629
Toll-free: 1-800-267-8014
Website: www.lapalm-moving.com
Email: rtsc1@kos.net
Jim Best, President

Services: Full-service HHG moving & storage for local, long-distance, overseas & cross-border relocations; public commercial warehousing & distribution services

Areas Served: All of central & eastern Ontario: Northumberland, Quinte, Frontenac & Thousand Islands regions

Warehouse: Concrete block, fire & burglar alarm, DND-certified, heated, palletized, ground-level loading, fenced yard

Lindsay Movers & Storage Inc.



15 Pigeon Lake Road, RR 6
Lindsay, ON K9V 4R6
Tel: 705-324-5431 / Fax: 705-324-3338
Toll-free: 1-800-651-2943
Website: www.lindsaymovers.com
Email: ron@lindsaymovers.com
Ron Fanning, President

Services: HHG local & long-distance, overseas, complete packing & crating services, heated storage

Areas Served: Lindsay, Peterborough, the Kawarthas, Minden, Haliburton Highlands

Warehouse: 8,000 sq. ft., steel, palletized, heated, alarmed, Canada Customs-bonded, DND-certified. 6,500 sq. ft., block, heated

Mackie Moving Systems



933 Bloor Street West
Oshawa, ON L1J 5Y7
Tel: 905-728-2400 / Fax: 905-728-5237
Toll-free: 1-800-565-4646
Website: www.mackiegroup.com
Email: dean.mackie@mackiegroup.com
Dean Mackie, Vice-President

Services: Household goods, high-value products, office & commercial moving, international relocations, car-hauling, general freight, specialized logistics, public scale

Areas Served: Oshawa, Toronto, Mississauga, Ontario, Canada, US, international

Warehouse: Precast concrete, palletized, sprinkler system, pest control, 24-hour security, bonded, 125,000 sq. ft. in Oshawa & 84,000 sq. ft. in Mississauga

Other Association Memberships: HHGFAA, OTA, CERC, AMCHAM

McWilliams Moving & Storage



712 The Kingsway
PO Box 353
Peterborough, ON K9J 6Z3
Tel: 705-743-4597 / Fax: 705-743-3608
Toll-free: 1-800-461-6464
Website: www.mcwilliamsmoving.com
Email: mms@mcwilliamsmoving.com
Dan J. McWilliams, President

Services: Local, long-distance & overseas moving & storage, office & commercial moving, file & record retention

Areas Served: Canada, US & Overseas

Warehouse: Palletized, sprinkler, fire-detection system

Other Association Memberships: AMSA

Middup Moving & Storage Ltd.



60 Esna Park Drive, Unit 10
Markham, ON L3R 1E1
Tel: 905-475-8330 / Fax: 905-475-6432
Website: www.middupmoving.com
Email: mail@middupmoving.com
Rick Wood, President

Services: Full moving & storage, crating & packing, office moving, commercial installations, overseas moving

Areas Served: Greater Toronto Area within 100-mile radius

Warehouse: Cinder block, full security & fire protection; 50% household palletized, 50% racked for commercial

Mike the Mover Limited

62 Dawson Road
Guelph, ON N1H 1A8
Tel: 519-822-0298 / Fax: 519-824-4591
Monty Caradonna, Co-Owner

Services: Storage, packing, crating

Areas Served: Anywhere in Canada, US or overseas

Warehouse: Storage, short- or long-term

Mike's Moving & Storage (Chatham) Ltd.

420 Colborne Street, RR 4
Chatham, ON N7M 5J4
Tel: 519-354-8430 / Fax: 519-351-0975
Email: mikesmoving@bellnet.ca
Mike Gambeta, Owner

Services: Local & long-distance HHG moving & storage, packing, tailgate service, piano moving, commercial & office moving, office-system moving & reconfiguration, moving-containers rental

Areas Served: All Ontario

Warehouse: Brick-block, fire protection, burglar alarm, heated, dock-level loading, palletized, racking, two locations

Mountain Moving & Storage Ltd.



7593 County Road 91
Stayner, ON L0M 1S0
Tel: 705-435-9706 / Fax: 705-435-0541
Toll-free: 1-800-737-9912
Website: www.mountainmoving.ca
Email: mark@mountainmoving.ca
Mark Callegari, President/Owner

Services: Local & long-distance HHG moving & storage, office & commercial moving; packing materials, packing/unpacking service, cleaning service; containerized shipping, overseas shipping, auto transportation, dock-level loading, heated units, fire alarm

Areas Served: Central & southern Ontario, Simcoe County, Georgian Triangle, Canada

Warehouse: Concrete block, 2-hour fire-rated walls, self-storage units, office on site

Mountaineer Movers Limited



487 Grays Road
Hamilton, ON L8E 2Z5
Tel: 905-561-8880 / Fax: 905-561-0606
Toll-free: 1-800-263-4561
Website: www.mountaineer.on.ca
Email: wmk@mountaineer.on.ca
Wendy C. Mans-Keddie, President

Services: Local & long-distance moving, storage & packing, moving supplies & equipment rentals, cleaning services

Areas Served: Canada, US & International

Warehouse: Concrete block, steel frame, burglar alarm, heated, palletized, dock-level loading

Niagara Moving & Storage Inc.



7825 Dorchester Road South
Niagara Falls, ON
Tel: 905-354-3183 / Fax: 905-354-6544
Toll-free: 1-866-461-0786
Email: wayne@niagamoving.net
Robert (Bob) Stacey, President

Services: Ontario-licensed, packing, crating, transportation, storage, local & long-distance moving, commercial & office moving

Areas Served: Complete Niagara region, Ontario, Canada & US

Warehouse: Finished concrete block, separated storage units, temperature-controlled

Other Association Memberships: Chamber of Commerce – Niagara Falls

Parkway Van Lines



1199 Newmarket St.
Ottawa, ON K1B 3V1
Tel: 613-744-4781 / Fax: 613-744-8988
Toll-free: 1-800-337-6228
Website: www.parkwayvanlines.com
Email: bshields@parkwayvanlines.com
Betty Shields, Vice President

Services: Local & long-distance HHG moving & storage, government moving, office moving, commercial distribution & home delivery

Areas Served: Ontario, Quebec, Canada, US

Warehouse: Racked & palletized, bonded, rated Government A-1

Peterborough Movers & Storage Inc.



Box 21001
1840 Lansdowne Street West
Peterborough, ON K9J 8M7
Tel: 705-743-7241 / Fax: 705-743-0143
Toll-free: 1-800-363-1641
Website: www.peterboroughmovers.com
Email: info@peterboroughmovers.com
Joby Lake, General Manager

Services: Local, long-distance & international HHG moving & storage; full-service packing & crating; special commodities LTL & FTL services

Areas Served: Peterborough/Lakefield/Bancroft, Port Hope/Cobourg, Millbrook/Newcastle

Phillips Moving & Storage



2525 Steeles Avenue West
Toronto, ON M3J 2P1
Tel: 416-661-2797 / Fax: 416-661-0013
Toll-free: 1-877-543-6683
Website: www.phillipsmovers.com
Email: donstaddon@phillipsmoving.com
Don Staddon, Principal

Services: Local, long-distance, cross-border, overseas, HHG moving & storage, packing, crating, office & commercial moving

Areas Served: International, Canada, US, Ontario & Toronto

Warehouse: Brick construction, heated, palletized, sprinklered, full security monitoring, two dock levels, one drive-in level

Visit www.mover.net
for up-to-date listings.

★ New member/Nouveau membre

Canadian Movers/Entreprises canadiennes de déménagement

Premiere Van Lines

43 McBrine Place
Kitchener, ON N2R 1H5
Tel: 519-895-1100 / Fax: 519-895-1105 (admin)
Toll-free: 519-767-1636 (from Guelph)
Website: www.premierevanlines.com
Email: mwarnick@premierevanlines.com
Michael Warnick, President and Franchise Owner

Services: Local, long-distance, overseas household goods & commercial moving & storage

Areas Served: Canada, US & international
Warehouse: Cement block, heated, air-conditioned, sprinklered, infrared motion alarm, palletized

Other Association Memberships: BBB, Greater Kitchener-Waterloo Chamber of Commerce

Premiere Van Lines Inc.

1760 Bonhill Road
Mississauga, ON L5T 1C8
Tel: 905-820-MOVE (6683) / Fax: 905-565-5558
Toll-free: 1-866-981-MOVE (6683)
Website: www.premierevanlines.com
Email: fmartin@premierevanlines.com
Frank Martin, Executive Vice President

Services: Local moving, long distance, US cross-border, packing, storage, container service, overseas moving

Areas Served: International, Canada, US and local; Toronto, Mississauga and Okaville

Warehouse: 20,000 sq. ft., concrete block, sprinkler system, security, climate-controlled, government-bonded, government-certified

Other Association Memberships: HHGFAA, OMA, CARP, CAUBO, CAA, MBOT, BBB

Rawlinson Moving & Storage Ltd.

1024 Westport Crescent
Mississauga, ON L5T 1G1
Tel: 905-364-1400 / Fax: 905-364-1401
Toll-free: 1-800-684-6660
Website: www.rawlinsonmoving.com
Email: email@rawlinsonmoving.com
Bob Tuckett, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating

Areas Served: Oakville, Brampton, Toronto, Mississauga, Ontario, Canada & US

Warehouse: Concrete block (A-1 fire rating), steel frame, fire & burglar alarms, DND-certified, temperature-controlled, palletized, dock-level loading

Other Association Memberships: CAAA, AAA, BBB

Robson Cartage 2000 Inc.

580 Quebec Street
London, ON N5W 3Z2
Tel: 519-433-6683 / Fax: 519-433-8611
Email: robsoncartage@robsoncartage.com
Tom Robson, President

Services: HHG moving & storage, packing & crating, office & commercial moving, commercial warehousing & distribution, home delivery

Areas Served: All of Ontario

Warehouse: Concrete block & steel, monitored fire & burglar alarm, heated, racked & palletized, dock-level loading

Rockbrune Brothers Limited

725 Finley Avenue
Ajax, ON L1S 3T1
Tel: 905-683-4321 / Fax: 905-683-3972
Toll-free: 1-800-561-4139
Website: www.rockbrune.on.ca
Email: move@rockbrune.on.ca
William Rockbrune, President

Services: HHG moving & storage, local & long-distance, overseas, packing, crating, commercial & office moving; special commodities

Areas Served: Worldwide, Canada, US, Toronto, Barrie, Newmarket, all of Durham region

Warehouse: 10,000 sq. ft. palletized, steel construction, burglar alarms, dock-level loading, heated, DND-certified & bonded mini-storage

St. John's Transfer (1978) Ltd.

950 Boundary Road
Cornwall, ON K6H 5R5
Tel: 613-933-1492 / Fax: 613-936-6865
Email: stjohans1@bellnet.ca
Donald Deebank, President

Services: Local & long-distance HHG moving & storage, packing & crating, commercial & office moving

Areas Served: Cornwall area (50 mile radius)
Warehouse: Concrete block, burglar alarm, DND-certified, heated, palletized, dock-level loading, mini storage

Other Association Memberships: Chamber of Commerce

Soo Van Moving & Storage

165 Industrial Park Crescent
Sault Ste. Marie, ON P6B 5P3
Tel: 705-253-1158 / Fax: 705-253-8378
Toll-free: 1-800-461-2213
Website: www.sooan-united.com
Email: gary@soovan-united.com
Gary McCardle, VP & General Manager

Services: Full-service moving; local, long distance, US, overseas; Soo Van's GOLD STANDARD "We strive for customer delight and a perfect move every time!"

