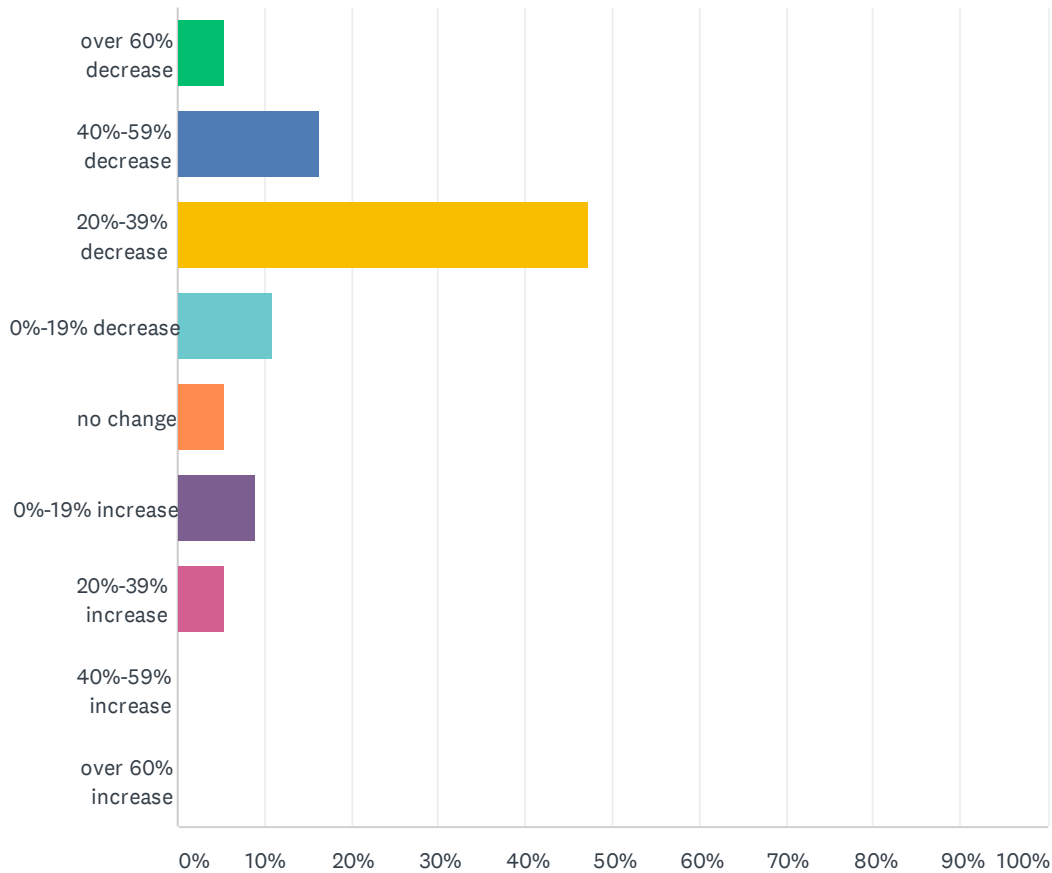


Q1 We're wondering how you did this summer. What percentage of your company's income changed as a result of COVID-19 in comparison to last year's peak season?

Answered: 55 Skipped: 0

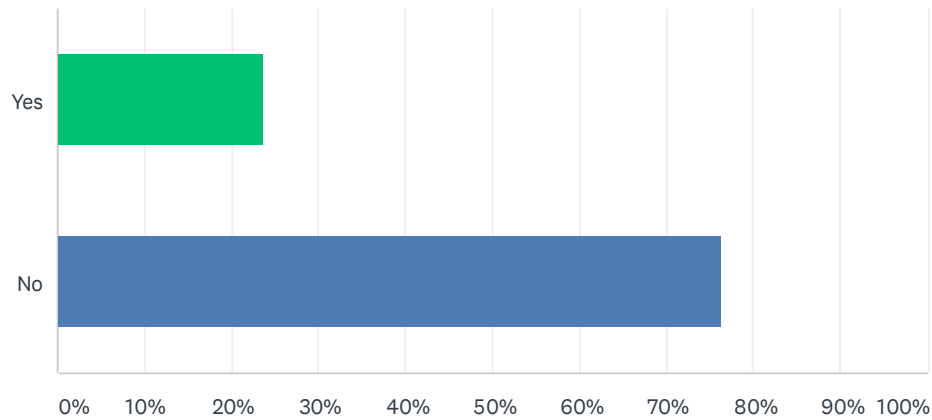


ANSWER CHOICES	RESPONSES	
over 60% decrease	5.45%	3
40%-59% decrease	16.36%	9
20%-39% decrease	47.27%	26
0%-19% decrease	10.91%	6
no change	5.45%	3
0%-19% increase	9.09%	5
20%-39% increase	5.45%	3
40%-59% increase	0.00%	0
over 60% increase	0.00%	0
TOTAL		55

#	PLEASE PROVIDE COMMENT IF YOU'D LIKE.	DATE
1	may, june and 1st half of july were 40-50% of last year, but since the last week of july we are 120-125% of last year right up to now	11/6/2020 4:23 PM
2	One very large contract, that was down almost 40%, contributed to the overall decline in business. we were able to fill in the gap a little bit, but definitely a blow to the revenue	11/6/2020 2:35 PM
3	The spring & early summer were slower than normal with considerably less household goods relocations. Many relocations were delayed or postponed until later in the year thus are our September, & October was busier than normal.	11/5/2020 3:01 PM
4	We also had a hard time keeping staff or hiring new staff as there were many government programs such as CERB.	11/5/2020 12:48 PM
5	first 2 months - March and April - decrease in 20% but May and until end of December - higher volume then last few years	11/5/2020 12:34 PM
6	Although "Peak" season showed a decline in volume, from mid-July to present (Nov) we have seen a large increase in business, more than making up for the lost revenue.	11/5/2020 10:48 AM
7	local business up, long distance down	11/5/2020 10:48 AM
8	Local business is away up, long distance moving is down approximately 30%. We have been fully booked since April and no sign of slowing down.	11/5/2020 10:33 AM
9	It was a very different year in terms on "Normal Business". Typical Long Distance was down significantly, Local Moving was up about 50%, Storage was at a Maximum. Home deliveries was up about 60%.	11/3/2020 7:02 AM
10	The first few months were rough but as the need for our services grew (and thankgoodness for our reputation) which played an important part in clients contacting us we were able to have a decent showing	11/2/2020 4:28 PM
11	1st quarter was strong. 2nd quarter was soft. 3rd quarter things rebounded. 4th quarter is going to be strong finish.	11/2/2020 4:06 PM
12	Employees laid off due to lack of local work . Only one long haul driver. Extremely bad year. Wish there was a vaccine coming sooner.	11/2/2020 3:01 PM
13	areas did better than the east. Gov't towns such as Ottawa suffered greatly and are down 20-39%	11/2/2020 2:12 PM

Q2 Did your company "pivot" and pick up alternate or non-traditional moving business (not local and long distance) over the past 8 months?

Answered: 55 Skipped: 0

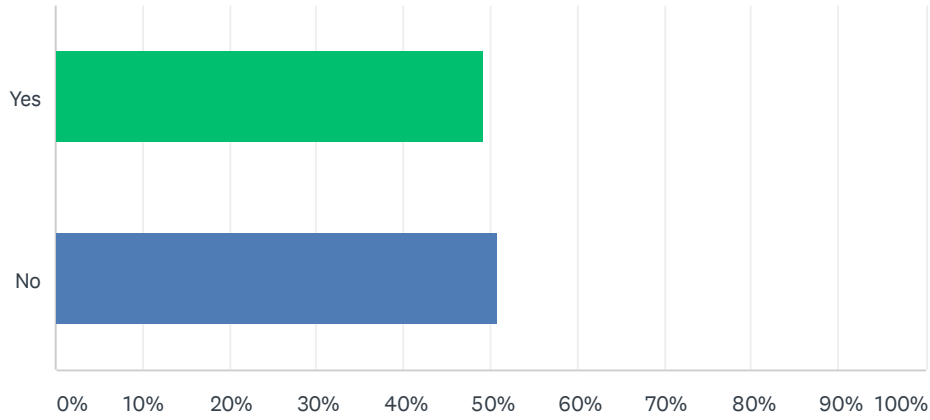


ANSWER CHOICES	RESPONSES
Yes	23.64% 13
No	76.36% 42
TOTAL	55

#	WHAT DID YOU DO?	DATE
1	We were able to service areas that traditionally we couldn't , based on most of our resources not being tied up in the International moving business. So alternate , for us, was to take on more local moving, and accept more commercial (office moving) that we would have generally turned down from June to October.	11/6/2020 2:35 PM
2	More commercial & office projects.	11/5/2020 3:01 PM
3	we are doing video estimates 99% of the time.	11/5/2020 12:34 PM
4	more government business	11/5/2020 10:48 AM
5	Home deliveries, extra locals, and store rollouts.	11/3/2020 7:02 AM
6	We stuck to what we know best	11/2/2020 4:28 PM
7	Had to lay employees off.	11/2/2020 3:01 PM
8	started investigating freight opportunitis and comercial warehousing	11/2/2020 2:12 PM
9	we've always done virtual surveys	11/2/2020 12:02 PM
10	Freight, crating of medical devices, etc	11/2/2020 11:22 AM
11	COD	11/2/2020 9:44 AM

Q3 Has the COVID-19 pandemic caused you to lay off employees?

