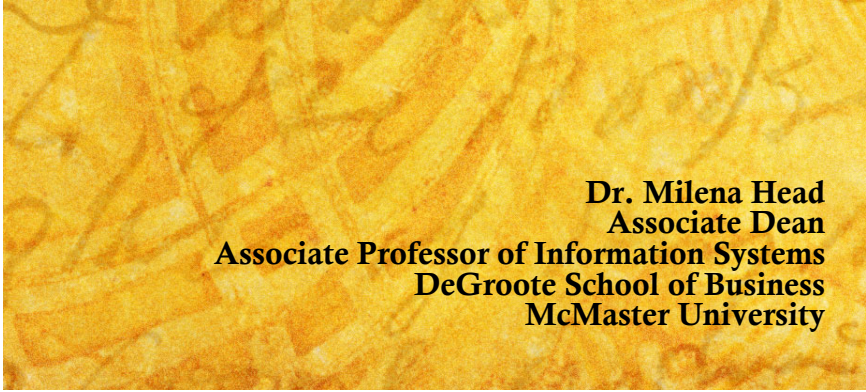




Building Trust on the Internet:
The Power of Websites to Build Small
Business Growth



**Dr. Milena Head
Associate Dean
Associate Professor of Information Systems
DeGroot School of Business
McMaster University**

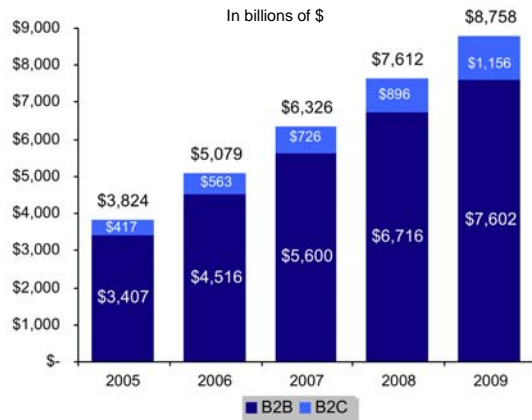


Some stats ...



eCommerce is exploding -- internationally

Worldwide e-Commerce Sales



Worldwide e-commerce spending projected to grow at CAGR of 23%, exceeding \$8.75 trillion in 2009

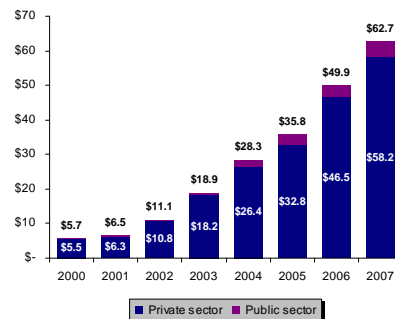
Source: IDC, Worldwide Internet Usage and Commerce 2005-2009 Forecast update, April 2007

Canadian consumers want to do business online

■ In 2007:

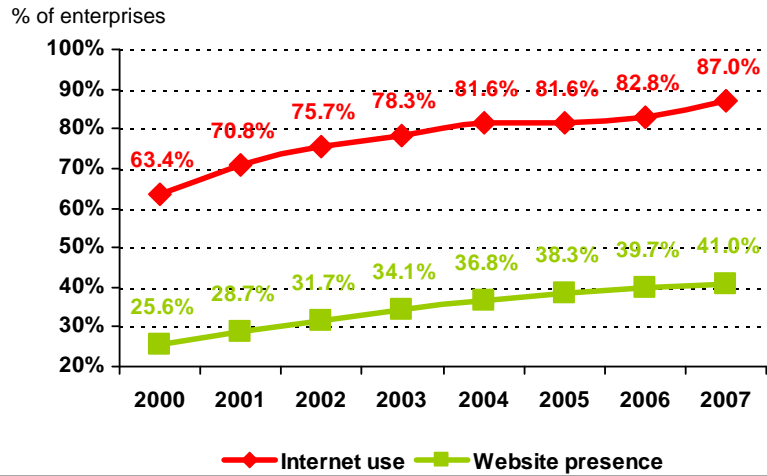
- Internet sales in Canada continued to grow to \$62.7 billion, up 26% from 2006
- Online sales by private firms increased by 25% to \$58.2 billion
- Online sales by public sector increased 32% to \$4.5 billion

Value of Canada's Total Internet Sales 2000-2007 (Billions)



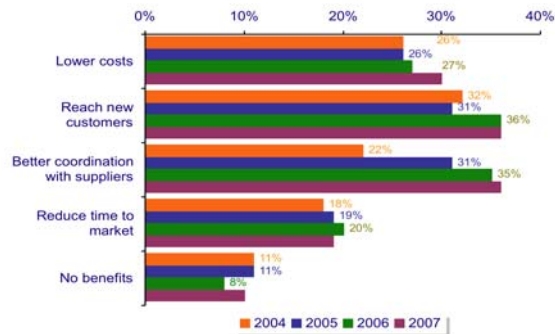
Source: Survey of Electronic Commerce and Technology 2007, Daily, April 24, 2008, Statistics Canada

Canadian Businesses – have generally kept pace



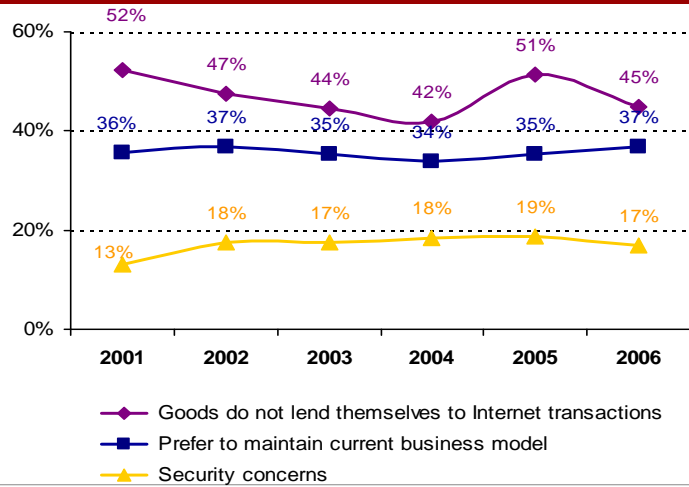
Source: Statistics Canada, *Survey of Electronic Commerce and Technology, 2000-2007*

eCommerce benefits for organizations



Source: Statistics Canada, *Survey of Electronic Commerce and Technology, 2000-2007*

Persistent barriers to adoption

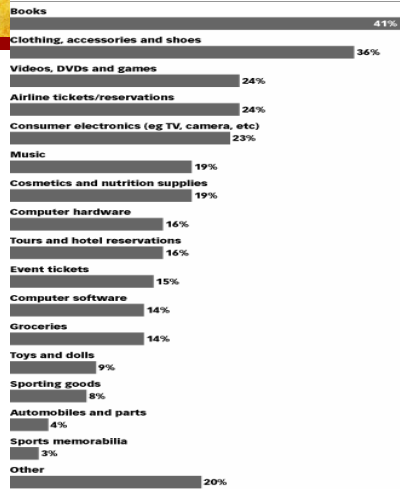


Source: Statistics Canada, Survey of Electronic Commerce and Technology, 2000-2006

Products Bought Online

- Clothing, accessories and shoes now account for a large part of online sales
- Even groceries are ranked amongst products purchased by online buyers worldwide at 14%

Products Purchased by Online Buyers Worldwide in the Last Three Months, October-November 2007 (% of respondents)



Note: ages 15+
 Source: The Nielsen Company, "Global Online Survey" as cited in press release, January 28, 2008
 091844 www.Marketer.com



However, online consumer sales are just slightly under 2% of the total retail market!