Areas Served: Province of Ontario, Sudbury to Thunder Bay, Michigan, Ohio, US, overseas

Warehouse: Bonded warehouse, transborder-shipping, container-loading, 12000 sq. ft., brick/steel, inside storage vaults, custom warehouse service with delivery service

Swan Moving & Storage

15 Petrolia Street
Guelph, ON N1H 2V7
Tel: 519-821-6683
Website: www.swanmoving.com
Email: swanmoving@on.aibn.com
Mike Swan, President

Services: Local moving service Ontario-wide, supplies for sale, equipment for rent, commercial & office moving; cars shipped worldwide

Areas Served: Ottawa to Sault Ste Marie to Windsor, including Kitchener-Waterloo, Cambridge, Milton, Georgetown, Oakville, Burlington, Elmira, Fergus, Elora; Ontario-wide

Warehouse: 15,000 sq. ft., cement block & brick building, 2 loading docks, sprinklered, heated, within sight of fire hydrant, video-monitored

Other Association Memberships: BBB, Chamber of Commerce

Taylor Moving & Storage Ltd.

1200 Plains Road East
Burlington, ON L7S 1W6
Tel: 905-632-8010 / Fax: 905-632-8130
Toll-free: 1-800-263-9143
Website: www.ataylormoving.com
Email: csvrburl@ataylormoving.com
Rick Taylor, Vice President

Services: Local, national, international, worldwide moving, packing & storage

Areas Served: Worldwide
Warehouse: Cement block & brick, metal siding, 26-ft. clear, heated, air-conditioned, DND-approved, palletized, vault storage, bonded, sprinklered, fire & burglar alarm

Other Association Memberships: FIDI, FAIM, RIM

Tender Touch Moving

36 - 555 Trethewey Dr.
Toronto, ON M6M 4B8
Tel: 416-654-4994 / Fax: 416-654-4993
Toll-free: 1-877-836-3378
Website: www.tendertouchmoving.com
Email: tender@tendertouchmoving.com
Jason Morin, Manager

Services: Local, long-distance & overseas moving, packing & crating, household & office moving

Areas Served: Local within Greater Toronto & surrounding areas, long-haul to most destinations in Canada, US, & to most countries overseas

Warehouse: Block & steel, 24-hour burglar alarms, palletized, dock & drive-in loading

Other Association Memberships: BBB

Thrifty Moving & Storage Ltd.

1764 Woodward Drive
Ottawa, ON K2C 0P8
Tel: 613-723-6040 / Fax: 613-723-6027
Toll-free: 1-877-218-1162
Website: www.thrifty-moving.com
Email: info@thrifty-moving.com
George Jungmeisteris, President

Services: Local & long-distance HHG moving, storage & packing; residential & commercial relocations; workers are bonded & have security clearance

Areas Served: Ottawa region, Ontario & Quebec; Canada

Warehouse: Cement-block construction, temperature-controlled, mostly individual containers with locks, limited open space available; warehouse has sprinklers, alarm & 24-hour video surveillance, dock-level & ground-level loading

Tippet-Richardson Limited

1050 Brydges Street
London, ON N5W 2B4
Tel: 519-455-0132 / Fax: 519-453-8160
Toll-free: 1-800-392-5385
Website: www.tippet-richardson.com
Email: daver@tippet-richardson.com
Dave Rowe, Branch Manager

Services: Local, long-distance & overseas HHG moving & storage, office & commercial moving, business records

Areas Served: All of Canada

Warehouse: One building, all sprinklered, alarm security



Certified Canadian Mover

Canadian Movers/Entreprises canadiennes de déménagement

Tippet-Richardson Limited



1209 Algoma Road
Ottawa, ON K1B 5B9
Tel: 613-741-3015 / Fax: 613-741-9720
Toll-free: 877-854-7245

Website: www.tippet-richardson.com
Email: gords@tippet-richardson.com
Gord Smith, General Manager

Services: Local, long-distance & overseas
HHG moving & storage, office & commercial
moving, business records

Areas Served: Ottawa-Carleton region, Hull,
Ontario, all of Canada

Warehouse: One building, all sprinklered,
alarm security

Tippet-Richardson Limited



25 Metropolitan Road
Toronto, ON M1R 2T5
Tel: 416-291-1200 / Fax: 416-291-2601
Toll-free: 1-800-268-6753

Website: www.tippet-richardson.com
Email: johnnovak@tippet-richardson.com
John Novak, President and CEO

Services: Local, long-distance & overseas
HHG moving & storage, office & commercial
moving, business records; distribution
services, logistics LTL and full truck load;
special products & climate-controlled freight
& wrap service

Areas Served: All of Canada, with Global
affiliates

Warehouse: Four locations: Downtown
Toronto, North Toronto, Scarborough (2);
climate-controlled, sprinklered, alarm security
protection, government-approved; weigh
scale at 25 Metropolitan Road; palletized
storage

Toronto Service Center Inc. (TSC)



28 Dohme Avenue
Toronto, ON M4B 3M4
Tel: 416-566-8515 / Fax: 416-759-8000
Toll-free: 1-866-566-8515

Website: www.moving-storage.net
Email: tsc@moving-storage.net
Manouchehr Jamali, President

Services: Packing, wrapping, moving within
Ontario, storage

Areas Served: Ontario

Warehouse: Brand-new storage, around 30,000
sq. ft., heated & climate-controlled, 24-hr.
surveillance cameras, alarm-protected,
insured, indoor truck-level loading area

Total-Relocation Moving & Storage



25 Groff Place, Unit 2
Kitchener, ON N2E 2L6
Tel: 519-748-5403 / Fax: 519-748-5611
Toll-free: 1-800-265-6401

Website: www.total-relocation.com
Email: trkitchener@tippet-richardson.com
Dave Rowe, Branch Manager

Services: Local, long-distance, overseas HHG
moving & storage, commercial & office
moving, business records

Areas Served: All of Canada

Warehouse: One building, all sprinklered, alarm
security, heated, palletized, concrete block

Traditional Moving & Storage

830 Athabasca Street
Thunder Bay, ON P7C 3E6
Tel: 807-623-3535 / Fax: 807-623-3140
Toll-free: 1-800-665-9240

Email: mevans@winnipegmoving.com
Mike Evans, General Manager

Services: HHG moving services, including
local, long-distance, international, overseas,
storage, professional packing/crating; also
office/company relocations, electronics/high-
value products, commercial moving services,
including freight throughout North America

Areas Served: Northwest Ontario

Warehouse: 15,000 sq. ft., government-
approved, sprinklered, ADT, vault, climate-
controlled

Trinity Moving Inc. ★



12 Mill Hill Road
Nepean, ON K2H 9N4
Tel: 613-726-8749 / Fax: 613-726-2019
Toll Free: 1-877-726-9923

Website: www.trinitymoving.ca
Email: atrinitym@yahoo.ca

Chris Jelot, Office Manager

Services: Local & long-distance HHG moving &
storage, packing, commercial moving

Areas Served: Ottawa, Montreal, Toronto,
interprovincial, Canada-wide

Warehouse: Concrete block, steel frame,
fire & burglar alarms, sprinklered, heated,
palletized, ground-level loading

Two Men and a Truck – Halton

2140 Winston Park Drive, Unit #22
Oakville, ON L6H 5V5
Tel: 905-635-3035 / Fax: 905-829-4764
Toll-free: 1-866MOVING4U

Website: www.twomenandatruck.ca
Email: wendell.costello@twomenandatruck.ca
Wendell Costello, Owner

Services: We are the world's largest local
& regional moving franchise specializing
in both home & business moving. We offer
a full range of moving & packing related
services including the sale of boxes & packing
supplies. We are the "Movers who care."

Areas Served: Oakville, Burlington, Milton,
Georgetown, Acton

Other Association Memberships: Chamber
of Commerce

Two Men and a Truck – Hamilton

50 Dundas Street East, Unit 103
Hamilton, ON L9H 7K6
Tel: 905-981-5000 / Fax: 905-690-8585
Toll-free: 1-866-584-6683

Website: www.twomenandatruck.ca
Email: larry.renaud@twomenandatruck.ca
Larry Renaud, Owner

Services: We are the world's largest local
& regional moving franchise specializing
in both home & business moving. We offer
a full range of moving & packing related
services including the sale of boxes & packing
supplies. We are the "Movers Who Care."

Areas Served: Hamilton, Ancaster, Dundas,
Flamborough, Stoney Creek, Waterdown,
Grimsby, Brantford, Caledonia and
surrounding area

Other Association Memberships: Chamber
of Commerce

★ New member/Nouveau membre

Two Men and a Truck – London



661 Consortium Court
London, ON N6E 2S8
Tel: 519-963-3138 / Fax: 519-680-0242
Toll-free: 1-866MOVING4U

Website: www.twomenandatruck.ca
Email: brent.welsh@twomenandatruck.ca
Brent Welsh, General Manager

Services: We are the world's largest local
& regional moving franchise specializing
in both home & business moving. We offer
a full range of moving & packing related
services including the sale of boxes & packing
supplies. We are the "Movers who care."

Areas Served: London, St. Thomas, Ontario,
Canada-wide

Other Association Memberships: Chamber
of Commerce

Two Men and a Truck – Mississauga



1230 Midway Blvd., Suite 202
Mississauga, ON L5T 2B8
Tel: 905-277-2636 / Fax: 905-696-9869
Toll-free: 1-877-277-2636

Website: www.twomenandatruck.ca
Email: paul.tomasek@twomenandatruck.ca
Paul Tomasek, Owner

Services: We are the world's largest local
& regional moving franchise specializing
in both home & business moving. We offer
a full range of moving & packing related
services including the sale of boxes & packing
supplies. We are the "Movers who care."