Answered: 55 Skipped: 0

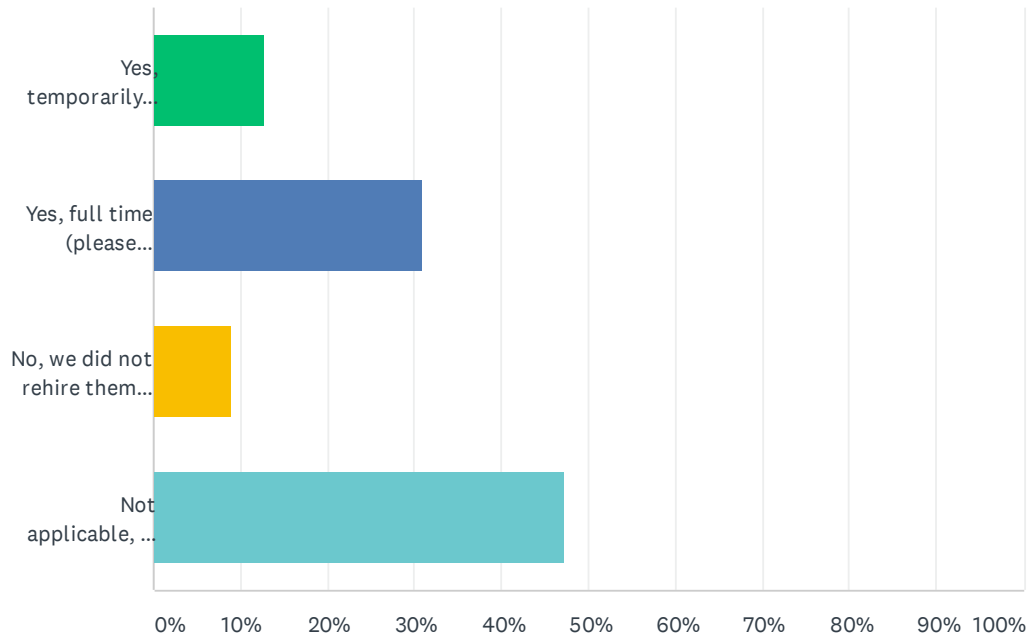


ANSWER CHOICES	RESPONSES	
Yes	49.09%	27
No	50.91%	28
TOTAL		55

#	PLEASE PROVIDE COMMENT.	DATE
1	Covid hit in March, which is traditionally a slower month, so we were operating with our regular , full time group. as opposed to layoffs, we just did not hire near as much summer staff . We operated with 50% less employees than our normal summer peak	11/6/2020 2:35 PM
2	Some employees were laid off & these employees applied for the CERB program. We topped up that program by having them work 10 hours a week during the slow layoff period before bringing them back for peak season.	11/5/2020 3:01 PM
3	However there were employees that decided to take time off and take advantage of CERB	11/5/2020 12:48 PM
4	We lost employees that choose CERB	11/5/2020 12:34 PM
5	But some employees opted to stay at home to tend to children online learning and some not returning to work due to covid-19.	11/5/2020 11:26 AM
6	at the beginning yes and then it was almost impossible to find anyone to work since the government was handing out money for nothing.	11/5/2020 10:56 AM
7	We were forced to lay off a number of office employees, but have since reinstated all.	11/5/2020 10:48 AM
8	at first yes, than it picked up right away. some guys we laid off refused to come back	11/5/2020 10:48 AM
9	We didn't have to lay off employees, however, we found it almost impossible to hire help as we always are able to do in the summer.	11/5/2020 10:39 AM
10	we temporarily laid off 8 employees but hired them back after 7 weeks	11/5/2020 10:38 AM
11	In fact, The PCU gave us hard time to find labor	11/5/2020 10:24 AM
12	We laid off 1 office employee and we did temporarily lay off some hourly staff, then could not re-hire when we got busy, because the Gov't paid them to stay home.	11/3/2020 4:07 PM
13	We laid off two Office Staff but have hired one back.	11/3/2020 7:02 AM
14	But one of the main longtime employees decided it was time to retire	11/2/2020 4:28 PM
15	Over half of the work force were laid off.	11/2/2020 3:01 PM
16	Gov't subsidies have allowed us to keep most staff activity on regular or reduced hours. Between March and June, some staff were laid off.	11/2/2020 2:12 PM
17	They won't work because the government will pay them.	11/2/2020 11:58 AM
18	We paid them a minimum of 5 hours even when there was no work so that we didn't lose them.	11/2/2020 10:18 AM

Q4 If you laid off employees, have you been able to rehire them?

Answered: 55 Skipped: 0

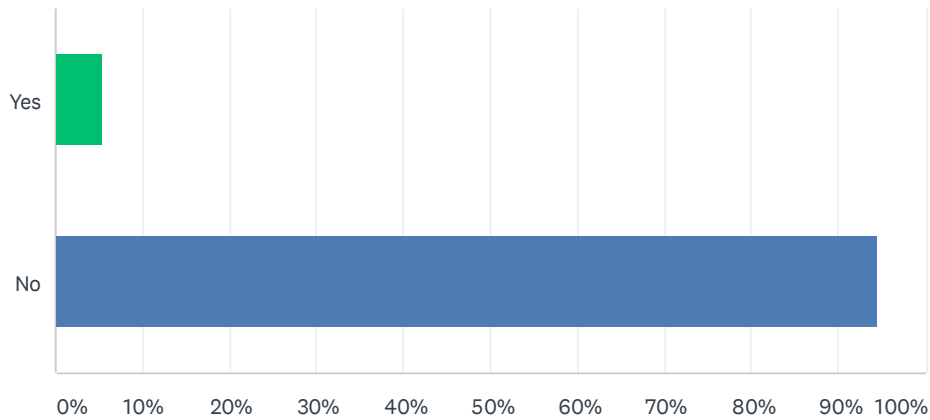


ANSWER CHOICES	RESPONSES	
Yes, temporarily over the summer (please indicate number in the comment box)	12.73%	7
Yes, full time (please indicate number in the comment box)	30.91%	17
No, we did not rehire them (please indicate number not rehired in the comment box)	9.09%	5
Not applicable, we didn't lay off	47.27%	26
TOTAL		55

#	PLEASE PROVIDE COMMENT.	DATE
1	3	11/6/2020 4:23 PM
2	We did have few people who chose not to come to work, basically taking in the CERB !!!!	11/6/2020 2:35 PM
3	8	11/5/2020 8:38 PM
4	6 employees.	11/5/2020 3:01 PM
5	As the CERB is now ending there are a few more people looking to join the work force.	11/5/2020 12:48 PM
6	We closed down from April to June because all our employees opted to stay home. only slowly having our team coming back. But school online learning has caused many of them to stay home again to tend to their children.	11/5/2020 11:26 AM
7	6	11/5/2020 10:56 AM
8	7 people	11/5/2020 10:48 AM
9	8	11/5/2020 10:38 AM
10	We rehired 3 people since September, only 1 remains on layoff	11/5/2020 10:25 AM
11	2	11/4/2020 1:58 PM
12	2	11/3/2020 4:07 PM
13	4/5 were rehired	11/3/2020 1:18 PM
14	2	11/2/2020 4:08 PM
15	We did not rehire 50% of the work force back and does not seem that we will be doing any rehiring in the near future. Oil and gas in Alberta bad.	11/2/2020 3:01 PM
16	2 laid off for 60 days and 2 brought back. One has since left.	11/2/2020 2:12 PM
17	All have now returned to full time.	11/2/2020 11:27 AM
18	2	11/2/2020 10:27 AM
19	5	11/2/2020 10:20 AM
20	4	11/2/2020 10:08 AM
21	We laid off 12 and rehired all in June and July.	11/2/2020 9:44 AM

Q5 Did your company decide to temporarily shut down during this pandemic due to lack of business/economic downturn?