So ... why bother?



Consumer Decision Making

- Need recognition
- Information search
- Alternative evaluation
- Purchase, payment, delivery
- After-sales service

Gizmos for Geeks | Gizmo of the Day - Microsoft Internet Explorer

Address: http://gizmosforgeeks.com/index.php?god?%ARAYASID=f733922ab5df77d241d1937cbf322c33

GIZMOS FOR GEEKS

Search

Gizmo of the Day News Reviews Coupons Forums Links Shopping


Main Menu

- Gizmo of the Day
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- Deals / Coupons
- How To's
- Product Releases
- Forums
- Links
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Gizmo of the Day

Browse in : [Gizmos for Geeks Articles]

Wireless Home Intercom System



If you'd like to install an intercom in your home but dread the wiring that goes along with it, you can get this four-channel home intercom system. You can switch among any of the four channels by hitting one of the large legible buttons, while your voice activates the system and indicator lights show which channels are active. This system transmits clearly over 2 stories and over 1500ft. The base package comes with

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Ads by Google

- [Cool Gadgets](#)
- [Gadget Review](#)
- [Gizmos](#)

http://gizmosforgeeks.com/index.php?module=recommend

wireless home intercom - Google Search - Microsoft Internet Explorer

Address: http://www.google.com/search?hl=en&q=wireless+home+intercom

Google wireless home intercom Search

Web Images Groups News Froogle Local more »

Results 1 - 10 of about 1,510,000 for **wireless home intercom** (0.45 seconds)

Wireless Home Sponsored Links
Dell.ca Weekly Special Deal Ending 10/06: Save \$200 & Get Free Memory Upgrade

Wireless Intercom System Sponsored Links
www.catchacallonline.com **Wireless home intercom** system. 1000 ft range. No AC power needed.

Product search results for wireless home intercom

- Audiovox VE1031M VE1031M **Wireless Home Intercom System** - \$17.99 - FadFusion.com
- AudioVox VE1031M **Wireless Home Intercom System VE1031M** - \$19.99 - Buy.com
- GE SmartHome **Wireless FRS Intercom and Handheld Radio** - \$79.99 - Circuit City

Wireless Home Intercom System
This two channel **wireless intercom** system is the ideal **wireless** solution for the **home** or office.
www.dynamic-living.com/wireless_intercom.htm - 51k - Cached - Similar pages

3-Channel Door Intercom System
This 3-Channel Door **Intercom** System communicates over your **home's** existing wiring -- no new wiring is ... Use with any Westinghouse **Wireless intercoms** ...
www.smarthome.com/5060.html - 44k - Cached - Similar pages

Wireless Home Intercom Systems - 5 Channel Wireless Intercom ...

Wireless Intercom Home Sponsored Links
Bargain Prices. You want it, we got it!
BizRate.com

All the Intercom
All the **Intercom** Solutions
Smart **Intercom** Shoppers Start Here.
Intercom.AlltheBrands.com

Home Intercom
Pay Only What You Want at eBay
Buy Direct From Canadians and Save!
www.ebay.ca

IP Intercom / VOIP
Intercom over ethernet or VOIP
Paging, two-way talk, announcements
www.DataNab.com

Wireless Intercom
Features Range of Ula to 1000 Ft

wireless intercom home in Home Security at BizRate - Compare Prices and Online Stores - Microsoft Internet Explorer

Address: http://www.bizrate.com/buy/products_cat_id--11510904,keyword--wireless%20intercom%20home,lp--1,mkt_j

Google wireless home intercom

BizRate shopping search

Home | Home & Garden | Computers | Clothes | **Halloween** | Electronics | Jewelry | Sports | Appliances | All Departments





I'm shopping for in

Home > Electronics > Home Security > wireless intercom home [Email This Page](#) | [Report an error or bug](#)

wireless intercom home in Home Security Search took 0.019 of a second.

Not what you're looking for? [See Other Matches](#) for "wireless intercom home"

Sort by: Best Match

Product Title	Store	Price
 GE 2-pack Wireless Intercoms 2-pack Wireless Intercoms	Chumbo.com This store is not yet rated. Why?	\$74.99 <input type="button" value="GO TO STORE"/>
 Westinghouse WHDBI-5C Whole House Wireless Doorbell Intercom Westinghouse WHDBI-5C Whole House Wireless Doorbell Intercom	X10 This store is rated: 	\$133.49 <input type="button" value="GO TO STORE"/>
 Westinghouse WHDBI-5C Whole-House Wireless Doorbell and Intercom	NuGadgets	€126.97 <input type="button" value="GO TO STORE"/>

Wireless Intercom System | Intercoms for Home or Office - Microsoft Internet Explorer

Address: http://www.catchacallonline.com/wireless-home-intercom-system.html

Google

CATCH-A-CALL
and other practical electronic gadgets

ORDERING INFO | FAQ'S | CUSTOMER FEEDBACK | ABOUT US | CONTACT US | VIEW CART

BBB ONLINE RELIABILITY PROGRAM

Home :: Wireless Gadgets :: Wireless Intercom System

Search Our Store

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- Wireless Driveway Alarm
- Driveway Alarm w/ Voice
- Wireless Intercom System
- Wireless Headset
- Wireless Speaker Phone

Catch-A-Call Products

- Catch-A-Call
- Catch-A-Call MAX



Wireless Intercom System

Availability: Usually ships the same business day.

Regular: \$199.00

Sale: \$149.00

[Price Match Guarantee](#)

[Send page to a friend](#)

[Click to Enlarge](#)

Wireless Home Intercom System

For the first time ever, a home intercom system that does not require a wall power outlet. This wireless intercom system has an

RELATED ITEMS



Wireless Intercom FAQ's - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites

Address <http://www.catchacallonline.com/wiirfa.html> Go Links Web assistant

Google Search 5753 blocked ABC Check AutoLink AutoFill Options

CATCH-A-CALL™
and other practical electronic gadgets

ORDERING INFO FAQ'S CUSTOMER FEEDBACK ABOUT US CONTACT US VIEW CART

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Search Our Store go

Wireless Gadgets


- Wireless Driveway Alarm
- Driveway Alarm w/ Voice
- Wireless Intercom System
- Wireless Headset
- Wireless Speaker Phone

Catch-A-Call Products

- Catch-A-Call
- Catch-A-Call MAX

Home :: Wireless Intercom FAQ's

Wireless Intercom FAQ's



Are the Wireless Intercoms wall mountable?
Yes, the wireless intercoms have two holes in the back for easy wall mounting.