Areas Served: Mississauga

Other Association Memberships: Chamber
of Commerce

Two Men and a Truck – Oshawa ★

595 Wentworth Street E, Unit 55
Oshawa, ON L1H 3V8
Tel: 905-674-6103 / Fax: 905-725-2111
Website: www.twomen.ca

Email: steve.deboer@twomen.ca
Steve DeBoer, Franchisee

Services: Full moving services in Ontario,
including packing, unpacking; box sales
available; residential & commercial

Areas Served: Ajax, Pickering, Oshawa,
Trenton corridor

Warehouse: 2400 sq. ft. warehouse, concrete
block with dock-level loading, fire & burglar
alarms installed

Walker's Van and Storage ★



33305 Hwy 17
Deep River, ON K0J 1P0
Tel: 613-584-3323 / Fax: 613-584-2203
Toll-free: 1-800-267-3116

Website: www.pleasemoveme.com
Email: deepriver@pleasemoveme.com
Glenda Amyotte, Branch Manager

Services: Local, long-distance & international
HHG moving & storage, cartage, packing
& crating, records storage, commercial
warehousing & distribution, customs-bonded
warehouse; office moving, including systems-
installation services; offices in Deep River
& North Bay, Ontario

Areas Served: Worldwide, Canada, Ontario,
Deep River, Renfrew, Pembroke, Chalk River,
Eganville, Petawawa

Warehouse: Concrete block fire alarm,
sprinklered, burglar alarm, federal
government (DND)-certified, heated,
palletized, dock- & grade-level loading

Pour une liste à jour, visitez
le site : www.mover.net

Canadian Movers/Entreprises canadiennes de déménagement

Walker's Van and Storage ★ 
50 Venture Crescent
North Bay, ON P1B 8G4
Tel: 705-476-4223 / Fax: 705-476-0090
Toll-free: 1-800-461-1679
Website: www.pleasemoveme.com
Email: northbay@pleasemoveme.com
Glenda Amyotte, Branch Manager

Services: Local, long-distance & international
HHG moving & storage, cartage, packing
& crating, records storage, commercial
warehousing & distribution, customs-bonded
warehouse; office moving, including systems-
installation services; offices in North Bay
& Deep River, Ontario

Areas Served: Worldwide, Canada, Ontario,
North Bay, Huntsville, Mattawa, Sturgeon
Falls, New Liskeard

Warehouse: Steel frame, metal siding, burglar
alarm, federal government (DND)-certified,
heated, palletized, grade-level loading

**Walker's/Capital Group of Moving
& Storage Companies** 

56 Railway Street
Kingston, ON K7K 2L8
Tel: 613-546-3621 / Fax: 613-546-0976
Toll-free: 1-800-267-3170

Website: www.pleasemoveme.com
Email: kingston@pleasemoveme.com
Glenn C. Warner, Director of Business
Development

Services: Local, long-distance & international
HHG moving & storage, cartage, packing
& crating, records storage, commercial
warehousing & distribution, bonded
warehouse; office moving, including systems-
installation services; offices located in
Kingston, Trenton, Deep River, Brockville
& North Bay, Ontario

Areas Served: Kingston, Trenton, Deep River,
Brockville, North Bay, Ontario, Canada,
worldwide

Warehouse: Steel frame, metal siding, fire
alarm, sprinklered, burglar alarm, federal
government (DND)-certified, heated,
palletized, dock- & grade-level loading,
fenced compound

Wayne's Moving, Storage & Delivery 

375 Second Avenue West
PO Box 984
Simcoe, ON N3Y 5B3
Tel: 519-426-6000 / Fax: 519-426-4667
Website: www.waynesmoving.ca
Email: waynesmoving@kwic.com
Mary J. Donnell, General Manager

Services: Packing & unpacking, as well as
selling of packing supplies; local & long-
distance moving in Canada

Areas Served: Simcoe, Ontario & Quebec
Warehouse: 375 Second Avenue, Simcoe:
mini-storage facility for household goods;
monthly rental

Wescon Movers Group

130 Riviera Drive, #3
Markham, ON L3R 5M1
Tel: 905-944-0707 / Fax: 905-415-1784
Email: ken@wesconmovers.com
Ken Conley, President

Services: Long-distance moving, storage, OA
& DA services, overseas wrap & delivery
Areas Served: Greater Toronto Area, Ontario,
Canada & US

Warehouse: Brick, heated, sprinkler, fire
& burglar alarm, ground- & dock-level loading,
palletized, US-Military approved

Wills Transfer Limited 

146 Highway 15
Smiths Falls, ON K7A 4T2
Tel: 613-283-0225 / Fax: 613-283-9805
Toll-free: 1-800-267-7937
Website: www.willstransfer.com
Email: info@willstransfer.com
Terry Wills, President

Services: Local, long-distance & overseas
moving, residential & commercial
warehousing, transporting of general freight
throughout Canada & US; Canada Customs-
bonded carrier; 53-ft. air-ride equipment

Areas Served: Eastern Ontario

Warehouse: Concrete block, fire & burglar
alarms

Wilson's Relocation 


480 Finchdene Square
Toronto, ON M1X 1C2
Tel: 416-293-0776 / Fax: 416-292-7764
Toll-free: 1-800-565-4888

Website: www.abbeywoodmoving.com
Email: randy@abbeywoodmoving.com
Randy Wilson, President

Services: Local, long-distance & overseas
relocations, packing, crating, storage, fine-art
services division

Areas Served: Worldwide, Canada, Toronto,
Scarborough

Warehouse: Concrete block & brick, fully
palletized, alarmed, heated

Windsor Truck & Storage 

201, 211 Shepherd St. E.
Windsor, ON N8X 1K6
Tel: 519-254-5111 / Fax: 519-254-8011
Toll-free: 1-800-265-4865

Website: www.tippet-richardson.com
Email: fredbaldwin@tippet-richardson.com
Fred Baldwin, General Manager

Services: Local, long-distance & overseas
HHG moving & storage, office & commercial
moving, business records

Areas Served: All of Canada

Warehouse: One building, all sprinklered,
alarm security

MANITOBA

THOMPSON

Miller the Mover Ltd.

WINNIPEG


Canada Moving
Premiere Van Lines
Quick Transfer Ltd.
Winnipeg Moving & Storage

Visit www.mover.net
for up-to-date listings.



Certified Canadian Mover

★ New member/Nouveau membre

Canada Moving 

47 Gomez Street
Winnipeg, MB R3B 0G4
Tel: 204-632-8787 / Fax: 204-943-4721
Toll-free: 1-800-268-2881
Website: www.canadamoving.com
Email: jtokarchuk@canadamoving.com
John Tokarchuk, Director of Sales

Services: Local, long-distance & overseas
HHG moving & storage, packing, custom
crating, office moving, commercial cartage,
wholesale distribution, electronics & high-
value-products handling, 24-hour truck
repairs & truck wash at 100 Higgins Avenue,
Winnipeg (204-947-0889)

Areas Served: All of Canada, US

Warehouse: 65,000 sq. ft., concrete, palletized,
temperature-controlled, security-monitored,
fenced compound, sprinklered, dock-level
loading, DND-certified, special equipment for
handling electronics

Miller the Mover Ltd. 

84 Berens Road
Thompson, MB R8N 1X2
Tel: 204-778-6988 / Fax: 204-778-8075
Email: info@millerthemover.ca
Lyle Miller, President

Services: Local & long-distance moving,
HHG storage, record storage, truck rentals
Areas Served: Northern Manitoba including
Thompson, Flin Flon, The Pas, Lynn Lake,
Leaf Rapids, Gillam, Churchill, Grand Rapids,
Norway House, Cross Lake, Split Lake
Warehouse: Metal clad, steel structure

Premiere Van Lines ★

1240 Sherwin Road
Winnipeg, MB R3H 0V3
Tel: 204-956-9265 / Fax: 204-956-9250
Toll-free: 877-668-3265

Website: www.premierevanlines.com
Email: winnipeg@premierevanlines.com
J.K. (Jim) Trann, President

Services: Local moving, commercial moving
& distribution, office moving, long distance,
special products local & long distance,
overseas & international long distance,
packing & crating, storage

Areas Served: Winnipeg, Manitoba

Warehouse: Concrete block, palletized,
alarmed, DND-approved, heated, 4 dock-level
doors, 1 driving into inside dock

Other Association Memberships: Manitoba
Trucking Association, Rotary Club, Special
Olympics, Sport Manitoba, Chamber of
Commerce

Quick Transfer Ltd. 

1680 Sargent Avenue
Winnipeg, MB R3H 0C2
Tel: 204-786-6011 / Fax: 204-783-9882
Toll-free: 1-800-230-6701

Website: www.quicktransferltd.com
Email: info@quicktransfer.mb.ca

Doris Kannwischer, Executive Assistant
Services: Local, long-distance, overseas, HHG
moving & storage, packing, custom crating,
specialized freight

Areas Served: All Manitoba, Northwestern
Ontario

Warehouse: Concrete & brick, 12,000 sq. ft.,
palletized, heated, fenced & alarm-controlled;
government-approved

Canadian Movers/Entreprises canadiennes de déménagement

Winnipeg Moving & Storage

400 Oak Point Highway
Winnipeg, MB R2R 1V1
Tel: 204-925-6683 / Fax: 204-694-1837
Toll-free: 1-877-974-6683
Website: www.winnipegmoving.com
Email: mevans@winnipegmoving.com
Mike Evans, General Manager

Services: Household goods moving services, including local, long-distance, international, overseas, storage, professional packing/crating; also office/company relocations, electronics/high-value products, commercial moving services, including freight throughout North America

Areas Served: All of Manitoba

Warehouse: 40,000 sq. ft., precast concrete slab, bonded, government-approved, sprinklered, ADT, vault, climate-controlled

SASKATCHEWAN

REGINA

Milne's Moving & Storage Ltd.

SASKATOON

Country Wide Moving
Ray's Moving & Storage Co. Ltd.

Country Wide Moving

419 - 48th Street East
Saskatoon, SK S7K 6M4
Tel: 306-934-3335 / Fax: 306-931-4008
Toll-free: 1-800-289-9734
Email: ccarswell@sasktel.net
Cam Carswell, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, special products, office moves, origin & destination services

Areas Served: Saskatoon & surrounding urban areas

Warehouse: Steel frame, government-approved, heated, palletized, dock-level loading, fork lift

Milne's Moving & Storage Ltd.

1301 Osler Street
Regina, SK S4R 1W6
Tel: 306-525-3508 / Fax: 306-565-3299
Website: www.milnesmoving.ca
Email: milnes@milnesmoving.ca
Rob Milne, President

Services: Local, long-distance, international, HHG & HVP moving & storage, packing & crating, computer equipment, four hydraulic tailgate trucks for HVP pickups & deliveries, office moving, truck rentals, blue-bin rentals

Areas Served: Regina, southern Saskatchewan, Canada

Warehouse: Concrete-block construction, monitored alarm system & cameras, heated palletized & self-storage units, dock-level & drop-frame loading, two electric forklifts

Ray's Moving & Storage Co. Ltd.

611 - 47th Street East
Saskatoon, SK S7K 5G5
Tel: 306-933-1122 / Fax: 306-933-3208
Toll-free: 1-800-667-3928
Website: www.raysmoving.ca
Email: raysinternational@sasktel.net
Richard Diehl, Operations Manager

Services: Local & long-distance moving, boxes & packing supplies, packing service, crating service, overseas HHG moving

Areas Served: Saskatoon, Regina, Prince Albert, Saskatchewan, Canada, US

Warehouse: Metal, palletized, heated, government-approved, alarmed

ALBERTA

CALGARY

Lo-Cost Mini Storage
St. George Moving & Storage
TR Westcan Inc./Tippet-Richardson Ltd.

EDMONTON

Highland Moving & Storage Ltd.
Majestic Moving Services
MATCO Transportation Systems Ltd.
Provincial Moving & Storage
Western Moving & Storage

WESTLOCK

Westlock Movers

Highland Moving & Storage Ltd.