Answered: 55 Skipped: 0

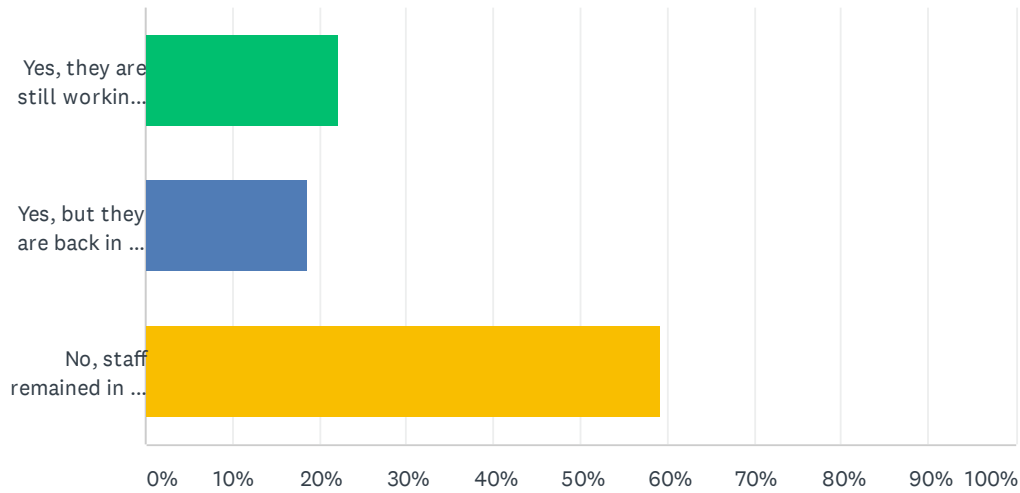


ANSWER CHOICES	RESPONSES	
Yes	5.45%	3
No	94.55%	52
TOTAL		55

#	PLEASE PROVIDE COMMENT ON LENGTH OF TIME SHUT DOWN.	DATE
1	month of april	11/6/2020 4:23 PM
2	We have been deemed essential since March 16th, so continue to operate.	11/6/2020 2:35 PM
3	April - June	11/5/2020 11:26 AM
4	Management did the work	11/2/2020 3:01 PM
5	We reduced office hours instead	11/2/2020 10:20 AM

Q6 Did you have staff that started to work remotely?

Answered: 54 Skipped: 1

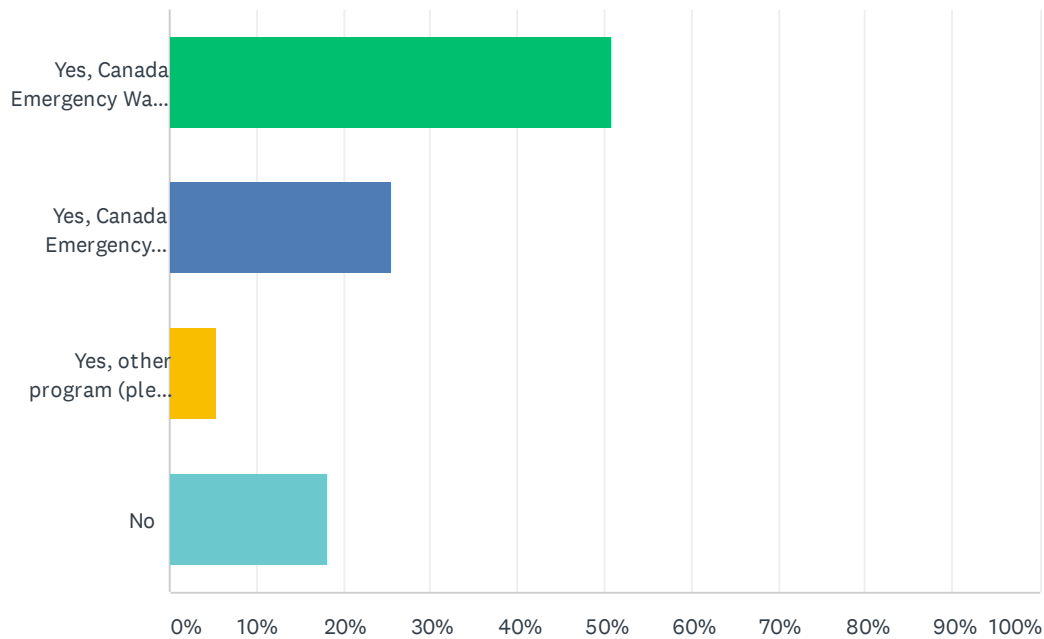


ANSWER CHOICES	RESPONSES	
Yes, they are still working remotely	22.22%	12
Yes, but they are back in the office now	18.52%	10
No, staff remained in the office	59.26%	32
TOTAL		54

#	COMMENT.	DATE
1	during March, and into the end of April, we rotated people through the office, to minimize the number of staff at any one time in the office (usually 8-10 full time people, we had no more than 4 at a time for 4-6 weeks)	11/6/2020 2:35 PM
2	It was considered but ultimately the logistics of it would have been too difficult	11/5/2020 12:48 PM
3	one decided to work remotely and stay home even if she can come back to work at the office	11/5/2020 10:38 AM
4	We did do some work at home but minimal.	11/3/2020 7:02 AM
5	Two of the staff remain at the office.	11/2/2020 3:01 PM
6	Staff have rotating days that they can work remotely but most are in office every day.	11/2/2020 2:12 PM
7	our staff has always worked remotely	11/2/2020 12:02 PM
8	n/a	11/2/2020 11:58 AM
9	70 percent remote/30 percent in office	11/2/2020 9:44 AM

Q7 Did your company access relief funding from the Federal Government?

Answered: 55 Skipped: 0

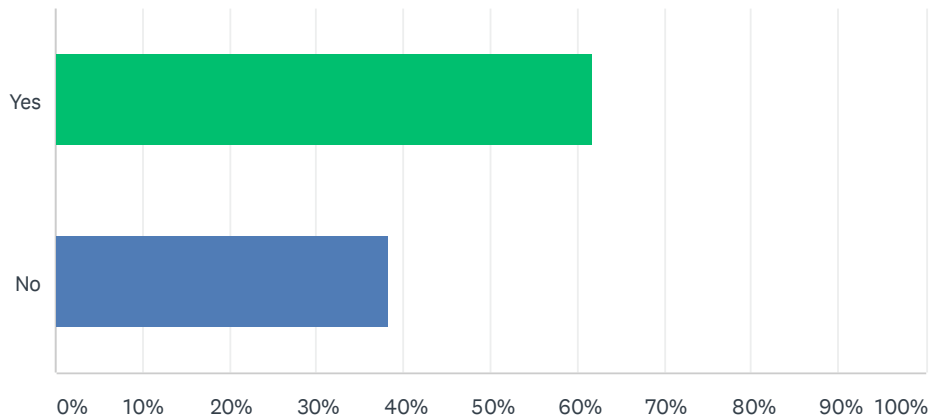


ANSWER CHOICES	RESPONSES	
Yes, Canada Emergency Wage Subsidy (CEWS)	50.91%	28
Yes, Canada Emergency Business Account loan (CEBA)	25.45%	14
Yes, other program (please indicate in comment section)	5.45%	3
No	18.18%	10
TOTAL		55

#	PLEASE PROVIDE DETAILS IF YOU WISH.	DATE
1	Wage subsidy continues, we also got the \$40,000	11/6/2020 2:35 PM
2	CERB	11/5/2020 3:01 PM
3	Yes our company did access relief funding, however i am not sure what one.	11/5/2020 12:48 PM
4	both CEW and CEBA	11/5/2020 10:56 AM
5	We received aid from April to July	11/5/2020 10:38 AM
6	Temporarily	11/5/2020 10:33 AM
7	it was a life line and company would be doing much worse without it.	11/2/2020 2:12 PM
8	USA PPP	11/2/2020 12:02 PM
9	yes, both CEWS and CEBA	11/2/2020 11:58 AM
10	Both wage subsidy and CEBA.	11/2/2020 10:18 AM

Q8 Did you access CAM's COVID-19 news page at any time since March for up-to-date information?

Answered: 55 Skipped: 0

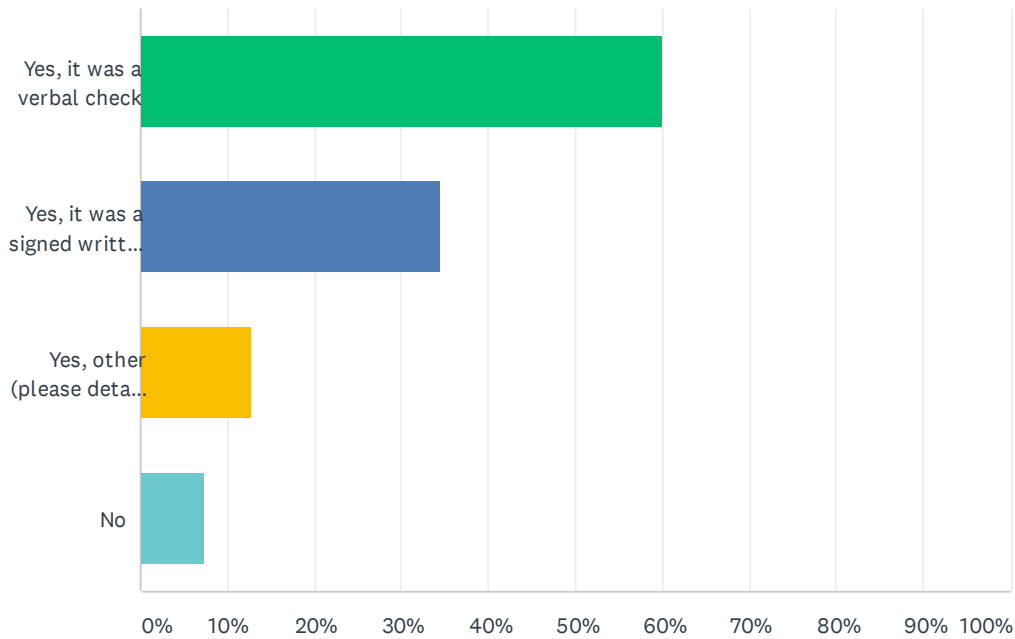


ANSWER CHOICES	RESPONSES	
Yes	61.82%	34
No	38.18%	21
TOTAL		55

#	COMMENT.	DATE
1	Excellent job you did	11/5/2020 8:38 PM
2	all the time. Was best "go to "	11/5/2020 12:34 PM
3	CAM's COVID-19 news page was our go-to page it provided the latest information for us as a moving company and as a small business. Congratulations!	11/5/2020 11:15 AM
4	A couple of times found it quite useful.	11/3/2020 4:07 PM

