

**INSIDE: CONFERENCE UPDATE ~ NEW AWARDS NOMINATION DEADLINE**

**CAM'S ANNUAL CONFERENCE UPDATE**

November 1-3 at the Ottawa Marriott Hotel in Ottawa, ON

**Have you registered yet?**

[Register](#) today to hear from professionals in the industry about the challenges faced by and the future of our industry. You'll hear about:

- The Ontario Government's plans to better protect consumers in the residential household goods moving marketplace.
- Processes that will improve the customs clearance of household goods coming into Canada.
- The challenges faced by and future of the transportation industry in Canada.
- The importance of group benefits programs and effective human resource tools to respond to employees' needs and control costs.
- Effectively manoeuvring through the claims process in a workplace injury.
- The Federal Government contract and future trends in the process.
- Consumer expectations and how movers meet them.



A couple of sponsorship options are still available, such as three coffee breaks and Tuesday's breakfast and lunch. See the registration form for details.

**HOTEL REGISTRATION**

A dedicated website is now available for you to book your [hotel room](#) online. The deadline for the special room rate is October 9, 2015 so book early.

**CANADA BORDER SERVICES AGENCY**

The deadline is July 10, 2015 for warehouse operators to comply with eManifest requirements and avoid monetary AMPS penalties. The regulatory amendments requiring warehouse operators to send CBSA an Electronic Notification of the Arrival of goods are now mandatory. You can [read more](#) here.

**ONTARIO WORKPLACE SAFETY AND INSURANCE ACT**

**Greg Sathmary of the Industrial Mediation Professional Corporation** just alerted CAM that, on May 28th, 2015, the Ontario Legislature introduced Bill 109 (Employment and Labour Statute Law Amendment Act, 2015) that would amend the Workplace Safety and Insurance Act (WSIA). A 'No Reprisal' section is to be added to the WSIA for worker's claiming WSIB benefits which, if passed, would prohibit actions being taken against a worker to discourage or prevent them from filing a benefits claim. Employers have to educate their supervisory staff to report all claimed injuries by workers to management. An offence under the WSIA may result in charges and prosecution and, if there is conviction, fines and a term of imprisonment. Other penalties may also apply. For more information, you can contact Greg at 613-260-0600 or read more [here](#). You can hear Greg talk about these developments and more in his presentation at CAM's annual conference in Ottawa on November 2.

**POLICE BUST ON CATALYTIC CONVERTER THEFTS**

In our May newsletter, we warned against thieves who were stealing catalytic converters from vehicles, especially those that are higher off the ground, possibly for the precious metals that they contain. **Glenn Meyer at Moore-McLean Insurance Group Ltd.** shared with us some media coverage on the police bust of an alleged auto parts theft ring operating in Toronto. Two men from Quebec were arrested on 231 charges combined relating to thefts valued at over \$1.5 million. You can read more from the [CBC](#), [The Star](#) and [Toronto Insider](#).

**BAR APPOINTS NEW DIRECTOR GENERAL**

The British Association of Movers has just confirmed the appointment of **Ian Studd** as the new **BAR Director General**. He will begin his appointment on 1st July 2015. Stephen Vickers has kindly agreed to stay on into July to provide continuity during the handover.

Congratulations to Ian on this appointment! And best wishes to Stephen.



**Ian Studd, BAR  
Director General**

**FEDEMAC SUMMIT**

The FEDEMAC SUMMIT is being held in conjunction with the FEDEMAC General Assembly

on September 18-19, 2015 in Riga, Latvia. The welcome participants from Canada so please check out their [program](#) and register as soon as possible.

### **B2B CREDIT CHEX IS OFFERING A FREE TRIAL**

Last month we advised you that CAM has entered into a partnership with B2B Credit Chex. B2B provides in-depth commercial and consumer credit profiles. [Here](#) is some information about their 20% discount on the annual portal fee for their services to all CAM members and their 30-day trial offer for their complete line of services.

### **CAM ANNUAL AWARDS - DEADLINE FOR NOMINATIONS MOVED UP**

**The deadline for nominations for one of CAM's annual awards has been advanced to July 10th!** Submit your nomination today. You can find the nomination forms on our [website](#). We recognize outstanding achievement and professionalism with these awards:

- Distinguished Service Award
- Industry Achievement Award
- Innovators Award
- Public Service Award

### **CAM ANNUAL GOLF TOURNAMENT**

[Register](#) today.

We'll be golfing at the Royal Ontario Golf Club in Hornby (Milton), ON on Monday, September 14, 2015. Bring your colleagues or come alone. Or sponsor a competition. It promises to be a great day on the links.



### **CAM CONFERENCE COMMITTEE**

CAM's Conference Committee has been meeting regularly since our conference last October. Here are the members of the committee who have been putting together a quality management development program for our members and industry on November 1-3 in Ottawa:

Doug Kellough, Salmon's Transfer Ltd. (*Chairman*)  
Jim Carney, Rawlinson Moving & Storage Ltd.  
John Delanty, Kenwood Moving & Storage Inc.  
Tom Filgiano, Meldrum the Mover Inc.  
Phil Murphy, Allied Van Lines Canada  
Perry Thorne, Greg & Sons Moving and Storage  
Glenn C. Warner, Walker's/Capital Group of Companies Limited  
CAM Staff: Paul Leader, President & CEO and Marian McGuire, Administrative Manager

This will be CAM's first conference in Ottawa and we know members will enjoy the new venue. The theme chosen by the committee is timely and reflective of the emerging changes and challenges in the household goods moving industry. Come on out to the conference and express your appreciation for the efforts of this committee. Thanks to all!

*Contact CAM if you would like to participate on one of CAM's working committees.*

### **SCAM ALERT**

Here's some news from the California Moving and Storage Association about the latest scam in the US which could just as easily occur in Canada. Household goods carriers have been receiving bogus telephone calls from persons claiming to be from the California Public Utilities Commission (CPUC). The caller claims to be a CPUC employee who's advising the carrier that their permit is suspended or their application for a permit is incomplete. The carriers are told they need to pay \$5 to activate their permit and then ask for a credit or debit card number. Beware of similar calls!

### **IS YOUR CAM MEMBERSHIP ACTIVE?**

This is the busiest season for movers. CAM is getting calls every day from consumers wanting to verify the credentials of their movers. Consumers are also searching our website to find reputable movers and verify memberships. CAM membership provides members with significant exposure that can result in sales.

**If you are not a CAM member, then you are missing out on business opportunities.**

A CAM membership has to be active for a mover to be listed on our website. Call us or visit our website for information on how to join.

***IF YOU HAVE NEWS OR AN ANNOUNCEMENT THAT CANADA'S MOVING INDUSTRY SHOULD KNOW ABOUT, please let us know and we will include it in an upcoming issue of this newsletter. CAM reserves the right to include and/or edit news and announcements.***

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