15305 - 128 Avenue NW
Edmonton, AB T5V 1A5
Tel: 780-453-6777 / Fax: 780-454-8484
Toll-free: 1-800-267-9958
Website: www.highlandmoving.com
Email: don@highlandmoving.com
Don Kachur, President

Services: Local, long-distance, overseas, HHG moving & storage, packing & crating, commercial & office moving

Areas Served: Worldwide

Warehouse: 51,850 sq ft, concrete block, sprinklered, alarmed

Lo-Cost Mini Storage

6423 Burbank Road SE
Calgary, AB T2H 2E1
Tel: 403-255-8599 / Fax: 403-255-8929
Website: www.calgaryministorage.com
Email: scott@calgaryministorage.com
Scott Hickling, President

Services: Mini-storage, indoor & outdoor storage for household & commercial goods, files, motorbikes, cars, U-Haul depot

Warehouse: Concrete block, two-level mini storage lockers, heated, four truck-level & one ground-level docks, palletized style, alarmed & fire-protected

Majestic Moving Services

11530 - 163 Street
Edmonton, AB T5M 3T3
Tel: 780-483-5289
Website: www.majesticmoving.ca
Email: info@majesticmoving.ca
Paul Sullivan

Services: Local/long-distance moving, short- & long-term storage, packing & crating, import/export relocations

Areas Served: Edmonton & Northern Alberta

Warehouse: 14,000 sq. ft., heated, sprinklered, federal government-approved, palletized, dock-level loading, concrete block, 24-hour security system

MATCO Transportation Systems Ltd.

18151 - 107th Avenue
Edmonton, AB T5S 1K4
Tel: 780-484-8800 / Fax: 780-489-8017
Toll-free: 1-800-661-3618
Website: www.matco.ca
Email: Ray.Anderson@Matco.ca
Ray Anderson, President

Services: Commercial, electronic (high-value products), LTL freight to Yukon & NWT, local, long-distance & overseas HHG moving & storage

Areas Served: Alberta, Yukon & Northwest Territories

Warehouse: Concrete block, palletized, heated, DND-certified, weigh scale on premises

Provincial Moving & Storage

9908 - 65 Avenue
Edmonton, AB T6E 0K9
Tel: 780-469-6233 / Fax: 780-702-1728
Toll-free: 1-800-378-6329
Website: www.provincialmoving.com
Email: gsaran01@telus.net
Gary Saran, Owner

Services: Local, long-distance & overseas HHG moving & storage, packing & crating

Areas Served: Edmonton, Alberta, Canada & International

Warehouse: Concrete block & brick, steel frame, fire & burglar alarms, sprinklered, heated, inside unit storage, ground-level loading, 17,000 sq. ft.

St. George Moving & Storage

6030 - 3rd Street SE
Calgary, AB T2H 1K2
Tel: 403-252-9200 / Fax: 403-252-0948
Toll-free: 1-866-252-1080
Website: www.stgeorgemoving.com
Email: calgary@stgeorgemoving.com
Mary O'Sullivan, Manager

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, commercial & office moving; transportation & distribution of high-value goods

Areas Served: Alberta, British Columbia, Canada, US, Overseas

Warehouse: Concrete block, fire & burglar alarms, DND-certified, heated, palletized, dock-level loading

Other Association Memberships: BBB, CERC, HHGFAA

Canadian Movers/Entreprises canadiennes de déménagement

TR Westcan Inc./Tippet-Richardson Ltd.



2905 – 37th Avenue NE
Calgary, AB T1Y 5Z9
Tel: 403-299-9700 / Fax: 403-299-9750
Toll-free: 1-800-842-4788
Website: www.tippet-richardson.com
Email: trcalgary@tippet-richardson.com
Brenda Naylor, President

Services: Local, long-distance & overseas
HHG moving & storage, office & commercial
moving, business records

Areas Served: All of Canada

Warehouse: One building, all sprinklered,
alarm security, bonded

Western Moving & Storage



11516 – 163 Street
Edmonton, AB T5M 3T3
Tel: 780-454-6683 / Fax: 780-487-8548
Toll-free: 1-800-468-6520
Website: www.westernmoving.com
Email: tedl@westernmoving.com
Ted LeLacheur, President and CEO

Services: Moving & storage: household goods,
high-value products, commercial & offices

Areas Served: Edmonton & Northern Alberta

Warehouse: Concrete block, sprinklered,
heated, 24-hour security monitored

Other Association Memberships: BBB,
Edmonton Chamber of Commerce

Westlock Movers



9735 – 99th Street
Westlock, AB T7P 1Y5
Tel: 780-349-4573
Website: www.westlockmovers.com
Email: westlockmovers@telus.net
Dion Lefebvre, President and General Manager
Services: Full packing, moving, cleaning
services, local & long-distance moving in
Western Canada & the Northwest Territories

Areas Served: Western Canada, Northwest
Territories

Warehouse: Concrete construction, fire hydrant
in front of building, highway property, well-lit
Other Association Memberships: BBB

BRITISH COLUMBIA

CAMPBELL RIVER

Bekins Moving and Storage (Canada) Ltd.

KELOWNA

Kelowna Movers Ltd.
St. George Moving & Storage
Prince George
Bekins Moving and Storage (Canada) Ltd.

VANCOUVER

Bandstra Moving Systems Ltd.
Bekins Moving and Storage (Canada) Ltd.
Comox Moving & Storage
Great Canadian Van Lines Ltd.
Highland Van & Storage Ltd.
Salmon's Transfer Ltd.
St. George Moving & Storage
TR Westcan Inc./Tippet-Richardson Ltd.
Williams Moving & Storage

VERNON

Specialty Movers Ltd.

VICTORIA

A To B Moving Ltd.
Bekins Moving and Storage (Canada) Ltd.
Dowell's Moving & Storage Limited
MacCosham Inc.

A To B Moving Ltd.

878 Viewfield Road
Victoria, BC V9A 4V1
Tel: 250-414-6683 / Fax: 250-414-0178
Website: www.atobmoving.com
Email: atobmove@islandnet.com
Gerry Ganczar, President

Services: Local & long-distance HHG & office
moving; packing, unpacking, packing
materials; auto relocation

Areas Served: Vancouver Island, BC, Canada,
US, overseas

Warehouse: Concrete/cinder block, gated,
camera surveillance, monitored security
system, sprinkler system

Bandstra Moving Systems Ltd.



135-9920 River Drive
Richmond, BC V6X 3S3
Tel: 604-273-5111 / Fax: 604-273-8534
Toll-free: 1-800-410-5111
Website: www.bandstra.com
Email: john@bandstra.com
John Bandstra, President

Services: Local, long-distance & overseas
moving, packing & crating, storage

Areas Served: Greater Vancouver area

Warehouse: Concrete/steel construction,
alarmed, sprinklered, dock-level loading,
palletized, bonded, DND-certified

Other Association Memberships: HHGFAA

Bekins Moving and Storage (Canada) Ltd.



1600 – 14th Avenue
Campbell River, BC V9W 5B6
Tel: 250-286-6218 / Fax: 250-286-3878
Website: www.bekins-moving.com
Jim Gibson, General Manager
Services: Local, domestic & international full-
service moving & storage, United Van Lines
container depot

Areas Served: Northern Vancouver Island
& Powell River

Warehouse: Palletized three high, concrete
building, heated, burglar alarm monitored 24
hours, government-approved, dock- & grade-
level loading

Bekins Moving and Storage (Canada) Ltd.



551 – 1st Avenue
Prince George, BC V2L 2Y2
Tel: 250-563-0371 / Fax: 250-563-6514
Website: www.bekins-moving.com
Joan Coates, Manager
Services: Local, domestic & international
full-service moving & storage
Areas Served: Northern British Columbia
Warehouse: Palletized, concrete building,
heated, government-approved

Bekins Moving and Storage (Canada) Ltd.



6598 Bryn Road
Saanichton, BC V8M 1X6
Tel: 250-544-2245 / Fax: 250-544-2037
Website: www.bekins-moving.com
Email: skipc@bekins.ca
Skip Charlton, Manager

Services: Local, domestic & international full-
service moving & storage, custom-crating
shop, retail delivery division, United Van Lines
container depot

Areas Served: Southern Vancouver Island
& Gulf Islands

Warehouse: Palletized three high, concrete
building, heated, burglar alarm monitored
24 hours, government-approved, fenced
compound

Bekins Moving and Storage (Canada) Ltd.



14251 Burrows Road
Richmond, BC V6V 1K9
Tel: 604-270-1120 / Fax: 604-276-9819
Toll-free: 1-800-4BEKINS
Website: www.bekins.ca
Email: larryr@bekins.ca
Larry Rosenberg, President

Services: Local, domestic & international full-
service moving & storage, custom-crating
shop, retail delivery division, warehousing
& distribution, United Van Lines container
depot

Areas Served: All of British Columbia,
Vancouver

Warehouse: Palletized three high, concrete
building, sprinklered, heated, burglar & fire
alarms monitored 24 hours, Customs-bonded,
government-approved, fenced, dock- & grade-
level loading

Comox Moving & Storage

1724 Ryan Road East
Comox, BC V0R 2K0
Tel: 250-339-2281 / Fax: 250-339-2212
Toll-free: 1-888-949-7033
Website: www.comoxmoving.com
Email: mail@comoxmoving.com
Bill Di Castri, President
Services: Customs-bonded HHG & sufferance,
registered international mover, freezer
& cooler storage, power tailgate
Areas Served: Comox, Vancouver Island,
British Columbia
Warehouse: Heated, cement block, fully
containerized three high, DND-certified
Other Association Memberships: BC Trucking

Dowell's Moving & Storage Limited

630 Esquimalt Road
Victoria, BC V9A 3L4
Tel: 250-361-9866 / Fax: 250-361-9766
Email: dowellmoving@shaw.ca
Gary McIntosh, General Manager
Services: Local, long-distance & overseas HHG
moving & storage, packing & crating
Areas Served: Victoria area (120 km radius),
Vancouver
Warehouse: US-government-bonded
warehouse facility

Canadian Movers/Entreprises canadiennes de déménagement

Great Canadian Van Lines Ltd.

Head Office – Canada
#203, 669 Ridley Place
Delta, BC V3M 6Y9
Tel: 604-540-6683 / Fax: 604-540-6640
Toll-free: 1-800-665-0055
Website: www.greatcanadianvanlines.com
Email: gcvl@telus.net
Rick Valliant, Vice President

Services: Local, long-distance & overseas moving & storage, packing services & supplies

Areas Served: Canada, eastern & western seaboard of the US, Europe, Asia, Australia & New Zealand

Warehouse: Concrete block, fire & burglar alarm, sprinklered, heated, palletized, dock-level loading

Other Association Memberships: BBB, AMSA

Highland Van & Storage Ltd.

8238 Swenson Way
Delta, BC V4G 1J6
Tel: 604-581-2300 / Fax: 604-581-2325
Toll-free: 1-800-491-1666
Website: www.highland-worldwide.com
Email: info@highland-worldwide.com
Alan Wiancko, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating

Areas Served: Vancouver & Fraser Valley

Warehouse: Cement tilt-up construction, sprinklered, DND-certified, heated, palletized

Kelowna Movers Ltd.