Q9 Was there a health screening program set up at your company? (check all that apply)

Answered: 55 Skipped: 0

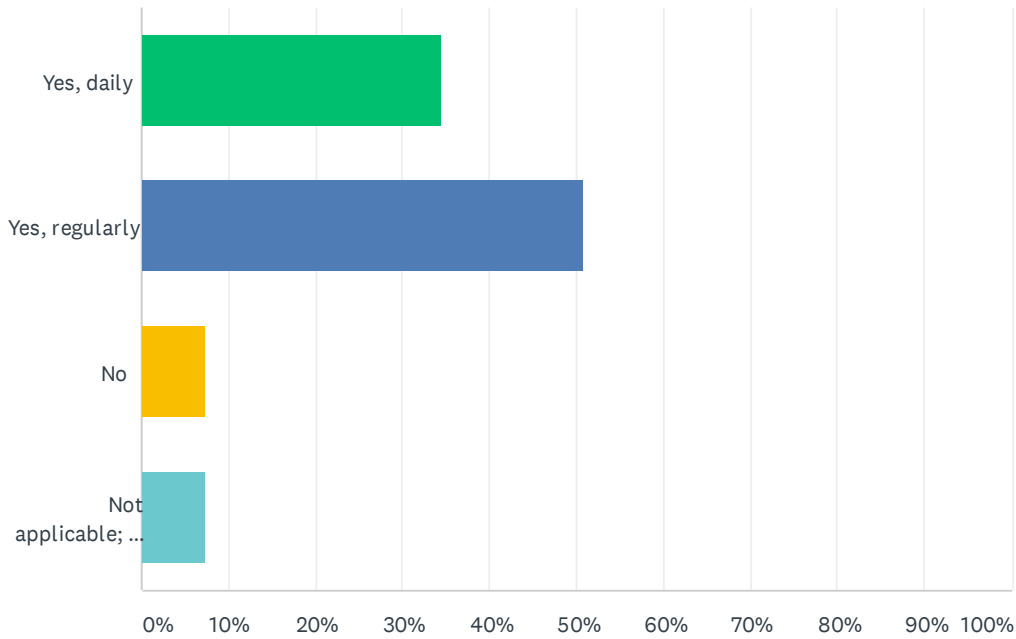


ANSWER CHOICES	RESPONSES	
Yes, it was a verbal check	60.00%	33
Yes, it was a signed written employee declaration	34.55%	19
Yes, other (please detail in comment box)	12.73%	7
No	7.27%	4
Total Respondents: 55		

#	COMMENT.	DATE
1	most of our accounts demanded it, and we sent out the questionnaire to our residential clients	11/6/2020 2:35 PM
2	Temperature taking -point and shoot	11/5/2020 8:38 PM
3	We utilized a Fit For Work App. For those with no smartphone or visitors to the office, we utilized a signed declaration.	11/5/2020 3:01 PM
4	Any employee that has been sick has had to take time off and get a Covid test...all came back negative.	11/5/2020 12:48 PM
5	we have a full daily protocol created by a safety specialist	11/5/2020 12:34 PM
6	letters and many emails voluntary reporting of symptoms	11/5/2020 10:38 AM
7	Created a screening questionnaire using Microsoft Forms that is sent daily through a text message to all employees.	11/5/2020 10:25 AM
8	Screening calls with all customers	11/3/2020 1:18 PM
9	our staff is remote, so no need	11/2/2020 12:02 PM
10	Customer screening	11/2/2020 11:27 AM
11	Daily Infrared temperature screening for all full time staff	11/2/2020 10:20 AM
12	Temperature check.	11/2/2020 10:18 AM

Q10 If yes, does your company still screen employees?

Answered: 55 Skipped: 0

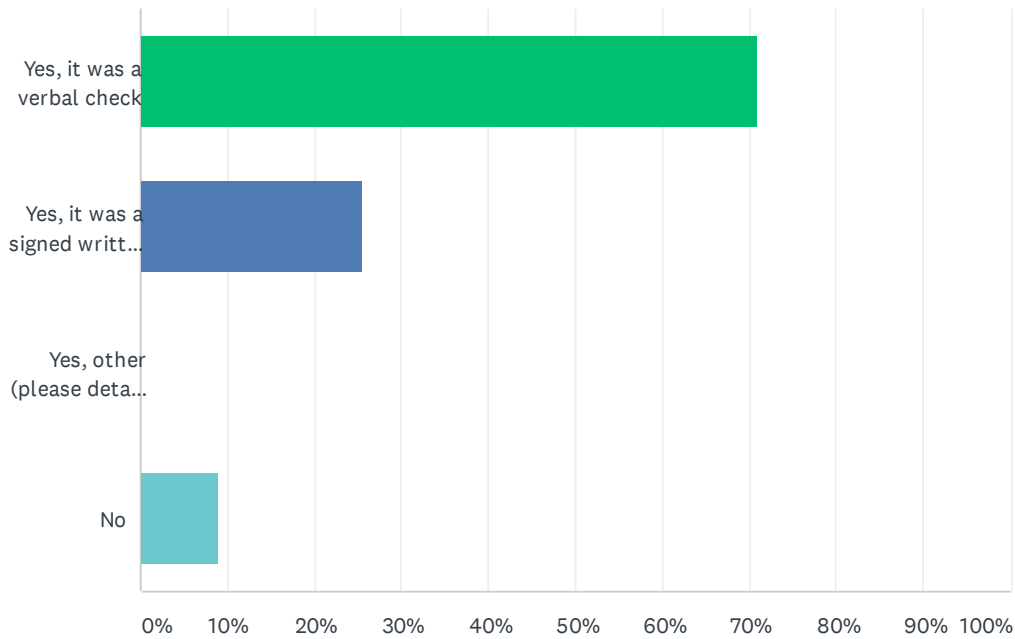


ANSWER CHOICES	RESPONSES	
Yes, daily	34.55%	19
Yes, regularly	50.91%	28
No	7.27%	4
Not applicable; we never did health screening	7.27%	4
Total Respondents: 55		

#	COMMENT.	DATE
1	FFW App	11/5/2020 3:01 PM

Q11 Did your company implement a health screening policy for your customers? (check all that apply)

Answered: 55 Skipped: 0

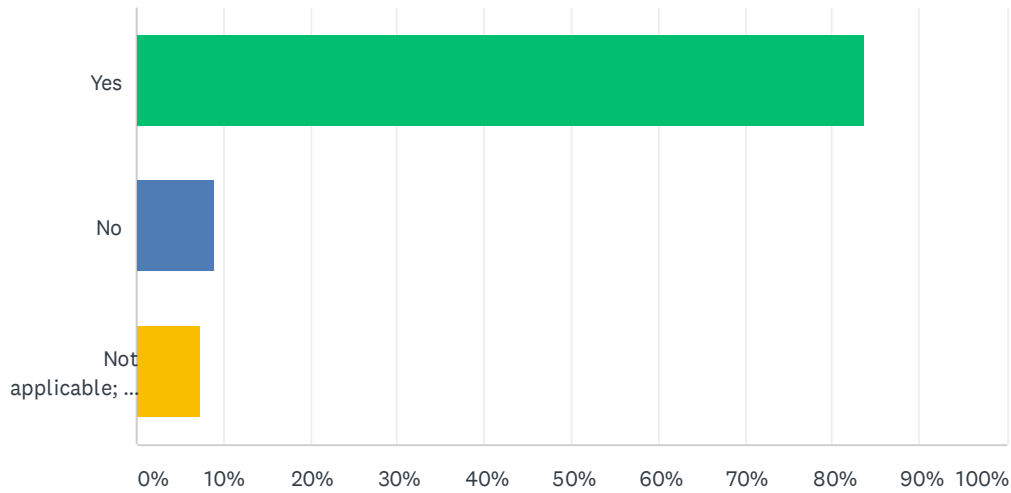


ANSWER CHOICES	RESPONSES
Yes, it was a verbal check	70.91% 39
Yes, it was a signed written declaration from the customer	25.45% 14
Yes, other (please detail in comment box)	0.00% 0
No	9.09% 5
Total Respondents: 55	

#	COMMENT.	DATE
1	If our crew does show up to a job and a customer is sick, our crew has the right to refuse the job.	11/5/2020 12:48 PM
2	We had the appropriate signage up and No one was permitted into the office or the store without the proper mask etc Also we limited the number of clients at any one time to two in the store	11/2/2020 4:28 PM
3	2 days prior to move day and before entering the home on move day	11/2/2020 9:44 AM

Q12 If yes, does your company still screen your customers?