Can the wireless intercoms be used outside?
The wireless intercoms are rated for a temperature range from -45 degrees to +125 degrees but they are not waterproof. You can try using electronic waterproof sealant or make sure the intercoms are in a well covered area.

I know the wireless intercoms are battery operated, but can they be plugged in as well?
Yes, if you would like to plug them in for power you may use an off the shelf 12V 300mA power adaptor, common at most electronic stores. Otherwise, the batteries generally last up to a year.

How can I page just one intercom and not the others?
The wireless intercom has four separate channels; if you set an intercom to a particular channel you may switch another intercom to the corresponding channel and page them. The other intercoms will not hear the page unless they are also

Internet

The Potential ...

- In 2007, 875 million people reported to have shopped online, up over 40% from 2005 (627 million people)
- Canadian eCommerce spending will grow at an annual rate of 10-12% through 2012, when it will amount to \$22.8 billion
- The Web is becoming a significant influence in consumer decision making (even if the products/services are not purchased online)
- On average, consumers researching purchases online spend 10% more!

Sources: ACNielsen (<http://www.acnielsen.com>)
www.emarketer.com
www.marketingcharts.com

What is the biggest problem with selling
to consumers on the Internet today?

Inexperienced people with overinflated
expectations who create online stores with
the belief that once they've done the work,
the dollars will roll in.

Traditional Truths ...

- Provide a product/service that people need or want
- Provide superior customer service
- Establish trust and credibility
- Develop a relationship with the customer

Trust and Credibility

- Why is eTrust more difficult to build?
 - Varying regulations and legislations depending on location
 - Lower barriers to entry and exit for online businesses
 - Less data control during and following information transfer
 - Partners are less likely to know each other
 - Fewer visible trust cues
 - Lack of direct contact with product (tangibles)
 - More impersonal, anonymous & automated

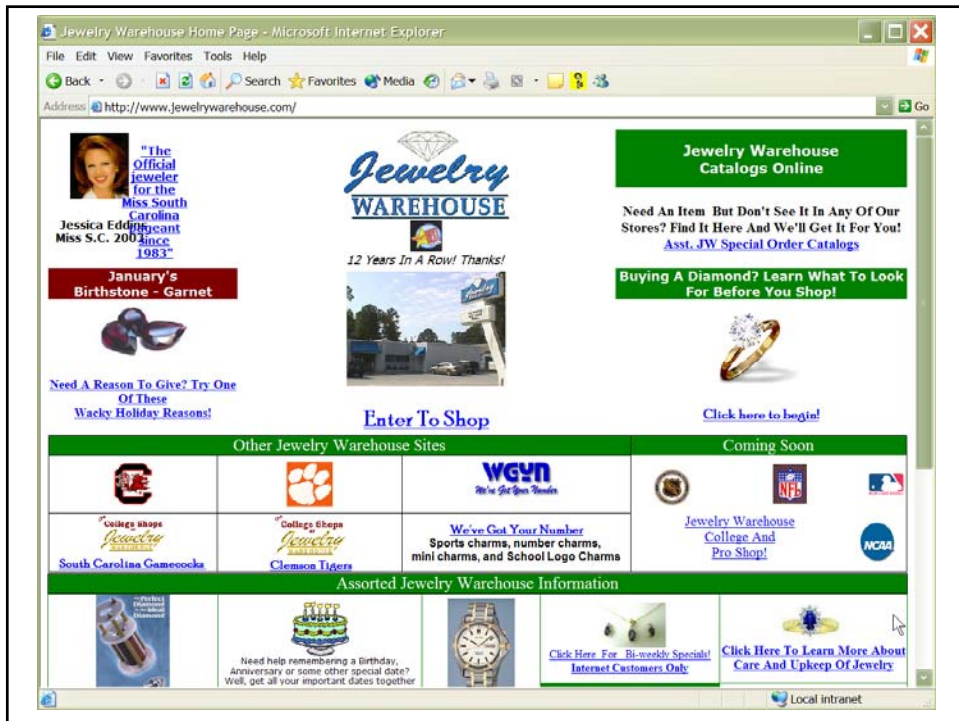
Designing for Trust: Content is king!

- Your website should offer something valuable & unique
- Clearly understand the purpose of the site
- Information or products that can not be found anywhere else



Designing for Trust: Professional & Aesthetically Pleasing

- Keep it simple and clean
- Match style to purpose
- Make it interesting
- Professionalism is essential



Designing for Trust: Easy to Find and Navigate

- What keywords will potential customers be using?
- Design site to match those key words
- Appear as early as possible in search engines
- Where else should you be appearing?
- Navigation
 - Where am I?
 - Where have I been?
 - Where can I go?

The screenshot shows a web browser window displaying the Hamilton Business Directory search results. The address bar shows the URL: <http://www.inform.hamilton.ca/business/results.asp?NAICS=52>. The page header includes navigation links for HOME, HELP, and CONTACT US, along with a Quick Search button. Below the header, a message states: "There are 314 record(s) that match your criteria. Click on the organization name to view the full details of the record".

Organization Name(s)	Located In
Wayne Paterson Insurance Brokers Ltd	Hamilton
A D Vacca & Associates	Hamilton
Access Your Insurance, WE WORK FOR YOU, Commercial, Home, Auto, Truck, Fleet, Dump	Hamilton Central
Acumen Insurance Group	Hamilton
Agro Insurance Inc	Hamilton
Alan J Green Insurance	Flamborough
All-Canadian Group of Mutual Funds	Ancaster
Allen & de Blauw Insurance Brokers	Hamilton Mountain East
Allstate Insurance, Christine Theoret and Roney Vadakken, Ancaster	Ancaster
Allstate Insurance, Dan Johnson	Hamilton Mountain West
Allstate Insurance, Mark Cassells and Stan Ruhl	Hamilton Mountain East
Allstate Insurance, Waterdown	Waterdown
Aon Reed Stenhouse Inc	Hamilton
Aon Reed Stenhouse Inc	Hamilton

McMaster University > DeGroot School of Business > Exchange Programs

http://www.degroote.mcmaster.ca/exchange/index.html

Apple Yahoo! Bing News (419) Teaching Research Admin Popular

McMaster University
Inspiring Innovation and Discovery

MUGSI Faculty & Staff Directory

Quick Links Select

Search GO

McMaster DeGroot

McMaster Home Academics Alumni Discover McMaster Future Students Library Research Student Life

DeGroot School of Business - Home > Undergraduate Commerce > Registered Students > Internship > Exchange Programs

+ LARGER FONT - SMALLER FONT PRINT

DeGroot SCHOOL OF BUSINESS


Home
About DeGroot
Undergraduate Commerce
MBA Program
PhD Program
Other Graduate Programs
Faculty & Research
Alumni
Recruit @ DeGroot
Executive Education

Exchange Program

It has become increasingly important for individuals and organizations to compete in the global marketplace. The most successful business leaders of tomorrow will be those who are comfortable crossing national and cultural boundaries. The BizX International Exchange Program offers an unparalleled opportunity for immersion in another culture and to help you gain another perspective of the world.