395 Adams Road
Kelowna, BC V1X 7R5
Tel: 250-765-1125 / Fax: 250-765-1772
Toll-free: 1-866-765-1125
Email: kelownamvrs@silk.net
Ken Taylor, Secretary Treasurer/Manager
Services: Complete O/A & D/A, storage (inside heated or non-heated self-storage units), including boats, RVs & automobiles

Areas Served: Okanagan Valley, including Penticton, Kelowna, Vernon & surrounding area, BC, across Canada & to & from the US

Warehouse: Block, sprinklers, 24-hour on-site security, electronic surveillance, DND-approved

MacCosham Inc.

4261 Glanford Ave.
Victoria, BC V8Z 4B9
Tel: 250-881-7802 / Fax: 250-479-1254
Toll-free: 1-866-444-2483
Website: www.maccosham.com
Email: ibaker@maccosham.com
Ian Baker, General Manager
Services: Local, long-distance & overseas HHG moving & storage, packing & crating, Sears terminal, Coremark operation
Areas Served: Vancouver Island
Warehouse: Sprinklered, fenced, alarmed, with surveillance system; storage area is palletized & heated

Salmon's Transfer Ltd.

100 – 9500 Van Horne Way
Richmond, BC V6X 1W3
Tel: 604-273-2921 / Fax: 604-273-4963
Website: www.salmonstransfer.com
Email: salmons@salmonstransfer.com
Doug Kellough, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating

Areas Served: Vancouver, British Columbia, Canada, US & International

Warehouse: 20,000 square feet, palletized, Customs-bonded

Specialty Movers Ltd.

8126 Highland Place
Vernon, BC V1B 3W6
Tel: 250-542-3351 / Fax: 250-542-9627
Toll-free: 1-877-642-3351
Email: specmvr7@telus.net
Tom Harris, General Manager

Services: Local, long-distance, overseas HHG moving & storage, packing, crating, special products, forklift

Areas Served: Okanagan Valley & northern British Columbia, east & west Kootenays

Warehouse: Cement block, alarm protection, heated, palletized

St. George Moving & Storage

26 Fawcett Road
Coquitlam (Vancouver), BC V3K 6X9
Tel: 604-520-1900 / Fax: 604-520-7689
Toll-free: 1-877-520-1903
Website: www.stgeorgemoving.com
Email: vancouver@stgeorgemoving.com
Nels Guloiien, Manager

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, commercial & office moving; transportation & distribution of high-value goods

Areas Served: British Columbia, Alberta, Canada, US, Overseas

Warehouse: Concrete block, fire & burglar alarms, DND-certified, heated, palletized, dock-level loading

St. George Moving & Storage

1505 Hardy Street
Kelowna, BC V1Y 7W9
Tel: 250-860-2392 / Fax: 250-860-2021
Toll-free: 1-800-561-8580
Email: kelowna@stgeorgemoving.com
Terry Kimble, Manager

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, commercial & office moving; transportation & distribution of high-value goods

Areas Served: British Columbia, Alberta, Canada, US, Overseas

Warehouse: Concrete block, fire & burglar alarms, DND-certified, heated, palletized, dock-level loading

TR Westcan Inc./Tippet-Richardson Ltd.

8035 North Fraser Way
Burnaby, BC V5J 5M8
Tel: 604-324-5015 / Fax: 604-324-2047
Toll-free: 1-800-771-5015
Website: www.tippet-richardson.com
Email: brendan@tippet-richardson.com
Brenda Naylor, President

Services: Local, long-distance & overseas HHG moving & storage, office & commercial moving, business records

Areas Served: All of Canada

Warehouse: Bonded, sprinklered, burglar alarm, heated

Williams Moving & Storage

2401 United Boulevard
Vancouver, BC V3K 5Y3
Tel: 604-941-9411 / Fax: 604-942-3508
Toll-free: 1-877-410-9411
Website: www.williamsmoving.com
Email: gthomsen@thewmsgroup.com
Glenn Thomsen, COO/General Manager
Services: Local & long-distance moving, storage, packing & crating of household goods; transportation of high-value goods; air-ride & heated service available

Areas Served: British Columbia, Alberta, Canada, US

Warehouse: 300,000 sq. ft. at 13 BC & Alberta locations; heated, alarmed & government-approved

Pour une liste à jour, visitez
le site : www.mover.net



Certified Canadian Mover

★ New member/Nouveau membre

International Movers/Entreprises internationales de déménagement

CANADA

Amfreight International

2476 Argenta Road, Suite 101
Mississauga, ON L5N 6M1
Tel: 905-814-7258 / Fax: 905-814-9162
Toll-free: 1-800-667-1597
Toll-free fax: 1-800-361-4758
Website: www.amfreight.ca
Email: info@amfreight.ca
Tony Cleary, Owner/President
Services: Household goods forwarding worldwide, tariff available
Areas Served: Worldwide, except North America
Other Association Memberships: HHGFAA

AMJ Campbell International

1445 Courtneypark Drive East
Mississauga, ON L5T 2E3
Tel: 905-670-6683 / Fax: 905-670-6684
Toll-free: 1-800-363-6683
Website: www.amj-international.com
Email: headoffice@amjint.com
Ole Jensen, Managing Director
Services: Worldwide moving
Areas Served: Worldwide relocations

Brytor International Moving

275 Export Boulevard
Mississauga, ON L5S 1Y4
Tel: 905-564-8855 / Fax: 905-564-8841
Toll-free: 1-800-447-2760 (in Canada)
Website: www.brytor.ca
Email: anthony@brytor.ca
Anthony Soward, International Shipping Consultant
Services: International HHG moving & storage, packing & crating
Areas Served: All of Canada
Warehouse: Brick, alarm & fire alarm, sprinklered, heated, dock-level loading, Canada Customs-bonded
Other Association Memberships: COMA, BAR, FIDI, OMNI, HHGFAA, SAIMA

Crown Relocations

1375 Artisans Court
Burlington, ON L7L 5Y2
Tel: 905-332-4332 / Fax: 905-827-7846
Toll-free: 1-800-663-4960
Website: www.crownrelo.com
Email: toronto@crownrelo.com
Tony Valentine, Country Manager
Services: International, long-distance & local moving; specialized crating for fragile items; short- & long-term storage; in-transit & in-store protection; full range of relocation services
Areas Served: international, Canada, with offices in Burlington, ON, Calgary, AB & Montreal, QC
Warehouse: Brick-block construction, security patrolled & alarm monitored; Canada Customs bonded; ISO9001:2000

Hoyt's International

210 Joseph Zatzman Drive
Dartmouth, NS B3B 1P4
Tel: 902-468-5855 / Fax: 902-435-2704
Toll-free: 1-800-565-4698
Website: www.hoytsinternational.com
Email: lhoyt@hoytsinternational.com
Leonard Hoyt, President
Services: International packing & household removals company providing packing, shipping, clearing, forwarding, warehousing & insurance services
Areas Served: Nova Scotia, New Brunswick & Newfoundland; worldwide coverage
Warehouse: Sprinklered, heated, palletized
Other Association Memberships: FIDI, COMA

Movetrans International

396 Andrew Street
Newmarket, ON L3Y 1H4
Tel: 416-238-2615 / Fax: 416-352-0159
Toll-free: 1-888-668-3488
Website: www.movetrans.com
Email: info@movetrans.com
Bart Ollen, Director of Operations
Services: Overseas HHG moving & storage, packing, crating, forwarding (overseas)
Areas Served: Canada & worldwide
Warehouse: Fully bonded, temperature-controlled, burglar alarm, dock-level loading, sprinklered, steel frame, palletized

Sea Speed Logistics Inc. ★

#1 – 14191 Burrows Road
Richmond, BC V6V 1K9
Tel: 604-214-8161 / Fax: 604-214-8151
Website: www.seaspeedcanada.com
Email: alberto@seaspeedcanada.com
Alberto J. Ferreira, Manager, Household Goods Division
Services: Overseas export/import of HHGS/PE, automobiles
Areas Served: Western Canada, Europe, UK, Australia, New Zealand, Far East
Warehouse: Steel frame, fire & burglar alarms, heated
Other Association Memberships: Richmond Chamber of Commerce

Tippet-Richardson Overseas

106 Ridgetop Road
Toronto, ON M1P 2J9
Tel: 416-292-4555 / Fax: 416-292-4593
Toll-free: 1-800-718-7664
Website: www.tippet-richardson.com
Email: tromi@tippet-richardson.com
Kevin Naylor, Vice President
Services: International moving, overseas HHG moving & storage, packing & crating, special art
Areas Served: Canada & worldwide
Warehouse: Concrete block, steel frame, 35,000 sq. ft., bonded, fire & burglar alarms, sprinklered, DND certified, heated, palletized, dock-level loading
Other Association Memberships: FIDI/FAIM, OMNI, HHGFAA, BAR, LACMA, COMA

FRANCE

NEER Service France

2, rue Désiré-Lemoine
Aubervilliers, 93300
Tel: 33-1-48-354700 / Fax: 33-1-48-354701
Toll-free: 33-0800-00-NEER (in France only)
Website: www.neerservice.fr
Email: cedricz@neerservice.fr
Paulin Zibi, General Manager
Services: All services related to the international & national moving & storage industry
Areas Served: France, Europe
Warehouse: Concrete block, fire & burglar alarm, security cameras
Other Association Memberships: HHGFAA, LACMA, BAR, AMSA, PAIMA, CPPC, ERC, FIDI

GHANA, WEST AFRICA

Doxa Van Lines Ltd.

2 Botwe Street, Dimples, Dzorwulu, PO Box 376
Kaneshie, Accra
Tel: 233-21-771-920 / Fax: 233-21-771-920
Email: doxavl@yahoo.com
Andrew Quainoo, Managing Director
Services: International packing, removal, shipping, forwarding, clearing, door-to-door services, consolidation, warehousing, transport & export of cash crops
Warehouse: 1,000 sq. ft.
Other Association Memberships: HHGFAA

GREECE

ConTrust Ltd.

9, Shistou Avenue
Athens, 18863
Tel: +30 210 40 10 300 / Fax: +30 210 40 10 304
Website: www.atrans.gr
Email: Contrust@atrans.gr
Sophie Poupalidou, Household Goods Manager
Services: International and local removals, storage, open lot storage, fine art, exhibitions, international forwarding, pet transports
Areas Served: Greece including Greek islands, Cyprus and Balkans
Warehouse: Our Athens warehouse is a solid, concrete wall one, partly palletized. It is guarded on 24hours basis and has alarm, pest and fire protection.
Other Association Memberships: HHGFAA, AMSA, IFFAG&L

Visit www.mover.net
for up-to-date listings.

International Movers/Entreprises internationales de déménagement

INDIA

P.M. Relocations (Pvt.) Ltd.