Answered: 55 Skipped: 0

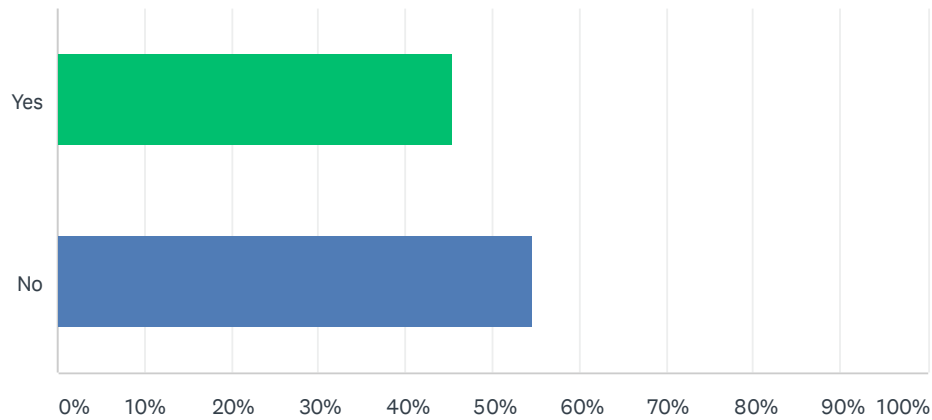


ANSWER CHOICES	RESPONSES	
Yes	83.64%	46
No	9.09%	5
Not applicable; we never did customer health screening	7.27%	4
Total Respondents: 55		

#	COMMENT.	DATE
1	Only if moving in from out of province	11/5/2020 10:33 AM
2	We still follow our rule from the previous answer Distancing in the store Masks on at all time Two clients only at any one time Also we did the curbside pickup for packing materials as we have our own parking lot	11/2/2020 4:28 PM

Q13 Has your company refused a job because the customer failed the health screen?

Answered: 55 Skipped: 0

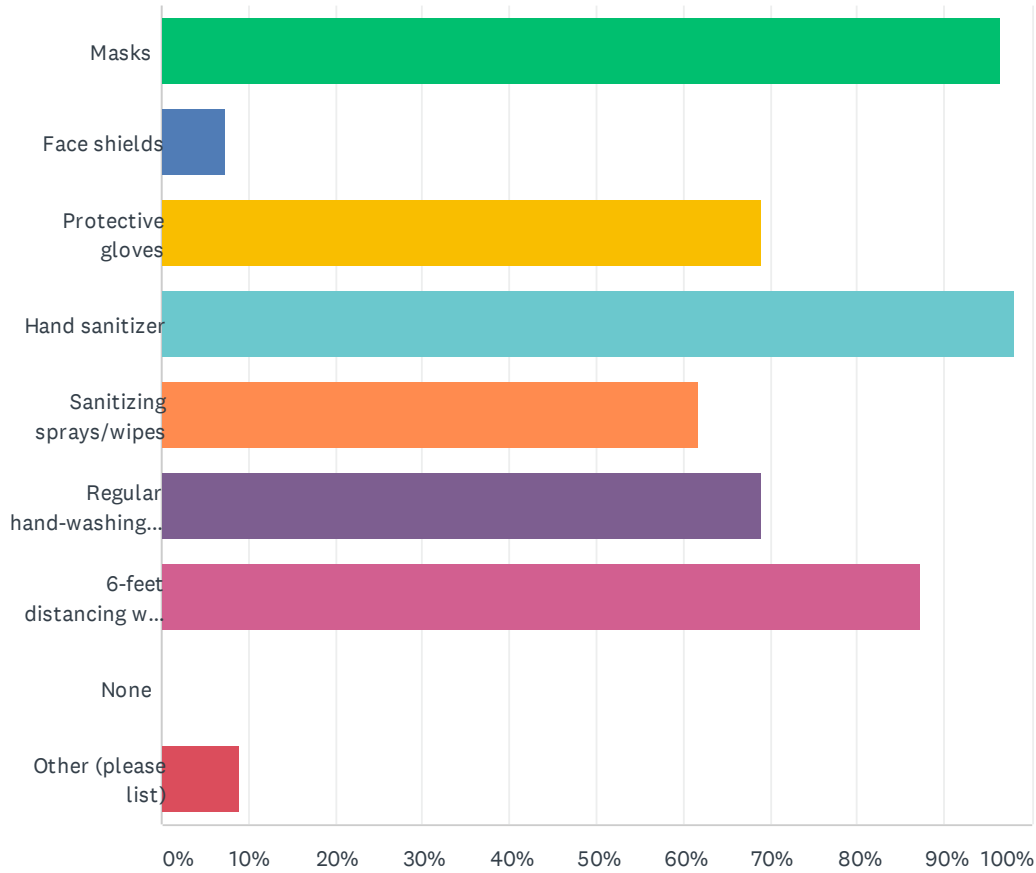


ANSWER CHOICES	RESPONSES	
Yes	45.45%	25
No	54.55%	30
TOTAL		55

#	COMMENT.	DATE
1	Not applicable. All health screens completed.	11/16/2020 8:49 AM
2	we have also refused jobs where there is a high risk of incidents of COVID	11/6/2020 2:35 PM
3	Retirement homes we stopped moving many seniors during the worst April May months	11/5/2020 8:38 PM
4	We had to postpone moves due to customer informing us prior to the move date of their health condition related to covid19. Moves eventually took place at later dates when customer confirmed being in good health condition.	11/5/2020 6:55 PM
5	Came from USA and wanted the job within the 2 weeks range	11/5/2020 12:34 PM
6	delivery inside residence with COVID case	11/5/2020 10:38 AM
7	No failed health screens	11/2/2020 9:01 PM
8	We have been fortunate with our clients as we are all trying to do the job but remain safe on both ends	11/2/2020 4:28 PM
9	Have not run to anyone yet that have had failed health	11/2/2020 3:01 PM
10	everyone has	11/2/2020 11:58 AM
11	we have not run into any customers that failed.	11/2/2020 10:03 AM

Q14 During the summer months, did your driver and crew use personal protection when at a job site? (check all that apply)

Answered: 55 Skipped: 0

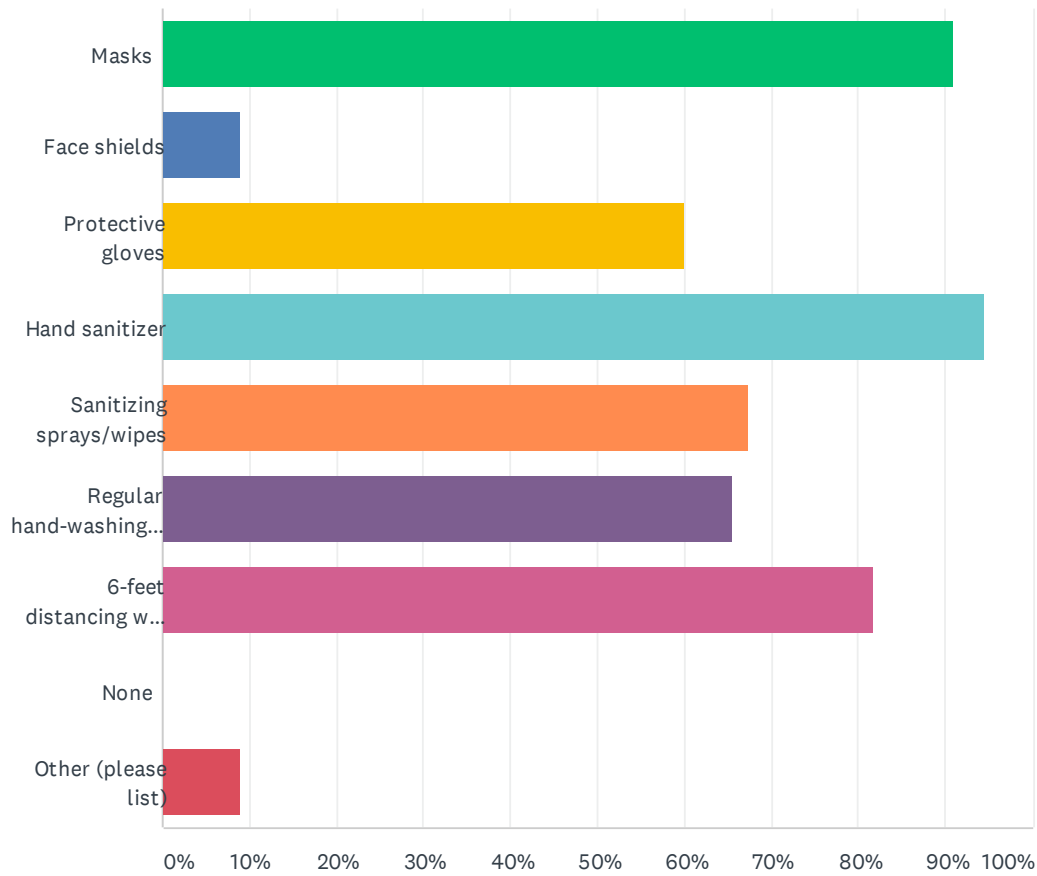


ANSWER CHOICES	RESPONSES	
Masks	96.36%	53
Face shields	7.27%	4
Protective gloves	69.09%	38
Hand sanitizer	98.18%	54
Sanitizing sprays/wipes	61.82%	34
Regular hand-washing breaks	69.09%	38
6-foot distancing when possible	87.27%	48
None	0.00%	0
Other (please list)	9.09%	5
Total Respondents: 55		