Mandeep Malik
Director BizX International Exchange Program

Student profiles



"Taking advantage of the Exchange opportunity at DeGroot has been the best decision I have made during my undergrad. Going on exchange has increased my marketability as a grad, taught me a new curriculum, challenged myself to take in a new culture, and provided lifelong friendships from all over the world. For all those that have not taken part in exchange, they have missed out on lifelong memories and a chance to grow as a person. Three words: DONT MISS OUT."

Chris Petis - Aarhus School of Business Fall 2004

"My exchange experience to the Indian Institute of Management -

Outgoing students

- Application Process
- FAQs
- Application form
- Partner Schools

Click on a city below to access a school and country profile

Aarhus - Denmark	Adelaide - Australia
Alexandria - Egypt	Conventry - England
Glasgow - Scotland	Kiel - Germany
Lille - France	Lucknow - India
Manchester - England	Marseille - France
Monterrey - Mexico	Nice - France
NTU - Singapore	NUS - Singapore
Oslo - Norway	Perth - Australia
Rouen - France	Sapporo - Japan
Sheffield - England	Taipei - Taiwan

Incoming students

10 reasons to choose DeGroot for your international exchange

1. Location - Hamilton a safe and cosmopolitan city
2. McMaster's reputable exchange program with personalized attention and services for international students
3. Tourism - Lots to see and do!
4. AACSB Accreditation - Fewer than 10 per cent of business schools worldwide are accredited by AACSB and DeGroot's one of them
5. DeGroot faculty - Best in class
6. An international learning environment
7. Extensive academic offerings
8. Innovative learning features
9. A one-of-a-kind "DeGroot Canadian Welcome"
10. McMaster's diverse extra-curricular



ACCREDITED BY AACSB

CAM Reading

http://www.mover.net/consumers/about/reading.htm

Apple Yahoo! Bing News (419) Teaching Research Admin Popular

Canadian Association of Movers

Your Guide to a Good Move

Find a Mover Reading

About Moving Why are moving costs rising? (PowerPoint)
Courtesy of North Carolina Movers Association

Comments Choosing a Mover - How Will You Decide? (pdf)

Resources Ontario Ministry of Government Services - Consumer Protection Brochures
What You Need to Know About Hiring a Mover (pdf)
What You Need to Know About Getting an Estimate (pdf)

Contact Us Consumer Checklist for Choosing a Mover (pdf)
(Industry Canada Checklist)

CAM's Code of Ethics

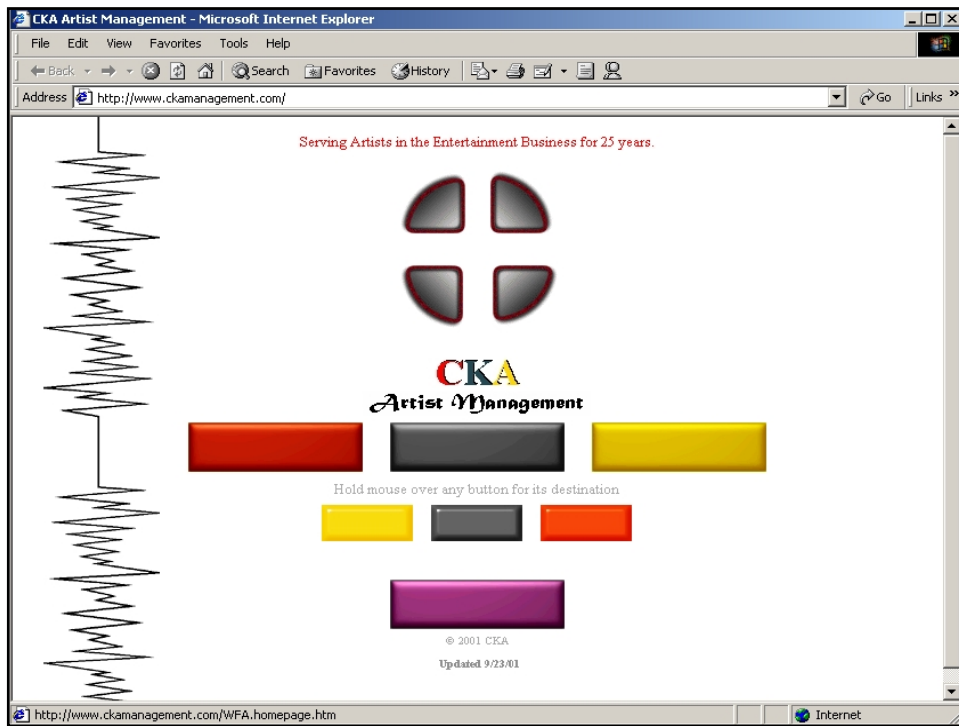
CAM's articles in 24 hours Find-a-Rental

Moving tips from Style at Home magazine - June 2005 (pdf)

Tips for Consumers

Consumer Traps (pdf)

Helping consumers find reputable movers - Toronto Star, October 2, 2004 (pdf)



Designing for Trust: Convey 'Real World' & Assurances

- Convey the 'real world' aspects of the organization
 - People, buildings, inventory, etc...
- Show credentials
- Third party assurances
 - BBBOnline
 - VeriSign
 - Ties with Associations
 - Etc...
- Focus on the customer, NOT yourself

The Cat Clinic Hamilton Ontario a feline veterinary hospital - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address http://www.thecatclinic.ca/

Google Search 5753 blocked Check AutoLink AutoFill Options

The Cat Clinic Drs & Staff ABVP Services Hours & Contact Feline Facts Foster Pets Links


Happy Cats Ask Dr. Liz Newsletters Medical Links Feline Health

Elizabeth O'Brien DVM.
 Diplomate, American Board of
 Veterinary Practitioners (Feline Practice)
 301 Concession Street
 Hamilton, ON L9A 1B8
 (905) 387-4151

The Cat Clinic is a full functioning animal hospital in Hamilton, Ontario, for felines, with a board certified feline veterinary specialist on staff.

Established in 1978, our veterinary services include preventative care, surgery, radiology, dentistry, behavioural counselling.


Please feel free to wander around our web site to learn more about the Cat Clinic and our wonderful staff. There are areas of this site that are protected by password. These very informative areas are available free of charge to our clients and patients. (Ok - so you may need to read the information to your cat). Thanks for visiting us on this site and you're always welcome at the clinic.