B-64, Lajpat Nagar-II
New Delhi, 110024
Tel: 91-11-4172 1929/3294 6611/ 3294 6612 /
Fax: 91-11-4172 7360/ 2613 5849/ 2680 7932
Website: www.packersindia.com
Email: rajeev@packersindia.com
Rajeev Bhargava, Managing Director

Services: Packing & moving of personal & household goods to & from India on door-to-door delivery basis, warehousing & customs clearance; the largest network of offices in India

Areas Served: India including Bhutan, Nepal, New Delhi, Kolkata, Chennai, Bangalore, Mumbai, Hyderabad, Nasik

Warehouse: On the outskirts of Delhi, 6 km from airport & 10 km from ICD; structure is completely concrete, with fire-fighting arrangement & 24-hour security, car ramp; additional tel.: 91-11-6563 3309/ 2981 6194

Other Association Memberships: AMSA, HHGFAA, PAIMA, ERC, INDIA VAN, FIDI, FAIM, IFMA

Packways India

4-C, Laxmi Industrial Estate, New Link Road
Andheri (West), Mumbai 400 053
Tel: 91-22-26361368 / Fax: 91-22-26313174
Website: www.packways-india.com
Email: packways@vsnl.net
Rajesh Ohri, Partner

Services: Packing, crating, storage, shipping, clearing & forwarding of HHG on door-to-door basis for local, long-distance & overseas

Areas Served: India

Warehouse: Concrete structure, fire-fighting equipment, fully insured, pest-controlled, 24-hour security

Other Association Memberships: AMSA, HHGFAA

INDONESIA

Move Well ★

Graha Vivere Bldg, 5th Floor, Jl. Letjen S.
Parman No. 6
Jakarta, DKI Jakarta 11480
Tel: 62 21 53651617 / Fax: 62 21 53651615
Website: www.movewell.co.id
Email: marketing@movewell.co.id
Nigel Ryder, President Director

Services: Premier quality packers & forwarders of commercial, domestic & international household goods shipments, orientation, school search, home search, document management, office relocation, fine arts handling, logistics

Areas Served: Entire Indonesian Archipelago
Warehouse: 2 warehouses – concrete sealed floors, air ventilators, fire suppression systems, 24 hour security, total 2,300 sq. m.

Other Association Memberships: HHGFAA

IRAN

Simorgh Pack Transportation Co., Ltd.

International Packers & Movers
98 Mousavi Street, Ferdowsi Square, PO Box
15815-1186

Tehran, Tehran 15816
Tel: 0098-21-8846758 / Fax: 0098-21-8848844
Email: simorgh@jamejam.net

Rouben Gharakhani, Chairman
Services: Complete origin & destination service, packing & crating, international insurance & freight forwarding, local & long-distance HHG moving, commercial & office moving, long- & short-term storage

Areas Served: Iran

Warehouse: Air conditioning, alarm protection, dock-level loading

JAMAICA

JLB International Limited

191 Hagley Park Road
Kingston 11
Tel: 876-937-1623 / Fax: 876-937-2026

Website: www.jlbshipping.com
Email: beverlyj@jlbshipping.com
Beverly Johnson-Green, Managing Director

Services: International freight forwarding, NVOCC offering consolidation & deconsolidation service, packing & crating, warehousing; removal specialist, local & long distance; marine insurance agent, in-house customs brokerage

Areas Served: Kingston & Montego Bay, Jamaica

Warehouse: 14,000 sq. ft., slab roof, concrete structure; 24-hour security & response alarm system

Other Association Memberships: FIATA, AMSA, HHGFAA

MALAYSIA

Ambassador Worldwide Malaysia ★

Lot 17, Lorong Enggang 31 Off Jalan Enggang,
Taman Keramat AU
Kuala Lumpur, 54200
Tel: 603-4253-2000 / Fax: 603-4252-1000
Email: movers@streamyx.com
Jimi N. Dhillon, Managing Director

Services: International full moving services

Areas Served: Malaysia & South East Asia

Warehouse: Internationally approved detached warehouse; currently approved mover for Canadian High Commission & agencies

Other Association Memberships: HHGFAA

★ New member/Nouveau membre

SINGAPORE

Expat Movers

180 Cecil Street, 16 – 01 Bangkok Bank Bldg
Singapore, Singapore 69546
Tel: 65-6538-4030 / Fax: 65-6468-0639

Website: www.expat-relocator.com
Email: customerservice@expat-relocator.com
Marc Laurence, Managing Director Founder

Services: Overseas, HHG moving & storage, packing & crating of fragile items including antiques & fine art pieces; all-risks insurance coverage; long-term storage

Areas Served: Overseas, Canada

Warehouse: Air-conditioned warehouse, alarm-protected

Other Association Memberships: HHGFAA

SRI LANKA

DRH Packing & Removal (Pvt) Ltd

50-52, Maligawatta Road
Colombo 10
Tel: +94 11 5365568 / Fax: +94 11 5333493

Website: www.drhlogistics.com
Email: george@drhlogistics.com
P.E. George, Director

Services: Local, long-distance, overseas, HHG moving & storage, packing, crating, removal & relocation, etc

Areas Served: SW Asia – India, Bangladesh, Nepal, Pakistan, Kenya, Madagascar

Warehouse: 5,000 sq. ft. of warehouse space

Other Association Memberships: AMSA, HHGFAA

UNITED ARAB EMIRATES

CSS Homeward Bound

PO Box 27802
Dubai
Tel: 971 4 8803600 / Fax: 971 4 8803670

Website: www.cssdubai.com
Email: suku@cssdubai.com
Suku Sudhakaran, Manager

Services: Personal-effects management – local & international packing & removals; ocean freight management – NVOCC operations; airfreight management; land transport management – local & international; project management; supply chain management – warehousing, logistics & distribution

Areas Served: Dubai, United Arab Emirates

Warehouse: Total area of 200,000 sq. ft.; 80,000 sq. ft. covered with racking to store up to 7,000-CBM cargo; 12 dock-level loading areas with state-of-the-art sprinkler system & alarm to protect from fire

Other Association Memberships: HHGFAA

International Movers/Entreprises internationales de déménagement

UNITED KINGDOM

Burke Bros. Moving Group

Burke Bros Trading Estate
Fox's Lane
Wolverhampton, West Midlands WV1 1PA
Tel: 44 1902 714555
Fax: 44 1902 427837
Website: www.burkebros.com
Email: sales@burkebros.co.uk
Mr. Gary Burke, Managing Director
Services: Home & office moving; overseas international exports & imports

Areas Served: UK

Warehouse: 3-acre freehold; 50,000 sq. ft.; containerised; Customs-bonded; alarmed & on-site security; 3,000 sq. ft. 2-floor offices

Other Association Memberships: FIDI, BAR, HHGFAA, PAIMA

Devereux Developments Ltd.

Daimler Drive, Cowpen Lane Industrial Estates
Billingham, Cleveland TS23 4JD
Tel: 44-1642-565182 / Fax: 44-1642-566664
Website: www.kwdevereux.co.uk
Email: mike.devereux@kdevereux.co.uk
Mike Devereux, Director

Services: International moving & storage services

Areas Served: United Kingdom

Warehouse: 20,000-sq.-ft. storage in fire-safe steel 250-cubic-ft. storage containers

Other Association Memberships: BAR, PMA, AMSA

International Moving Services ★

Cherwell House, Southfleet Road, Bean
Dartford, Kent DA2 8BS
Tel: 44-0-1474-834-882 / Fax: 44-0-1474-834-885
Toll-free: 0800-3282734
Website: www.internationalmovingservices.co.uk
Email: sales@internationalmovingservices.co.uk
Mr. Vincent Robinson, Sales and Marketing

Services: Full origin & destination services to & from the UK & Europe including most islands, customs clearance & onward delivery on our fleet of 11 purpose built 120CBM road trains on air suspension, groupage consolidations FCL/LCL & airfreight services, car, motorbike & small boat transportation, fully-trained export packing operatives, onsite casemaking services, relocation services by road to N. Africa & Middle Eastern destinations, multilingual staff speaking French, Arabic, Spanish & Italian, antique & fine art specialists

Areas Served: UK, Europe, East Europe, North Africa, Middle East; weekly departures to all European destinations

Warehouse: Fully alarmed with CCTV security surveillance, with night-time infrared & hard drive back-up, 24-hr onsite security & 2 guard dogs, electronic keypad entry system, steel & brick construction, 15,000 sq. ft. conventional & containerized storage, 30 steel 40 ft. ISO containers, receiving from 0700 hrs to 1800 hrs extended by arrangement

Other Association Memberships: PAIMA, HHGFAA, FEDEMAC, BAR

Simpsons Removals and Storage Ltd

Blue Hawk House, A1/A2
Manor Way Business Park
Manor Way, Swanscombe
Dartford, Kent DA10 0PP
Tel: 44-01322 386969 / Fax: 44-01322 383467
Website: www.simpsons-uk.com
Email: worldwide@simpsons-uk.com
Peter Turner, International Manager

Services: Full origin & destination services to & from any point in the UK & mainland Europe, own Customs-bonded warehouse offering fully supervised devanning services, with baggage & removal deliveries throughout mainland Europe; also offering transhipment services worldwide; own groupage consolidations, full-container & airfreight services from UK; onsite case makers, car & mobile shippers; long- & short-term storage

Areas Served: Serving whole of United Kingdom, weekly road services to/from all major European centres

Warehouse: Fully alarmed & secured furniture/household-goods warehouse, steel & brick construction, integrated loading bays, 45,000 sq. ft., over 1,500 storage cases, plus 100 40-foot ISO steel containers, Customs-bonded

Other Association Memberships: HHGFAA, National Guild of Removers and Storers, Road Haulage Association, Register of Approved Removers and Storers

Transmove ★

Cherwell House
Southfleet Road, Bean
Dartford, Kent DA2 8BS
Tel: 44-0-1474-834-884
Fax: 44-0-1474-834-885
Website: www.trans-move.com
Email: sales@trans-move.com
Mr. Martyn Dolphin, International Manager

Services: Full origin & destination services to & from the UK & Europe including most islands, customs clearance & onward delivery on our fleet of 11 purpose built 120CBM road trains on air suspension, groupage consolidations FCL/LCL & airfreight services, car, motorbike & small boat transportation, fully-trained export packing operatives, onsite casemaking services, relocation services by road to N. Africa & Middle Eastern destinations, multilingual staff speaking French, Arabic, Spanish & Italian, antique & fine art specialists

Areas Served: UK, Europe, East Europe, North Africa, Middle East; weekly departures to all European destinations

Warehouse: Fully alarmed with CCTV security surveillance, with night-time infrared & hard drive back-up, 24-hr onsite security & 2 guard dogs, electronic keypad entry system, steel & brick construction, 15,000 sq. ft. conventional & containerized storage, 30 steel 40 ft. ISO containers, receiving from 0700 hrs to 1800 hrs extended by arrangement

Other Association Memberships: PAIMA, HHGFAA, FEDEMAC, BAR

USA

Arpin Moving Systems

5308 SW 24th Place
Cape Coral, FL 33914
Tel: 800-561-3320
Fax: 239-549-8797
Toll-free: 1-800-561-3320
Website: www.arpin.com
Email: tstephens@arpin.com
Tom Stephens, Vice President
Services: Cross-border moves (to/from US & Canada), long-distance moves (within Canada & US), overseas, logistics, brokerage & third-party services

Areas Served: Canada & US

Warehouse: Steel & concrete, palletized, sprinklered, burglar alarm, heated, dock-level & drive-in loading