#	OTHER (PLEASE LIST)	DATE
1	All of the above were provided to our employees, I know for a fact that not all employees used all/ some of the above, at any given time. Our business, the physical labour that goes with it, does not do well with all of the PPE requirements. We continue a campaign of awareness, and providing all of the updates.	11/6/2020 2:35 PM
2	tried gloves, but ultimately very hard to work with, sanitizing and hand washing seemed to be a better practice, we even brought our own soap on jobs.	11/5/2020 12:48 PM
3	only when necessary mostly around elderly.	11/5/2020 10:56 AM
4	cleaning the vehicles and equipment daily	11/2/2020 11:58 AM
5	Alternate contacts	11/2/2020 11:27 AM

Q15 Do your driver and crew still use personal protection when at a job site? (check all that apply)

Answered: 55 Skipped: 0

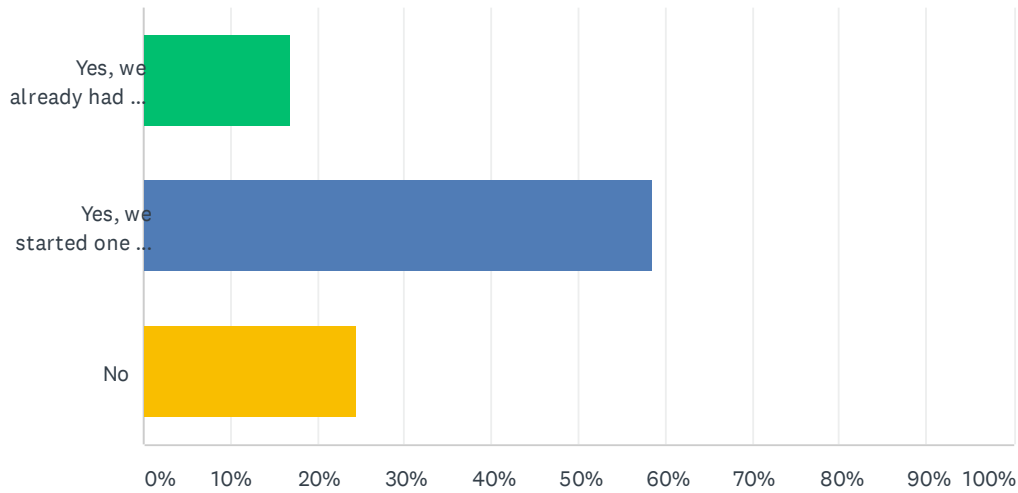


ANSWER CHOICES	RESPONSES	
Masks	90.91%	50
Face shields	9.09%	5
Protective gloves	60.00%	33
Hand sanitizer	94.55%	52
Sanitizing sprays/wipes	67.27%	37
Regular hand-washing breaks	65.45%	36
6-foot distancing when possible	81.82%	45
None	0.00%	0
Other (please list)	9.09%	5
Total Respondents: 55		

#	OTHER (PLEASE LIST)	DATE
1	as previously noted, we are really pushing the PPE	11/6/2020 2:35 PM
2	around elderly or health compromised clients.	11/5/2020 10:56 AM
3	we find the crews are getting forgetful in their duties towards hygiene and with numbers on the rise we need them to put masks back on	11/2/2020 2:12 PM
4	cleaning the vehicle and equipment	11/2/2020 11:58 AM
5	Alternate contacts	11/2/2020 11:27 AM

Q16 Do you have a truck disinfecting policy in place?

Answered: 53 Skipped: 2

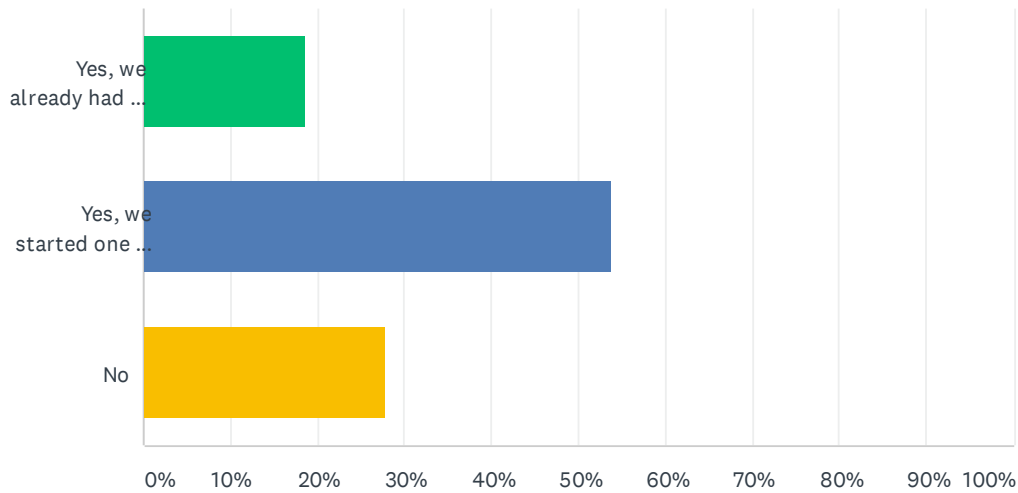


ANSWER CHOICES	RESPONSES
Yes, we already had one before COVID	16.98% 9
Yes, we started one as a result of COVID	58.49% 31
No	24.53% 13
TOTAL	53

#	COMMENT.	DATE
1	we have developed "kits" that are assigned to every driver at the beginning of the day, irregardless of the vehicle they drive. It is the driver, and the crews (we limit our trucks to two people only at any given time) to follow the sanitizing/ disinfecting policy during, and at the end of the day	11/6/2020 2:35 PM
2	door handles, window handles, gear shifters, steering wheel, back door latches	11/5/2020 12:48 PM
3	NA	11/5/2020 12:34 PM
4	TRUCKS DISINFECTED DAILY	11/5/2020 10:57 AM
5	Regular cleanliness like we have always done.	11/5/2020 10:56 AM
6	no trucks	11/2/2020 12:02 PM

Q17 Do you have a warehouse (and/or storage facility) disinfecting policy in place?

Answered: 54 Skipped: 1

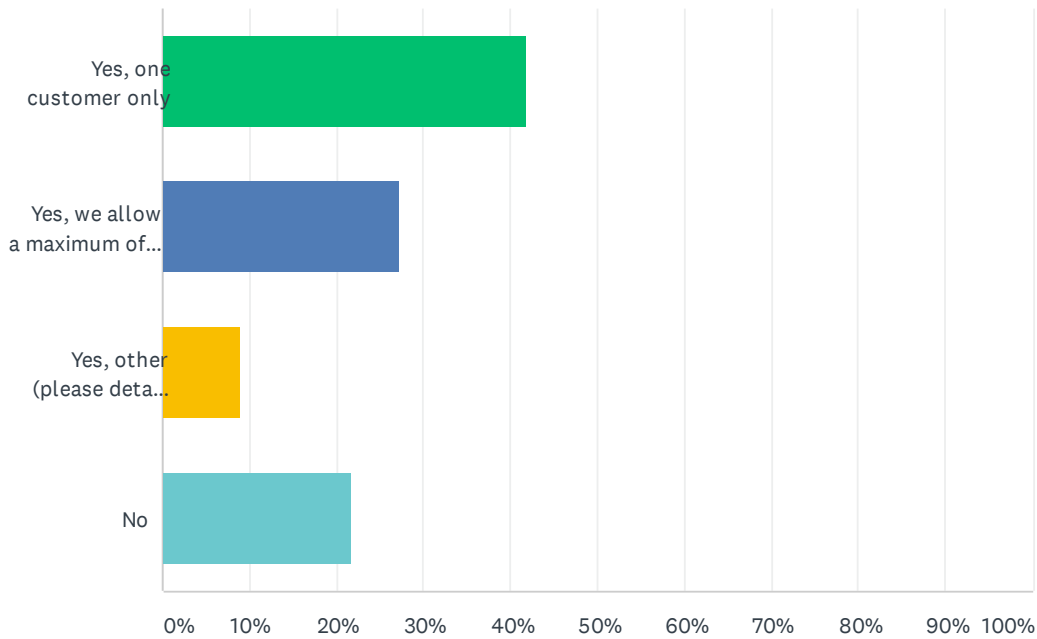


ANSWER CHOICES	RESPONSES	
Yes, we already had one before COVID	18.52%	10
Yes, we started one as a result of COVID	53.70%	29
No	27.78%	15
TOTAL		54

#	COMMENT.	DATE
1	wiping down forklifts, pallet jacks, and other materials handling equipment , as well as surfaces that are touched often	11/6/2020 2:35 PM
2	door handles, and common area	11/5/2020 12:48 PM
3	NA	11/5/2020 12:34 PM
4	Regular cleanliness like we have always done.	11/5/2020 10:56 AM
5	Do not have a warehouse	11/2/2020 3:01 PM
6	Daily wipedown of all high touch points	11/2/2020 2:12 PM
7	no warehouse	11/2/2020 12:02 PM

Q18 Does your company limit the number of customers allowed at the move site?