Insect Repellants and your cat

Catwalk of Fame
 The first genuine feline advertising feline superstar was Chessie, a sweet-faced, sleepy kitten who first appeared in an advertisement for the Chesapeake and Ohio Railroad in a 1933 issue of fortune magazine. Chessie was an instant and lasting sensation.

Now Offering House Call Service
 Click for Details



Internet

Zenithmedia Germany - Homep@ge [english] - Netscape

File Edit View Go Communicator Help

Back Forward Reload Home Search Guide Print Security Stop

Bookmarks Location: http://www.zenmed.com/home_eng.htm

Zenithmedia
The Smart Efficiency

About ourselves **How we see ourselves**

Our Philosophy **Our strengths**

Our working principles **Our vow**

Contact Zenith

Document Done

Designing for Trust:

Focus on the Human/Social Side

- Human elements in design
 - Can have a significant positive impact on initial trust
 - Make sure it is appropriate
- Social Networking
 - Blogs; microblogs (Twitter); discussion forums; YouTube; Facebook; LinkedIn; etc.
 - Can help with marketing, recruitment and brand enhancement (external); community building (internal)
 - You don't own the network or content
 - Monitor people talking about things your company does, and then join in with useful information

The screenshot shows a web browser window displaying the GenericWear.com website. The page is titled "Women's Cap Sleeve T-shirt" and features a red t-shirt image. The website header includes the logo "generic::wear Clothing Company" and a navigation menu with categories: WOMEN, MEN, KIDS, and Headwear. A "Description" box on the right lists product details: "Girls 100% combed, soft knit cotton", "1/2" collar", "Hemmed sleeve cuffs and waist", "Available in sizes: small and medium", and "Colours: Black and Red". Below the description are links for "Size Specifications", "Back to Women", and "Back to Catalogue". The browser address bar shows "http://www.genericwear.com/women_capshirt.htm".

http://www.theshoppingchannel.com/product_detail.asp?departmentId=3669&itemId=355621&moreId=165 - Micros...

File Edit View Favorites Tools Help

Address: http://www.theshoppingchannel.com/product_detail.asp?departmentId=3669&itemId=355621&moreId=1655

The Shopping Channel *virtually everywhere™*


TELEVISION - CATALOGUE - INTERNET

view cart track your order help program guide today's showtopper watch the TV live item on TV

jewelry beauty **fashion** home & home cooking electronics health & fitness hobbies & leisure gifts clearance

PRODUCT SEARCH enter text or keywords **GO** advanced search

HOME Fashion > Collections > Wear-2-Go > Tencel Twill Fly Front Pant With Elastic Back Waist



Tencel Twill Fly Front Pant with Elastic Back Waist

- Side elastics for extra comfort
- Fly front closure and front pockets
- 60% tencel / 40% cotton
- Machine washable

Item: 355621

Use Price: \$59.00
Sizzling Savings \$44.25
 Price: \$14.75
 You Save: \$14.75

Style: PERIWINKLE
 Size: MEDIUM
 Quantity: 1
 Add To Cart
 Email to a friend
 Print This Page

Product Description:

This full length tencel twill pant from the Private Expressions collection is fashioned with a side elastic at the waist for extra comfort and easy wear. It also features two front button down belt loops, three back belt loops a fly front closure and two functional squared front pockets. Relaxed fit! Made from 60% tencel, 40% cotton. Machine wash in cool water, light tumble dry and medium iron. Do not dry clean.

MORE FROM
 Wear-2-Go

MAY WE ALSO SUGGEST

Sportif Laurelwood Rayon Wrap Skirt at REI.com, your source for outdoor gear and clothing. - Microsoft Internet Expl...

File Edit View Favorites Tools Help

Address: http://www.rei.com/online/store/ProductDisplay?productId=47723535&storeId=8000&catalogId=40000008000&langId=-1&


Search REI.com
 Enter a word or item #

REI.com REI OUTLET.com REI Adventures Stores & Events Gift Registry

Home Shop All Categories Online Questions Shipping Info Contact Us Help

See similar Skirts and Dresses: Skirts and Skorts

Sportif Laurelwood Rayon Wrap Skirt
 \$40.00 Item 708880



MOOD INDIGO [Click for larger view.](#)

Colors (click to view)

BLACK CHERRY RED MOOD INDIGO

Related Products
 Things that go well with this item:

PLACE YOUR ORDER HERE

1. Color/Size Info:
 --Choose your Color/Size--

2. Choose quantity: 1

3.

Product Info

You simply can't go wrong with this enduring style.

- With a beautiful print and wispy rayon fabric, this skirt is ready to travel in style
- Rayon/cotton blend offers luxurious drape and a supple hand for cool, comfortable wear
- Fabric packs easily, taking virtually no space in your bag
- Waist closure with back

Done Local Intranet

Crossing Pointe: Shopping: Product Detail - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address: <http://www.crossingpointe.com/webapp/commerce/CrossingPointe/jsp/CPProductDetail.jsp?prmenbr=2521&prfnbr=1286614>


Crossing Pointe
[homepage](#) [view catalog express order](#) [helpshopping bag](#)


[apparel](#) | [customer service](#) | [catalogs](#) | [my account](#) | [register](#) | [login](#)

Apparel
 Tops
 Sweaters
 Dresses
 Pants
 Skirts
 Jackets/Blazers
 Accessories
 Outerwear
 Footwear
 Sets/Suits
 Vests
 Intimates
For the Home
 Bath
 Bedding
 Window
 Tabletop
 Outlet

LINEN DRESS
 Because it brings to mind the quiet beauty of its garden namesake, we call it our Love-of-Lavender dress. Beautiful tonal floral embroidery adorns the front and back. The empire waist with back spaghetti tie allows graceful contouring. Relaxed fit in soft, washed linen. Machine wash. Imported. 53".

You may also like these!


 MACRAME-INSPIRED THONGS
 item# 27529
 \$39.00

item# 27405 

Misses - ~~\$59.00~~
 Now \$49.99

Women's - \$54.99

Lavender

Click the size and color you want to add to your shopping bag (You can always delete it later).

Available Out of Stock (can be back ordered) Sold Out

NOTE: Out of stock items may still be ordered. An availability date will display when you add the item to your shopping bag. Items that are sold out are not available for purchase.

[Sizing Chart](#)
[Tell a Friend](#)

Local Intranet

Danier Leather Canada - Product - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address: http://www.danier.com/cgi-bin/ncommerce3/ProductDisplay?prmenbr=27&prfnbr=5643214&cat_dept_rm=13823&cgfnbr=13826

USA CANADA WOMEN'S MEN'S ACCESSORIES WHAT'S NEW ON SALE

DANIER
 ENGLISH | FRENCH

VIEW STORE LIVE
 BEHIND THE SCENES FOOTAGE
 CHAT WITH CUSTOMER SERVICE

LEATHER

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 Job Opportunities
 Leather Care
 Shopping Bag
 Store Location
 Search
 Order Status


 Enlarge Image

As seen in OPRAH!