Pour une liste à jour, visitez
le site : www.mover.net

★ New member/Nouveau membre

Buyers' Guide and Trade List/ Guide des acheteurs et liste des entreprises

AUTOMOBILE/TRUCK TRANSPORTING

L. Hansen's Forwarding
Scarborough, ON 19
Southern Auto Transport Services Inc.
Palmetto, FL 15

CARGO CONTROL PRODUCTS

Dixie Road Weigh Scale
Mississauga, ON 9

INSURANCE SPECIALISTS

Dale & Morrow Insurance Limited
Toronto, ON 8
Ogilvy & Ogilvy Insurance Brokers
Toronto, ON Inside front cover

MOVING

Great Canadian Van Lines
Delta, BC 4-5

MOVING & SHIPPING

Household Movers & Shippers Ltd.
Mount Pearl, NL 19

MOVING EQUIPMENT/SUPPLIES

Mover's Equipment & Supplies
Mississauga, ON 12
Norampac
Concord, ON 10

R.M. Moving Supplies Plus Ltd.
Edmonton, AB 9

Vibac
Montreal, QC Inside back cover

Victory Packaging
Syracuse, NY 18

VAN LINES

Allied Van Lines
Etobicoke, ON 14

PUBLICATIONS

24 hours Find-a-Rental
Toronto, ON 11

Suppliers/Fournisseurs

AE Worldwide

190 Franklin Turnpike, Suite 1
Mahwah, NJ 07430
Tel: 201-529-1515 / Fax: 201-529-8143
Toll-free: 1-800-631-7174
Toll-free fax: 1-800-848-7805
Website: www.aeworldwide.us
Email: aeinfo@aeworldwide.us
Todd Graham, President

Services: *Third-party services; appliances, crating, clocks, pool tables, grandfather clocks, swing sets, etc. serviced at origin & destination*

Areas Served: US & Canada

Other Association Memberships: AMSA, ERC, HHGFAA, numerous state associations throughout the US

Alliance Relocation Services, Inc.

110 Limestone Plaza
Fayetteville, NY 13066
Tel: 315-663-0067 / Fax: 1-877-242-0456
Toll-free: 1-877-242-0455 x 222
Toll-free fax: 1-877-242-0456
Website: www.alliancerelocation.com
Email: jim.walsh@alliancerelocation.com
Jim Walsh, CEO

Services: *Alliance provides nationwide, on-site crating & third-party services, including the disassembly/packing and unpacking/setup of appliances, billiard tables, clocks, furniture, fitness equipment, electronics & playground equipment, & a maid service*

Areas Served: North America

Butler & Baird Lumber Ltd.

5 Scanlon Court
Aurora, ON L4G 7B2
Tel: 905-727-3074 / Fax: 905-841-6895
Website: www.butlerandbaird.com
Email: peter@butlerandbaird.com
Pete Brooks, Sales
Services: *Provider of plywood storage boxes & export crates*

Areas Served: Ontario

Chris Steer Insurance Brokers Ltd.

8 King Street East, Suite 202
Toronto, ON M5C 1B5
Tel: 416-366-1141 / Fax: 416-366-4656
Website: www.chrissteer.com
Email: susan@chrissteer.com
Chris Steer, President

Dale & Morrow Insurance Limited

6 George Street South
Brampton, ON L6Y 1P3
Tel: 905-451-1933 / Fax: 905-451-4411
Toll-free: 1-877-229-7272
Website: www.daleandmorrow.com
Email: insurance@daleandmorrow.com
Glenn Meyer, Insurance Broker
Services: *One-stop choice for all insurance needs.; specializes in providing movers & related industries with their commercial insurance, employee health & dental plans & individual disability, critical illness & life insurance for owners & employees*

Areas Served: Ontario

Dixie Road Weigh Scale

5758 Dixie Road
Mississauga, ON L4W 1E7
Tel: 905-670-5886 / Fax: 905-670-9694
Dave McKnight
Services: *80-ft. scale, open 24 hours from Sun. noon to Fri. midnight & Sat. 7:00 am to 5:00 pm*

Areas Served: Toronto, Mississauga, GTA, Ontario

Farrell Enterprises Limited

66 Bartor Road
Weston, ON M9M 2G5
Tel: 416-745-2711 / Fax: 416-740-2261
Toll-free: 1-800-268-0908
Website: www.farrellmovingsupplies.com
Email: farrellent@aol.com
Elliott Eisen, President
Services: *Full range of moving supplies & equipment: boxes, pads, dollies, straps, tape, overseas wrap, etc.; equipment rentals (Art Saunders, General Manager)*

Areas Served: Canada

4Refuel Canada Ltd.

231 Oak Park Boulevard, Suite 401
Oakville, ON L6H 7S8
Tel: 905-501-0922 / Fax: 905-257-2580
Toll-free: 1-888-4REFUEL
Website: www.4refuel.com
Email: jvaleriote@4refuel.com
Joe Valeriote, Senior Vice President – Business Development
Services: *On-site diesel refuelling of vehicles*

Areas Served: Locations from coast to coast in Canada

Goldman Sloan Nash and Haber LLP

480 University Avenue, Suite 1600
Toronto, ON M5G 1V6
Tel: 416-597-6489 / Fax: 416-597-3370
Website: www.gsnh.com
Email: hanuka@gsnh.com
Ben V. Hanuka, Franchise Law and Franchise Litigation Team
Services: *Founded in 1976, the 25-lawyer law firm of Goldman Sloan Nash and Haber LLP (barristers and solicitors) provides a broad range of legal services to the business community, from corporate to real estate law. The head of the franchise law and franchise litigation team, Ben Hanuka, is experienced in representing movers in all key aspects of the moving business, including federal and provincial laws applicable to local and long distance moves, defence against related provincial charges, as well as related franchise and licensing rights.*

Areas Served: Canada

Great Little Box Company ★

11300 Twigg Place, Mitchell Island
Richmond, BC V6V 3C1
Tel: 604-301-3700 / Fax: 604-301-3745
Toll-free: 1-800-661-3377
Website: www.greatlittlebox.com
Email: info@greatlittlebox.com
Vince Pearce, Moving Industry Consultant
Services: *Everything you need to pack & ship! Complete line of moving boxes, equipment & supplies including stretch wrap, newsprint, bubble packs, tape & tape dispensers, labels, mattress bags, furniture covers, blankets, locks, ladders, dollies, carts, hand trucks, pallet jacks, cargo straps, ramps, dock boards, mini storage packs & more! Accounts & Cash & Carry Available!*

Areas Served: British Columbia & Washington State

L. Hansen's Forwarding

30 Dynamic Drive, Scarborough, ON M1V 2W2
Tel: 416-293-9135 / Fax: 416-293-1604
Toll-free: 1-888-420-8888
Website: www.lhf.com
Email: mgallagher@lhf.com
Mark Gallagher, National Sales Manager
Services: *Vehicle-relocation specialist, utilizing CP Rail & its trucking fleet for local, provincial, cross-Canada & cross-border assistance; up-to-date tracking, door-to-door service, full line of communication; long- & short-term indoor vehicle storage*

Areas Served: Canada, US

K.I.D. Trailer & Equipment

1090 South Service Road East, Unit A
Oakville, ON L6J 2X8
Tel: 905-842-2942 / Fax: 905-338-5600
Toll-free: 1-800-265-6291
Website: www.kidtrailer.ca
Email: kidtrailer@on.aibn.com
Mike Dwhyte, General Manager
Services: *Trailer sales, featuring Kentucky custom-built moving vans, Fontaine platforms & dry vans; FUSO medium-duty truck sales; heavy-duty parts & service for all trailers & trucks*

Areas Served: Ontario & all of Canada

Other Association Memberships: OTA

Livingston Searail

420 E. Audley Blvd., Delta, BC V3M 5S4
Tel: 604-521-1016 / Fax: 604-522-1504
Toll-free: 1-800-570-2720
Website: www.searail.ca
Email: domenics@searail.ca
Domenic Santini, President
Services: *Rail & truck transportation in Canada, US & Europe; uses CNR railcars that are totally enclosed; door-to-door service in most locations*

Areas Served: Canada, US & Europe

Branch:

551 Creditstone Road, PO Box 79002
Concord, ON L4K 1Y7
Tel: 905-660-0412
Fax: 905-660-6651

The Mattei Companies, A Division of The Economical Insurance Group ★

2295 Gateway Oaks Drive, Suite 230
Sacramento, CA 95833
Tel: 916-418-3361 / Fax: 206-826-2828
Toll-free: 1-800-711-6128
Website: www.matteicos.com
Email: BoydBlanchard@matteicos.com
Boyd Blanchard, Business Development
Services: *Offering a complete commercial insurance package for movers, serving Canada through independent brokers*

Areas Served: Canada & US

Mover's Equipment & Supplies Ltd.

6176 Atlantic Drive, Mississauga, ON L5T 1W2
Tel: 905-670-4488 / Fax: 905-670-2748
Toll-free: 1-800-668-3773
Toll-free fax: 1-866-670-2748
Website: www.movers3.com
Email: john@movers3.com
John Ward, President
Services: *Movers' equipment: boxes, pads, straps, ramps, handtrucks, tape, stretch film, dollies, screen carts, decking beams, complete van & warehouse equipment, all packaging supplies*

Areas Served: All of North America

Other Association Memberships: AMSA, HHGFAA, GSA approved

Suppliers/Fournisseurs

Norampac Vaughan Division

655 Creditstone Road
Vaughan, ON L4K 5P9
Tel: 1-800-403-4848 / Fax: 1-800-403-4874
Toll-free: 1-800-403-4848
Toll-free fax: 1-800-403-4874

Website: www.norampac.com
Email: kelly@yourmovingdepot.ca
Kelly O'Hara-Curtis, Van Line Sales Agent

Services: Complete inventory of van line moving boxes & related sundry items; customized cartons available; a Canadian manufacturer with great products & great prices

Areas Served: Greater Toronto Area, but delivery available across Canada

Ogilvy & Ogilvy Insurance Brokers

55 York Street, Suite 200
Toronto, ON M5J 1R7
Tel: 416-777-2722 / Fax: 416-777-2716
Toll-free: 1-877-364-4589

Website: www.ogilvy.ca
Email: dogilvy@ogilvy.ca
David Ogilvy, Vice President

Services: Insurance brokers specializing in the moving industry for over 20 years

Areas Served: Nationwide

R.M. Moving Supplies Plus Ltd.

9764 - 47 Avenue
Edmonton, AB T6E 5P3
Tel: 780-469-9198 / Fax: 780-469-9173
Toll-free: 1-866-469-9198
Email: rmmoving@telus.net

Randy St. Laurent, Co-owner

Services: Suppliers to the moving industry with a complete line of moving & shipping items in stock, all in one location: corrugated boxes, poly products, cargo control, bulk packaging equipment, furniture pads, newsprint, dollies, ramps, piano skids

Southern Auto Transport Services, Inc.