Answered: 55 Skipped: 0

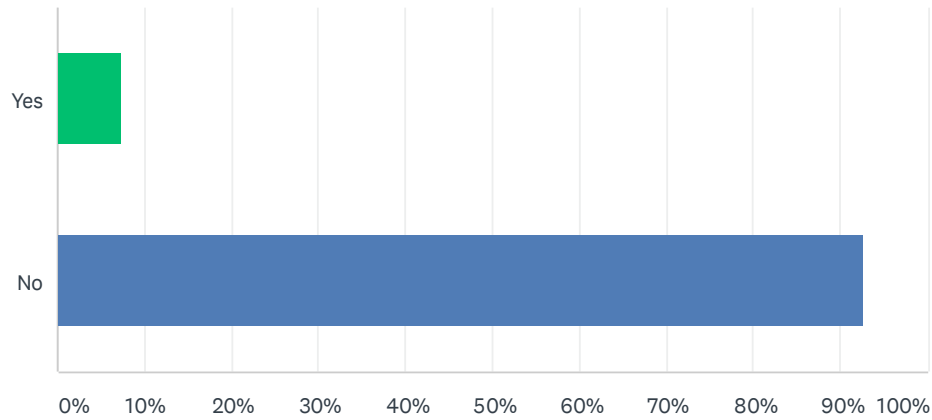


ANSWER CHOICES	RESPONSES	
Yes, one customer only	41.82%	23
Yes, we allow a maximum of two customers	27.27%	15
Yes, other (please detail in the comment box)	9.09%	5
No	21.82%	12
TOTAL		55

#	COMMENT.	DATE
1	we do try to limit to one customer, or at least limit our exposure to one customer. It is an ongoing education process, to both the client and our employees.	11/6/2020 2:35 PM
2	We just ask that any customer keep there distance	11/5/2020 12:48 PM
3	Depend on the size of the team - 1 -2 people from customer side.	11/5/2020 12:34 PM
4	We advise customers that only 1 person per household should be present during the move, however there seems to be exceptions to that from time to time.	11/3/2020 4:07 PM
5	We advise customers of our policy during the booking process, and at the time of the screening call we remind them to have only one person in the home and ask that they be wearing masks	11/3/2020 1:18 PM
6	when doing Institutional moves we follow the properguidelines and safe distancing but cannot dictate the number of persons on site Residential moves are different and would be either one or two persons	11/2/2020 4:28 PM
7	We allow up to 4 employees with 2-4 clients	11/2/2020 3:01 PM
8	we also tell them to remove all non-essential personal as well as stay 6ft apart at all times	11/2/2020 2:12 PM
9	remote, so not applicable	11/2/2020 12:02 PM
10	We advise that only 1 should be present. It is sometimes difficult for this to happen, especially now with winter coming and it not being as easy to remain outside like in the summer.	11/2/2020 11:22 AM
11	We do not limit the number of people allowed on site, but ask clients to limit contact with our crews (within 6 feet) to 1 designated person.	11/2/2020 10:20 AM
12	We ask all clients to limit the people in the home to only people that need to be there.	11/2/2020 10:18 AM

Q19 Have you had any employees test positive for COVID?

Answered: 55 Skipped: 0

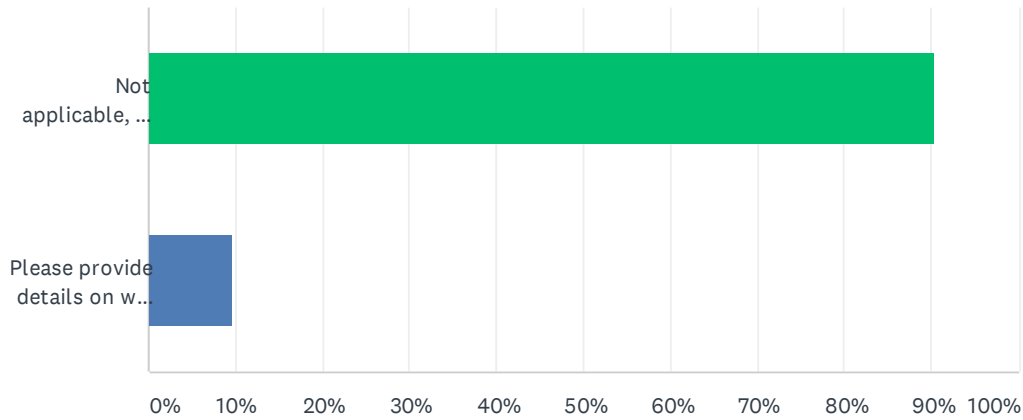


ANSWER CHOICES	RESPONSES
Yes	7.27% 4
No	92.73% 51
TOTAL	55

#	COMMENT.	DATE
1	a few close calls, but nothing (thankfully to date) that is close enough to closing us down	11/6/2020 2:35 PM
2	We have had one employee get sick and get tested...with a negative result. That employee was scheduled off from the time he mentioned he was sick and did not return until he received the negative covid result and took a few further days to feel better before returning to work. No other employees caught the illness that was experienced by this employee.	11/5/2020 12:48 PM
3	Thank Gdd	11/2/2020 4:28 PM
4	1 driver but before it was immediately after we hired him and he thankfully did not service any clients yet. A few have gone for tests but have come back negative.	11/2/2020 11:22 AM

Q20 If yes, how did your company deal with it?

Answered: 52 Skipped: 3

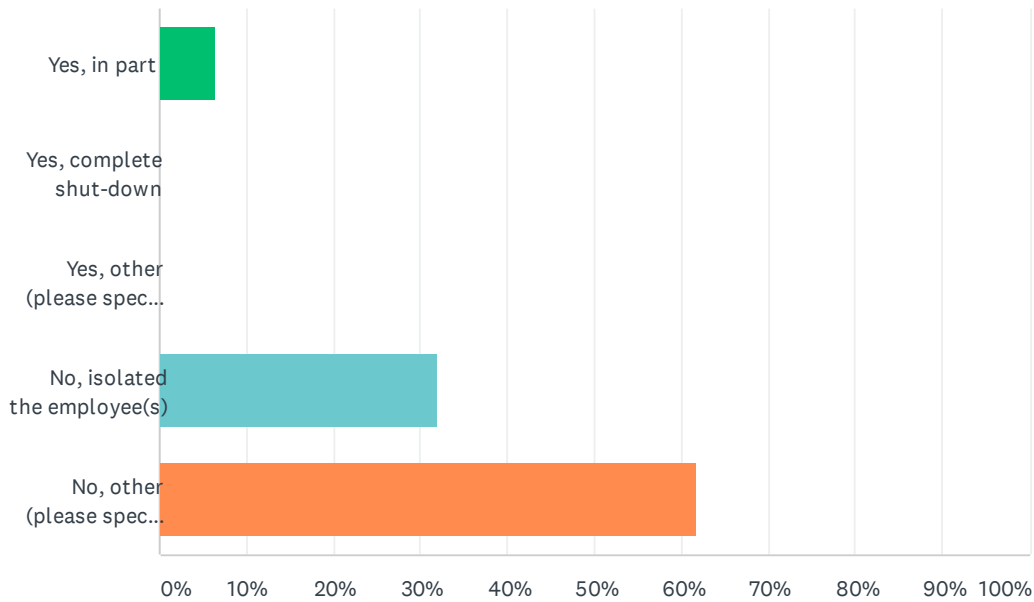


ANSWER CHOICES	RESPONSES
Not applicable, no employee tested positive	90.38% 47
Please provide details on what your company did.	9.62% 5
TOTAL	52

#	PLEASE PROVIDE DETAILS ON WHAT YOUR COMPANY DID.	DATE
1	we have told employees to stay home when they have advised us that they may have come in to contact with someone, or that they are not feeling well. One employee missed two weeks work while waiting for a covid (negative) test	11/6/2020 2:35 PM
2	14 days lay off	11/5/2020 5:55 PM
3	Followed all provincial health guidelines and best practices.	11/2/2020 4:06 PM
4	Immediate office closure and testing for everyone involved.	11/2/2020 3:25 PM
5	Crew member and their team remain home for 2 weeks. They all have to go get tested as well.	11/2/2020 11:22 AM

Q21 Did your company have to close down in part or in whole due to an employee's exposure to COVID?