As seen in OPRAH Magazine - Feb '04 Issue, this classic double breasted Pea coat is updated in soft luxurious Canary Yellow Lamb leather. The season's must have item is cool in style and versatility. Slim Fit. Imported. Style # 103030043. Spring 2004 - SOLD OUT Please call customer service at 1-877-9danier for an alternative jacket. Custom Order Sale

\$ 299.00 CAD

Quantity

Danier Leather - Touch & Smell - Microsoft In...

Danier knows leather, and that leather is a sensuous material that has the ability to delight all five of our basic senses. If you have ever walked into one of our stores and bought an item, you'll know all the sensations.

Sight: From the sheen and texture of each garment to the admiring glances you'll receive, Danier has the right look for you.

Touch: You don't just touch leather, you feel it. Whether a soft supple lamb leather that feels buttery soft, perfect for the most elegant night out, or a more rugged cowhide set for a motorcycle ride, all Danier leathers have the right touch.

Smell: Close your eyes and breathe in. You know the smell, fresh, crisp, distinctive. Not too powerful, just rich and familiar, like your (or perhaps your friends) favorite perfume.

Sound: Which is more satisfying the sound as you do up the zipper for the first time or the sounds of

Done Local Intranet

Local Intranet

Lands' End Shop with a Friend

Shop with a friend™

Lands' End

Lands' End Shop with a Friend allows you to shop collaboratively with another person on the Web.

- Two shoppers can browse together at once and add items to a single shopping basket.
- Only the person who starts the session will be able to check out.
- If one of you hangs up, the remaining shopper can invite another shopper to join, browse, and shop.

a new shopping session.

a friend already in a shopping session.

The Movers Network | LinkedIn

http://www.linkedin.com/groups?gid=2333692&trk=anetsrch_name&goback=#%2Egdr_1258413289539_1

Account type: Basic | Upgrade

Search People

Home | Groups | Profile | Contacts | Inbox (13) | Applications

Milena Head
Associate Dean and Professor
Your profile is 80% complete [Edit]

Groups | My Groups | Groups Directory | Create a Group | FAQ

The Movers Network

As anyone who is a part of the Moving Industry knows, our Industry is very detailed, unique, demanding and answers to multiple authorities. Our mission is to simplify the connection between Moving Companies, Moving Brokers and H/H Carriers to each other and to all industry related services. Together we can increase our industry's strength and stability, we can maximize our mutual and individual performances, become more efficient, cost effective and at the end of the day.. earn more.

Here @ MoversA2Z.Com you can find a moving company close to you that might be selling the exact type of equipment that you are looking for. Your Insurance is up for renewal.. search here for companies offering insurance policies customized for movers. Your trucker needs labor help in Nashville or packing supplies in Denver.. here is the place to look. Need help with an upcoming DOT Audit or a PUC Audit, here you will find professionals that can prepare you and make sure your documents are up to code.

Our moving loads board is another useful feature, find loads and jobs everywhere in the country, find drivers with available trucks space to carry your loads for you or to help you with out of state jobs you cant get to. Sign up for email notifications about Truck space, jobs and pick ups in any or all states.

We would like MoversA2Z.COM, The Movers Depot, to be a one stop shop for all of the moving industry needs. If there is anything you would like to see here, any additions, new products or services we could offer, please don't hesitate to contact us and suggest.


About this Group

Created: September 26, 2009
Type: Professional Group
Access: This group is open to everyone
Members: 32
Owner: MoversA2Z.Com | Dan Gold
Website: http://www.moversa2z.com

Facebook | Westlock Movers

http://www.facebook.com/group.php?gid=7182647265&ref=search&sid=658235503.635326776.1

facebook Home Profile Friends Inbox 6 Milena Head Settings Logout Search



Information

Category: Business - General

Description: Westlock Movers takes the WORK out of moving.

- Local and long distance
- Packing services and supplies
- Better Business Bureau Accredited Business
- Member of the Canadian Association of Movers
- Over 20 years of trusted service


WE REFUSE TO BE UNDERSOLD!


Estimates are available by phone at (780) 349-4573 or on our website at www.westlockmovers.com


Privacy Type: Open: All content is public.

Members

6 of 54 members See All


Alana Colwell


Matthew Fischback


Katie Podolski

Westlock Movers [Join](#)

Wall Info Discussions Photos

Basic Info

Name: Westlock Movers

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Privacy Type: Open: All content is public.

Contact Info

Email: westlockmovers@telus.net

Office: (780) 349-4573

Location: 9735-99th street Westlock, AB

Recent News

News: Westlock Movers is helping with the Westlock Motorcycle Ride for STARS. We are looking for volunteers the day of the event, pledges, and silent auction items...if you can help out, please let us know! (See link below)

Create an Ad

Facebook Pages

Facebook Pages help you discover new artists, businesses, and brands as well as connect with those you already love.

More Ads

Applications Chat (3)

Movers (123Movers) on Twitter

http://twitter.com/123Movers


twitter Login Join Twitter!

Hey there! 123Movers is using Twitter.

Twitter is a free service that lets you keep in touch with people through the exchange of quick, frequent answers to one simple question: What are you doing? **Join today** to start receiving 123Movers's tweets.

Join today!

Already using Twitter from your phone? [Click here.](#)

 **123Movers**

Read Secrets to a Successful #Relocation

<http://bit.ly/MovingArticles>

about 2 hours ago from web

[@glorezybaby](#) We can help with your #relocation needs. Get moving tips on #movers at <http://bit.ly/Movingtips>

about 2 hours ago from web in reply to glorezybaby

[@wooster1](#) I hear you are relocating. Save with free moving quotes from #movingcompanies www.123movers.com

about 2 hours ago from web in reply to wooster1

[@toriiiias](#) We will keep your secret. But if you need tips on California Movers check out <http://bit.ly/CaliforniaMovers>

Name Movers
Location National and International
Web <http://www.123mov...>
Bio An advanced internet tool to simplify the process of moving. Get connected to moving companies, movers, auto transporters, local movers... Followers welcomed

847 following
424 followers
7 listed

Tweets 183

Favorites

Lists

- [@123Movers/mortgage](#)
- [@123Movers/moving](#)
- [@123Movers/autotransporters](#)
- [@123Movers/movingsupplies](#)

YouTube - moving company scam

http://www.youtube.com/results?search_query=moving+company+scam&search_type=&aq=2&oq=m

moving company scam

Create Account or Sign In

Subscriptions History Upload

"moving company scam" results 1 - 20 of about 157

All Channels Playlists Sort by: Relevance Uploaded: Anytime Type: All Advanced Options

Moving Company Fraud
Moving Company Fraud
★★★★★ 9 months ago 394 views FraudcastTV

Consumer Smart: Choosing a Moving Company and Jury Duty Scams
BBB's Alan Bligh talks about how to pick the right moving company and avoiding jury duty scams on KIII-TV in Corpus Christi (7/7/09)
no rating 4 months ago 109 views CentraTexasBBB