4212 US Hwy 41 North
Palmetto, FL 34221
Tel: 941-722-3326 x 104 / Fax: 941-729-5087
Website: www.southernautotransport.com
Email: allenm@southernautotransport.com

Allen J. Morrell, Vice President

Services: Auto transportation to & from Canada & the US, door-to-door service

Areas Served: Canada & US

Two Men and a Truck Canada

245 Yorkland Blvd., Suite 100
Toronto, ON M2J 4W9
Tel: 416-204-0070 / Fax: 416-490-1456
Toll-free: 1-86MOVING4U

Website: www.twomenandatruck.ca
Email: john.prittie@twomenandatruck.ca
John Prittie, President

Services: TWO MEN AND A TRUCK Canada, Master Franchisee for TWO MEN AND A TRUCK International, Inc.; the world's largest local moving franchise specializing in both home & business moving; franchisees offer a full range of moving- & packing-related services, including the sale of boxes & packing supplies; franchises are available in all metropolitan markets across Canada

Areas Served: Canada

Other Association Memberships: Canadian Franchise Association

Ucom International Trade Inc.

8551 General Currie Road, Unit 31
Richmond, BC V6Y 1M3
Tel: 778-859-8258 / Fax: 604-207-8448
Email: jiangqing_zheng@hotmail.com
Jacky Zheng

Services: Sells moving supplies such as moving pads, dollies, hand trucks & straps, rubber bands, piano boards, plastic bins & mattress covers

Vibac Canada Inc.

12250, Boul. Industriel
Montreal, QC H1B 5M5
Tel: 514-640-0250 / Fax: 514-640-6702
Toll-free: 1-800-557-0192
Website: www.vibacgroup.com
Email: sales@vibac.com

Hilman Yee, Marketing & Sales Coordinator
Services: Tape manufacturer, SealastTM brand, Vibac[®] brand, high adhesion tapes, security printed tapes, and VBC[®] tape, an ecological, silent unwinding, hand tearable upgrade for conventional PVC

Areas Served: Canada, US, Mexico, Central and South America

Other Association Memberships: AMSA

Victory Packaging

6938 Kinne Street
East Syracuse, NY 13057
Tel: 315-463-1888 / Fax: 315-463-1747
Toll-free: 1-800-422-1214
Website: www.victorypackaging.com

Email: avanhousen@victorypackaging.com

Art Van Housen, Sales Manager

Services: All types of packaging material & van equipment for the moving & storage industry: boxes, tape, newsprint, bubblewrap, paper pads, stretch film, van pads, cargo straps, dollies, ramps

Areas Served: Eastern Ontario, Quebec & Maritimes

Branches:

6176 Atlantic Drive
Mississauga, ON
Tel: 905-670-9520
Fax: 905-670-9519

#105, 6303 - 30th Street S.E.
Calgary, AB
Tel: 403-279-6296
Fax: 403-279-8547

73 Paquin Road
Winnipeg, MB
Tel: 204-661-8000
Fax: 204-661-6550

Your Moving Depot (Norampac)

555 Wentworth Street East, Unit 3
Oshawa, ON L1H 3V8
Tel: 905-438-1906 / Fax: 905-438-1915
Website: www.yourmovingdepot.ca

Email: kelly@yourmovingdepot.ca
Kelly O'Hara-Curtis, Van Line Sales Agent

Services: Complete inventory of van-line moving boxes & related sundry items; customized cartons available; a Canadian manufacturer with great products & great prices; also sells van equipment, generic moving documents, uniforms & customized corporate apparel & promotional items

Areas Served: Greater Toronto Area, with delivery available across Canada

Van Lines

Allied Van Lines Canada

10403 - 172nd Street, Suite 350
Edmonton, AB T5S 1K9
Tel: 780-443-6804 / Fax: 780-443-6890
Toll-free: 1-866-900-6804
Website: canada.allied.com
Email: james.best@alliedcanada.com
James (Jamie) Best, Director, Network Development

Mayflower Canada

7229 Pacific Circle, Mississauga, ON L5T 1S9
Tel: 905-565-2185 / Fax: 905-565-2187
Toll-free: 1-866-557-5150
Website: www.mayflower.ca
Email: info@mayflower.ca
Anne Martin, President

North American Van Lines Canada

10403 - 172nd Street, Suite 350
Edmonton, AB T5S 1K9
Tel: 780-443-6886 / Fax: 780-443-6890
Website: www.navl.ca
Email: kevin.devereux@navl.ca
Kevin Devereux, Director, Network Management

United Van Lines (Canada) Ltd.

7229 Pacific Circle, Mississauga, ON L5T 1S9
Tel: 905-564-6400 / Fax: 905-564-7944
Toll-free: 1-800-668-5544
Website: www.uvl.com
Email: info@uvl.ca
Anne Martin, President

Associations

American Moving and Storage Association (AMSA)

1611 Duke Street, Alexandria, VA 22314-3482
Tel: 703-683-7410 / Fax: 703-683-7527
Email: ldarr@moving.org
Linda Bauer Darr, President and CEO

British Association of Removers (BAR)

Tangent House, 62 Exchange Road
Watford, Hertfordshire WD18 0TG
Tel: 44 01923 699480 / Fax: 44 01923 699481
Website: www.removers.org.uk
Email: info@bar.co.uk
Robert Syers, General Secretary

Canadian Association of Movers (CAM)

2085 Hurontario Street, Suite 525
Mississauga, ON L5A 4G1
Tel: 905-848-6579 / Fax: 905-848-8499
Toll-free: 1-866-860-0065
Website: www.mover.net
Email: admin@mover.net
John Levi, President

Canadian Employee Relocation Council (CERC)

180 Dundas Street West, Suite 1010
Toronto, ON M5G 1Z8
Tel: 416-593-9812 / Fax: 416-593-1139
Website: www.cerc.ca
Email: info@cerc.ca
Stephen Cryne, Executive Vice President

Household Goods Forwarders Association of America, Inc. (HHGFAA)

5904 Richmond Hwy, Suite 404
Alexandria, VA 22303
Tel: 703-317-9950 / Fax: 703-317-9960
Website: www.hhgfaa.org
Email: info@hhgfaa.org
Terry Head, President

Canadian Association of Movers Value Proposition

Have you thought about what a membership in the Canadian Association of Movers is worth to you?

From a purely profit-and-loss consideration, the contribution from one additional move pays for your membership.

But the Canadian Association of Movers is more than just a way to get more moves. CAM is the moving industry's trade association. CAM represents you to consumers, media and government.

Your membership benefits include:

- Validation of your services to consumers
- Certification of your services under CAM's Certified Canadian Mover Program
- An edge in closing the sales for the moves you want
- Trademarks that identify you as a reputable professional mover
- Listings on CAM's website and in *The Canadian Mover*, CAM's semi-annual directory
- Representation to all levels of government on moving-industry and consumer-related issues
- Consumer referrals from CAM's relationship with provincial governments and Better Business Bureaus across Canada
- On-line training for sales staff through CAM's Canadian Professional Mover course
- Opportunities to network with movers and suppliers from across Canada and from all areas of our industry
- Conferences and seminars that demonstrate the latest in technique, regulation and operations
- Networking contacts with Canada's leading movers and suppliers, and international movers
- The latest in moving-industry news

Association canadienne des déménageurs proposition de valeur

Avez-vous songé à la valeur que représente pour vous l'appartenance à l'Association canadienne des déménageurs ?

Du simple point de vu des profits et pertes, la cotisation d'un déménageur supplémentaire compense pour votre adhésion.

Or l'Association canadienne des déménageurs ne s'arrête pas seulement à vous procurer plus de déménagements. L'ACD est l'association professionnelle de l'industrie du déménagement. Elle vous représente auprès des consommateurs, des médias et des gouvernements.

Votre adhésion vous permet de bénéficier des avantages suivants :

- La validation de vos services auprès des consommateurs.
- L'accréditation de vos services en vertu du programme de certification des déménageurs canadiens de L'ACD.
- L'aide à conclure des ventes pour vos déménagements.
- Des marques de commerce vous identifiant en tant que déménageur professionnel réputé.
- Votre nom sur le site Web de la CAD et dans le répertoire semestriel du Déménageur canadien.
- La représentation à tous les paliers du gouvernement sur les enjeux de l'industrie des déménageurs et des consommateurs.
- Des références au consommateur grâce aux relations de la CAD avec les gouvernements provinciaux et les bureaux d'éthique commerciale partout au Canada.
- La formation en ligne du personnel des ventes, par le biais du cours des déménageurs canadiens professionnels de la CAD.
- Les occasions de travailler en réseau avec les déménageurs et fournisseurs partout au Canada et dans toutes les sphères de l'industrie.
- Les conférences et séminaires qui exposent les plus récentes techniques et les plus récents règlements et mécanismes.
- Les contacts de réseautage avec les principaux déménageurs et fournisseurs et déménageurs internationaux.
- Les dernières nouvelles dans l'industrie du déménagement.

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OUR CODE OF ETHICS

CAM adopted a new code of ethics at the Annual General Meeting in November 2002 and revised and simplified it in November 2003. The Code sets the standard of ethical behaviour for CAM members in their dealings with consumers, each other and the Association.

Code of Ethics

Members of the Canadian Association of Movers, working toward their common goal of fostering high standards of ethical conduct within the Association and throughout the industry, promise to follow this guide to professional conduct:

- They will act with fairness and honesty toward clients, being considerate of their needs.
- They will honour the terms of contracts.
- They will maintain professional integrity and personal honour.
- They will provide efficient, reliable, high-quality service.
- They will ensure that services are provided in a safety-conscious environment.
- They will foster the continuance of competitive practices.
- They will promote education in the industry, to improve service to the public.
- They will fulfill all obligations of membership.

OUR MISSION

The purpose of the Canadian Association of Movers is to further the interests of owner-managed moving and storage companies by providing its members with leadership, motivation, research, education, programs of mutual benefit, consultation and technical advice. Programs and services of the Association are designed to enhance the profitability of members' businesses, ensure public safety, and help the buying public access credible, professional moving services.



NOTRE CODE

L'ACD a adopté un nouveau code de déontologie à l'assemblée de novembre 2002 et l'a révisé et simplifié en novembre 2003. Celui-ci établit les normes de comportement des membres dans leurs rapports avec les consommateurs, leurs collègues et l'association.

Code d'éthique

Les membres de l'Association canadienne des déménageurs, dans leurs efforts pour promouvoir de hautes normes de conduite à l'intérieur de l'association et dans toute l'industrie, promettent de respecter les règles de professionnalisme suivantes :

- Ils agiront de façon juste et honnête envers les clients et tiendront compte de leurs besoins.
- Ils respecteront les dispositions de leurs contrats.
- Ils maintiendront leur intégrité professionnelle et leur honneur personnel.
- Ils fourniront des services efficaces, fiables et de haute qualité.
- Ils garantiront que les services soient fournis de façon sécuritaire.
- Ils veilleront au maintien de pratiques concurrentielles.
- Ils appuieront l'éducation dans l'industrie, afin d'améliorer les services.
- Ils rempliront toutes leurs obligations de membres.

NOTRE MISSION

La raison d'être de l'association Canadienne des Déménageurs est de servir les intérêts des compagnies indépendantes de déménagement et d'entreposage en offrant à ses membres direction, motivation, recherche, éducation, programmes de bénéfice mutuels, consultation et conseils techniques. Les programmes et services de l'Association sont conçus pour améliorer le profit des affaires de nos membres, assurer la sécurité publique, et aider la clientèle à avoir un accès crédible et professionnel aux services de déménagement.