Answered: 47 Skipped: 8

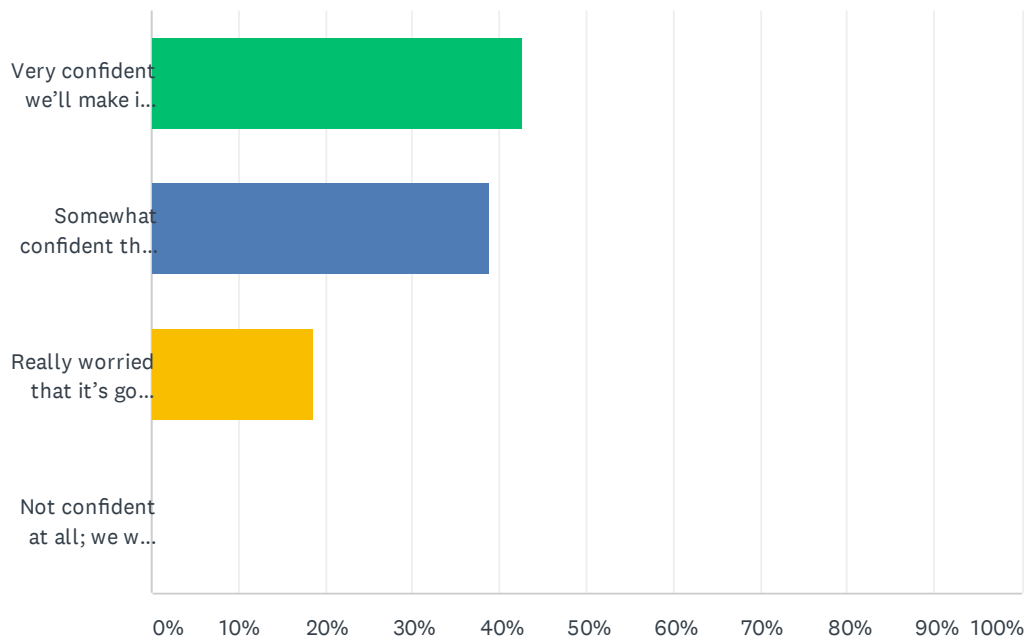


ANSWER CHOICES	RESPONSES	
Yes, in part	6.38%	3
Yes, complete shut-down	0.00%	0
Yes, other (please specify in Comment box)	0.00%	0
No, isolated the employee(s)	31.91%	15
No, other (please specify in Comment box)	61.70%	29
TOTAL		47

#	COMMENT.	DATE
1	no closure due to exposure as we had no exposure	11/6/2020 4:23 PM
2	no employees got it	11/5/2020 8:38 PM
3	Nobody has been exposed to Covid	11/5/2020 12:48 PM
4	No as we had no employee exposure to COVID.	11/5/2020 11:15 AM
5	No shut down's	11/5/2020 10:33 AM
6	No employee manifested symptoms	11/5/2020 10:24 AM
7	Have not had an employee test positive	11/3/2020 1:18 PM
8	Didn't have any exposure	11/3/2020 7:02 AM
9	In early March due to a site visit and the client's daughter had just returned from California We were not told of this until she came out of the bedroom and mentioned it The Prof (Her Dad) was most appologetic however that closed the moving team down for two weeks	11/2/2020 4:28 PM
10	remote work until negative tests or finished quarantine period.	11/2/2020 3:25 PM
11	No employee has tested positive to date	11/2/2020 3:01 PM
12	no cases ... knock on wood	11/2/2020 2:12 PM
13	no exposure	11/2/2020 12:02 PM
14	down to one crew and office hours reduced	11/2/2020 11:58 AM
15	No cases	11/2/2020 10:27 AM
16	We have had a few scares but all tests came back negative.	11/2/2020 10:18 AM
17	No covid cases	11/2/2020 9:59 AM

Q22 The second wave is upon us. How confident are you that your company can get through this winter without having to shut down all or part of the business due to COVID or the economic downturn?

Answered: 54 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very confident we'll make it through!	42.59%	23
Somewhat confident that we'll survive.	38.89%	21
Really worried that it's going to affect us.	18.52%	10
Not confident at all; we will be shutting all or part down	0.00%	0
TOTAL		54

#	COMMENT.	DATE
1	the changes we made in response to april were not temporary. they are permanent	11/6/2020 4:23 PM
2	at the same time, very aware that it only takes one positive test...	11/6/2020 2:35 PM
3	as long as the government doesn't shut everything down again and cripple the Canadian economy.	11/5/2020 10:56 AM
4	more worried about repercussion on economy will affect expenditure next year	11/5/2020 10:38 AM
5	By the grace of God we will make it through!	11/5/2020 10:25 AM
6	we are concerned	11/2/2020 2:12 PM
7	I trust my staff to continue with best practices and self isolate when they are concerned they have been exposed. However, it is only a matter of time before someone in the company gets covid and that will determine if a shutdown is required.	11/2/2020 11:27 AM
8	It will take one crew member to get it which is quite probable the way things are looking.	11/2/2020 10:18 AM

Q23 Is there anything else you'd like to tell us?

Answered: 55 Skipped: 0

#	RESPONSES	DATE
1	no	11/16/2020 8:49 AM
2	Nothing else to note	11/9/2020 4:50 PM
3	keep up the good work	11/6/2020 4:23 PM
4	we are living very close to borrowed time	11/6/2020 2:35 PM
5	Keep up the good news and support	11/5/2020 8:38 PM
6	Great questions. nothing to add.	11/5/2020 6:55 PM
7	no	11/5/2020 5:55 PM
8	Stay safe & be well!	11/5/2020 3:01 PM
9	No	11/5/2020 1:46 PM
10	no	11/5/2020 1:36 PM
11	We are busier this year than last year!	11/5/2020 1:12 PM
12	That is all	11/5/2020 12:48 PM
13	no	11/5/2020 12:42 PM
14	Thank you	11/5/2020 12:34 PM
15	no	11/5/2020 12:20 PM
16	no	11/5/2020 11:28 AM
17	N/A	11/5/2020 11:26 AM
18	CAM jumped on the COVID-19 pandemic breaking news and updates from Day 1. For our company, CAM was the first to report that moving companies are considered an essential service and did not have to shut down. What a relief as there was a lot of confusion by other news sources up to that point! I was/am very proud to be part of the CAM organization.	11/5/2020 11:15 AM
19	no	11/5/2020 11:00 AM
20	No	11/5/2020 10:58 AM
21	NO	11/5/2020 10:57 AM
22	no	11/5/2020 10:56 AM
23	No	11/5/2020 10:48 AM
24	no	11/5/2020 10:48 AM
25	With the government paying people to sit home, there is no available labour to hire. No one wants to work when they can get paid to sit home. Now at this time of year it is like it is the summer months as moving was delayed by months this year.	11/5/2020 10:39 AM
26	no	11/5/2020 10:38 AM
27	No	11/5/2020 10:33 AM
28	No	11/5/2020 10:32 AM
29	You're doing a great job supporting our members, keep up the good work!	11/5/2020 10:25 AM
30	No	11/5/2020 10:24 AM
31	no	11/4/2020 1:58 PM
32	No	11/3/2020 4:07 PM
33	No	11/3/2020 1:18 PM
34	Its been a very different year. Struggles with employees, everything seems to take more time and longer to get completed.	11/3/2020 7:02 AM

35	NO	11/2/2020 9:01 PM
36	No	11/2/2020 7:31 PM
37	We are still looking for a Driver with moving expertise to replace our retired man and who can be a real team player 25.00 + to start and 5 days per week	11/2/2020 4:28 PM
38	no thank you	11/2/2020 4:08 PM
39	its a crazy world out there ,,,	11/2/2020 4:06 PM
40	-	11/2/2020 3:25 PM
41	Other then wear masks, social distance and wash hands lotd	11/2/2020 3:01 PM
42	Keep doing what your doing with updating sites regularly with up to date info and stats	11/2/2020 2:12 PM
43	no	11/2/2020 12:02 PM
44	no	11/2/2020 11:58 AM
45	No	11/2/2020 11:27 AM
46	Good on CAM for the work that they have done in keeping the public informed.	11/2/2020 11:22 AM
47	no	11/2/2020 10:27 AM
48	have a great day	11/2/2020 10:22 AM
49	No	11/2/2020 10:20 AM
50	Our biggest concern, other than the safety of our team, is what happens if/when we have to shut down due to Covid in the workplace. A two week shut down could/would impact anywhere from 30-40 clients.....	11/2/2020 10:18 AM
51	!!!	11/2/2020 10:08 AM
52	No	11/2/2020 10:03 AM
53	No	11/2/2020 9:59 AM
54	No	11/2/2020 9:49 AM
55	No	11/2/2020 9:44 AM