Reliance Relocation Movers FRAUD
back a refund from Reliance Relocation with no such luck. Again with the run around and me being very frustrated with them. ... Fraud Moving ...
★★★★★ 1 year ago 2,320 views RS65401

Alex Jones Fraud Alert- 911 Fake Planes War! Spaceman's "A View From ...
disguised as employees for a moving company and storage facility out of New Jersey named Urban Moving Systems, the vans were found to contain ...
★★★★★ 1 week ago 102 views iggy6

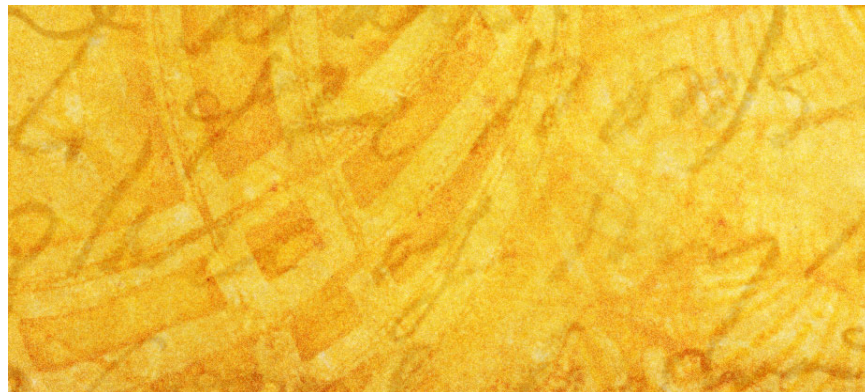
Moishe's Moving - How to Find a Good Moving Company
Courtney the Estimator: Know your movers! Every time you move, make sure that you check the BBB at BBB.org for any customer complaints. Another ...
no rating 3 months ago 88 views MoisheMoving

How to Choose a Mover
visiting the moving company and noticing the quality of their moving trucks and facility, making sure the moving company is in your ...

Promoted Videos

Free Google Local Listing
Show up on local searches on Google & Google Maps. Effective and easy!
Google

Some examples from Australian Moving Companies ...



Moving to Australia With The Moving Company

http://www.themovingcompany.co.nz/movingto_au.html

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MOVING TO AUSTRALIA

Carton and Smaller Shipments
 The Moving Company offers exceptionally competitive rates for the shipping of personal effects, excess baggage, suitcases, cartons or estates to Australia. With weekly sailings, we offer a reliable and competitive door to door service.

Large Shipments or Complete Home Contents
 If you are relocating your entire home contents, we can arrange for an assessment, where we will visit and discuss your moving requirements with you or you can request a quote on line. By simply indicating what items you are wanting to ship we can provide an accurate quote, subject to actually viewing your goods to confirm the volume. There are several methods for shipping your goods, depending on your budget or time constraints.

Australian Customs Form
 8534 (56KB)
 Unaccompanied personal effects statement (4 page form)

International Shipping Options

Learn More About Australia

Move Planner Checklist

Obtain a Quote

Home | Contact Us
 Household Move Quote | Office Move Quote | Moving to NZ Quote
 Carton & Smaller Shipments Quote | Vehicle Quote

Moving to Australia » International Moving » OSS World Wide Movers Australia

http://www.ossworldwidemovers.com/details.php?p_id=623

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Site Map SEARCH Username: Password: LOGIN REGISTER

OSS
 WORLD WIDE MOVERS

FCLIM FIDI IAM GZIMPA AMSA
 OSS World Wide Movers is an industry accredited international moving company

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HOME » International Moving » Moving to Australia

Moving to Australia

OSS World Wide Movers provide moving & relocation services to Australia from any location around the world, or indeed from one overseas country directly to another.

With over 40 years experience as an international moving company, our moving & relocation services are second to none.

Moving your Household Goods
 The majority of your personal belongings can be moved to Australia without significant problems or delay. However there are specific regulations unique to Australia that must be adhered to. All goods entering Australia will be subject to Customs and Quarantine clearance. If you are sending items that are of interest to Customs and Quarantine then this may effects the time taken to process your move.

Owner Packed Goods
 If you are sending items which have been "owner packed" then they are likely to attract more stringent inspection by Customs and Quarantine on arrival in Australia. Providing a detailed carton by carton inventory assist Customs and Quarantine in inspecting your effects and may unnecessary avoid delays. It is advisable to have your goods packed by your moving company if you are looking at sending larger consignments to ensure the clearance process can be conducted with a minimum of fuss.

Motor Vehicles and Motor Bikes
 Most vehicles that can be registered in other countries will also be acceptable to use here in Australia. Upon arrival your vehicle must be accepted for road worthiness, and registration fees are payable to the local authority at your destination. However it is important that you review the requirements for importing your vehicle, and that you have an import permit BEFORE you ship it. More information regarding importing vehicles can be found on at www.infrastructure.gov.au/roads/vehicle_regulation/bulletin/importing_vehicles/general/index.aspx

Moving Pets to Australia

Related Information

Australian Customs Service - ACS
 Customs manages the security and integrity of Australia's borders. It works closely with other government and international agencies, in particular the Australian Federal Police, the Australian Quarantine and Inspection Service, the Department of Immigration and Multicultural and Indigenous Affairs and the Department of Defence, to detect and deter unlawful movement of goods and people across the border.

Moving Cars & Other Vehicles Overseas
 OSS World Wide Movers provides a high quality motor vehicle shipment service, which ensures the highest level of protection for your car during the international moving process.

Adult Photography & Pornography
 Photographs, Movies, Magazines and even artwork or paintings that are legally available and acceptable in one country, may be regarded as pornographic and prohibited in another.

Successful furniture removals and backloads

http://www.movingagain.com.au/Removal-testimonials.htm

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Moving Again Get A Moving Quote Testimonials Contact Booking Car Carrying Backloading Insurance



Tel: 07 55100500 Fax: 07 55100501

QUOTE

ONLINE QUOTE

MAIN SECTIONS

- Link To Moving Again
- Planning Your Removal
- Moving Home Tips
- Feedback
- Latest News
- Materials
- Removalist Tips
- Email Course
- Additional Services
- Online Help
- PDF Documents
- Storage Locator
- Coverage
- Quality Backloading
- New Zealand

Success in Moving Your Home

We love receiving feedback at Moving Again, and here's a selection of what some people have been kind enough to say about our service (and us!):

Happy Removals

Hi Mandy,
I would be grateful if you can please pass our thanks on to Nathan and Simon who uplifted our personal effects from Melbourne to Brisbane on Monday 2 February. They were extremely helpful and provided a very efficient and professional service.
Our thanks also to the team at Moving Again.
With kind regards, Maree.

Hi Jason

Thank you so much. I received the invoice last week and have handed it over to my employer... and received the refund. So I am extremely happy.

I would like to take this opportunity to say a huge thank you to you and your team, especially the 2 guys who had the hard task of moving everything and ensuring it arrived in Adelaide on time. Everything arrived on time and in excellent condition (only one small bowl was broken and that's probably because I should have packed it better - great effort).

Additionally I would like to say your fee for moving me was most competitive and in some cases less than half of that quoted by other removalists. This I must admit did make me a little anxious in choosing to go with Moving

Looking for help? Try the MovingAgain Frequent Questions and Answers section [right here](#).

Please feel free to browse our frequently updated Resource Site. It is packed full of useful information - [Moving Home resources](#) - for people moving within Australia.


If we have already provided you with a quote for your upcoming move and you wish to book please complete the [form located here](#).

Our car transport is handled by two National Carriers. Take the stress out of an Interstate removal by letting us take care of your car as well as your furniture. [Car Transportation starts here](#).

Blog

http://www.ausmove.co.nz/Blog/

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MOVING YOU TO AUSTRALIA

HOME FREE QUOTE SERVICES MOVING TO AUSTRALIA TESTIMONIALS NEWS CONTACT

Welcome to Steve's Blog

Within this blog you will find information on the moving industry 'inside news', what is happening in New Zealand and Australia and any positives or minus's for moving to Australia at the time the blog was written.


Steve has been moving New Zealanders personal effects to Australia for over 18 years. He has seen the rushes of people moving to help with the mines in recent years and the steady flow of kiwis moving to the sunshine for years before that.

If there is any particular subject you would like Steve to address, please email him through the [contact form](#) on [Ausmove's contact page](#).


Check back soon for the first installment of Steve's Blog.

Save as a Favourite

Email to a friend



RED BACK CAR RENTALS
Exclusive Offer



Emirates
Exclusive Offer

Home | Free Quote | Services | Insurance | Packing Services | Pet Transport | Storage | Vehicle Shipping | Moving To Australia | Moving to Queensland | Moving To NSW | Moving to Victoria | Moving to Any Other State | Quarantine Packing Tips | Check List | Testimonials | News | Blog | Sitemap | | Contact

web design and hosting by [idesign websites ltd](#)

Choosing a Moving Company - New Zealand Van Lines

http://www.nzvanlines.co.nz/the-moving-company-guide.php

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NZ VAN LINES
WORLD RELOCATIONS

Contact us | About us

[Company profile](#) | [Why move with us?](#) | [What our customers say](#) | [Track Your Shipment](#)

Choosing a Moving Company

For most people moving is a rare or even once-in-a-lifetime experience, and can be accompanied by a great deal of stress.

There are many unqualified companies representing themselves as domestic or even international movers, but have limited resources, financial stability, qualifications or international standing.

Don't be tempted into making your important choice of a moving company solely on price. When seeking or comparing quotations consider the following factors:

- *Is the moving company known to you?* YES / NO
- *Does the representative present a professional image and display in-depth knowledge of the removals business?* YES / NO
- *Have you seen the movers' vehicles and are they and the people in them well presented?* YES / NO
- *If you require storage, have you visited the movers' premises and established that your possessions will be properly cared for and that the premises are secure and dry?* YES / NO
- *Does the company have any in-house training programmes, stated methods of packing and quality packing materials?* YES / NO
- *Does the company have any recognised qualifications such as the ISO or FAIM Quality Standard?* YES / NO
- *Does the company you are considering have sufficient resources to handle your move or is it going to use a sub-contractor?* YES / NO

Client Testimonial

"The packers took very good care of our belongings, the driver and packer, the unpackers who were a non-stop laugh, really nice guys. Mel is a very good PR man for the company. Top marks also to Shane who kept in touch with us throughout to ensure everything was OK. It was a worry free pleasure being moved by NZ Van. We would happily recommend New Zealand Van Lines to anyone contemplating a move."

Extracts from E-mail from GM who moved from QUEENSTOWN to OREWA

[More Testimonials](#)

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Removals
Get a free quote
Get a free estimate
Choosing A Moving Company
Movers Resources
Planning guide for movers
Packing & Movers Tips
Moving Services
Furniture movers
Offices relocation
International services
Specialised services
Storage
Moving to New Zealand
Relocation Services
Moving Overseas
UK
Australia
USA & Canada
Europe
Moving within New Zealand

Home Moving Services & Office Relocations - Removalists Australia

http://www.walkmove.com.au/

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Walkers *moving and storage*

The Company | Home Moving | Office Moving | International Relocations | Storage | Help & Advice | Contacts



Welcome to Walkers Moving and Storage
Since 1978 our professional and friendly staff have been helping hundreds of Australian families and businesses move with confidence every year.

We offer a range of high quality moving services designed to make sure your move is as smooth as possible from international executive and office relocations to the smallest home furniture moves and storage, interstate, nationwide and internationally.

If you prefer to talk to us on the phone than browse our website, click no further.
Call 1800 630 077 and one of our professional moving and storage team will be delighted to take your call today.

Print your discount voucher!!
Save **\$100** off your storage & removal with **Walkers**

Walkers Online Estimator
Get your quote **NOW**

Get Connected Fast!
Let **fast connect** change all your **service and utility** connections >

Looking for boxes?
Browse our **huge range of packing materials** >

Need Help?
All these moving decisions too much? Call us on **1800 630 077**

Expert advice when moving MEMBER **AFRA**
If you are planning a move **visit AFRA** to access loads of information to assist you in your move preparation.

The Company | Home Moving | Office Moving | Storage | Contacts | FAQ | Site Map | Privacy | Links
Online Estimate | Book Your Move | Packing Service | Buy Cartons Online | Car Transport | Booking Terms & Conditions

Australia's Premier furniture removal company: Wridgways - The Removalists

http://www.wridgways.com.au/movingkids.htm

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WRIDGWAYS
The Removalists.

Freecall 1800 225 916

Australia's Premier
Fast Online Quotes
Click Here

- Home
- Our Services
- Within Australia
- Moving Overseas
- Moving to Australia
- Commercial Removals
- Relocation Services
- Fast Online Quote
- Australia - Info
- Kids' Page
- Useful Links
- About WridgWays
- Shareholders
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KIDS' PAGE

Free downloads:

- Free Kids Activity book

- For Parents: Guide to Moving Home with Kids

Click on the children's moving house books above to purchase from amazon.com



What kids told us about their move:

“ When we moved all the way from South Africa to Australia I was really scared at first. It seemed so far away from Grandma and Granddad and I didn't want to go to a new school. It's all ok now though because our new house is really nice and I love my new school, we even play rugby like at home.”
Michelle, aged 9yrs

“ Don't be sad when you move house, because it is heaps of fun



Moving house can be a time when you may feel a little bewildered or stressed but it is also a real adventure. New house, new school, new friends (but you also keep in touch with all your old friends too) but lots of your old things go with you too remember. You will probably keep all your toys, bed, games and all the stuff you love.

Things you may worry about (and it's OK to feel like this)...

Will I like my new house?

Thank you!

Milena Head
headm@mcmaster.ca