

May 5, 2026

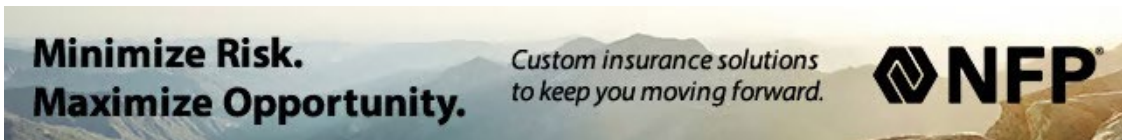


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ENJOY THE CONFIDENCE OF  
WORKING WITH CANADA'S  
NUMBER ONE VEHICLE  
RELOCATION COMPANY.



## President's Message



*Nancy Irvine, CPM, CAM President, not AI*

### Let's Shine a Light on Our Own

In an industry as demanding as moving, it's easy to keep our heads down and push through the next job, the next season, the next crisis. We solve problems, calm stressed-out families, juggle crazy schedules, and then quietly move on to the next move.

Recognition often falls to the bottom of the list - if it makes the list at all. But taking time to recognize people and companies in our industry is not a "nice-to-have." It is a powerful way to strengthen our businesses, our teams, and our entire profession.

Every day, CAM members show what professionalism looks like in real life: the driver who mentors a new crew member instead of just barking orders, the dispatcher who keeps their cool and finds a solution when everything is going sideways, the owner who steps up for their community after a flood or fire. These aren't small things. They are the quiet acts of integrity, care, and leadership that build trust with customers and pride within our teams.

Formal recognition - like the CAM Awards - takes those everyday efforts and says, "This matters. You matter." When we spotlight a mover who consistently delivers outstanding service, or an individual who has devoted years to improving our industry, we set a standard for everyone to aim for. We show new people entering the business that there is a career here, not just a job, and that excellence is noticed, remembered, and celebrated.

Recognition also has a ripple effect. A company whose team wins an award often sees a boost in morale and retention, because staff feel valued and seen. Customers notice too. When they see a mover honoured by their peers, I think it reinforces the message that CAM members are trusted, professional, and accountable. In a marketplace crowded with low-ball quotes and too-good-to-be-true promises, that kind of credibility is gold.

Most importantly, recognition is personal. Many of our past award recipients were nominated by someone who simply took a few minutes to say, “This person changed something for the better.” Maybe they led with integrity during a tough year. Maybe they mentored younger staff. Maybe they quietly held a company together when things could have fallen apart. Those stories deserve to be told.

**So, who comes to mind when you think of excellence in our industry?**

A long-time leader? A behind-the-scenes problem solver? A younger professional bringing new ideas and energy? A company that always seems to find a way to help its community?

If a name (or three) just popped into your head, that’s your sign. Let’s not keep our best people in the shadows.

Before it gets busy, why not take a few minutes to share their story and send in a nomination? Then join us on November 17th in Richmond as we celebrate this year’s CAM Award recipients and, through them, the very best of our industry.

[Nomination details and forms are available here](#)



*PS - Don't forget - As you are ramping up for peak season, CAM's self-guided training resources are available anytime, anywhere, and most are free for members. It's a quick, flexible way to get new hires up to speed and keep your team sharp.*



## GOT THE RIGHT STUFF? Let's Talk.

Atlas Van Lines Canada is growing—and we're looking for exceptional independent movers to join our trusted national network.

As an Atlas agent, you'll gain access to exclusive long-distance leads, modern moving tech, comprehensive training, and a collaborative community of professionals across the country.

**Think you're a fit?**  
Learn more at [atlasvanlines.ca](http://atlasvanlines.ca)



## **CAM** Member's Voice



Danielle Wellings-Carriere  
& Sarah Carriere  
ONESource Moving Solutions



### **Celebrating Senior Move Managers Week - Supporting Better Moves for Seniors ... and You!**

Each year, CAM partner, the National Association of Senior & Specialty Move Managers (NASMM), recognizes **Senior Move Managers Week** (May 10–17, 2026), highlighting the professionals who help older adults and families navigate one of life's most emotional transitions.

#### **What is Move Management?**

**Move management is different than just hiring movers.**

Movers focus on getting items safely from one place to another, while move managers handle everything leading up to and following move day. This includes downsizing, organizing, packing, coordinating logistics, selling, donating or discarding unwanted items and fully setting up and organizing the new home, helping seniors feel supported through both the practical and emotional sides of a big move.

### **How Move Managers Support Seniors**

Companies like [ONESource Moving Solutions](#) and other certified move managers act as a bridge between seniors, their families, movers, and communities, reducing stress, managing logistics, and creating smooth, dignified transitions. From sorting a lifetime of belongings to setting up a new home on day one, the goal is simple: peace of mind for everyone involved.

At ONESource Moving Solutions, this support is backed by specialized training and industry accreditations from NASMM, the Certified Relocation and Transition Specialist (CRTS), and the Institute for Challenging Disorganization (ICD).

Our team is also dementia-certified through the Alzheimer's Society, with experience supporting seniors living with Alzheimer's, dementia, cancer, and hoarding behaviours. We work closely with families and Powers of Attorney, helping navigate emotional decisions, family dynamics, and the many moving parts leading up to move day.

From downsizing 40+ years of memories to coordinating donations, forwarding mail, and space planning, these are services many seniors simply don't have the capacity or support to manage on their own.

That's where move managers step in. To guide, support, and make the transition as seamless as possible.

### **What Movers Should Look for in a Move Manager**

For moving companies, partnering with a professional move manager can elevate the entire client experience. Key things to look for include:

- Industry credentials (NASMM membership, CRTS certification)
- Experience working with senior clients and sensitive transitions
- Strong communication and coordination skills

- Fully insured, with all employees completing police background checks
- A clear scope of services that complements, not complicates, the moving process.

### **The ONESource Approach**

At ONESource Moving Solutions, **move management is about delivering a complete, tailored experience.**

Services include:

- Downsizing, sorting, and organizing
- Packing and unpacking
- Coordination of all moving logistics
- Dispersal of contents through donation, online auction, or disposal
- Full home setup, including furniture placement and finishing touches.

By working alongside trusted moving partners, ONESource ensures that **every move is handled with care, efficiency, and compassion.**

For more information, contact Danielle or Sarah at 1-855-ONE-SRCE (1-855-663-7723).

*Would you like to submit a guest blog for our newsletter? We'd love to hear from you. Contact [Nancy](#).*



## BECOME AN AGENT

- ◆ High Ethical Standards
- ◆ Quick Paying
- ◆ Low Claim Ratio
- ◆ Booking & Hauling Agents Welcome

[LEARN MORE](#)

### CAM2026 Awards - Who Deserves the Spotlight This Year?



For 26 years, CAM has celebrated the people and companies who make our industry stronger—and now it's your turn to help recognize them.

You know the ones: the standout leader, the behind-the-scenes powerhouse, the rising star, or the company that always goes the extra mile. These are the stories worth telling—and the people worth celebrating.

**Nominations are now open for the 2026 CAM Awards.**

**Award categories include:**

- **Public Service** – recognizing meaningful contributions to the community through moving-related service
- **Influencer** – highlighting emerging professionals under 40 shaping the future
- **Mover of the Year** – recognizing excellence in customer service and corporate citizenship
- **Industry Leadership** – celebrating those who inspire and lead
- **Distinguished Service** – honouring long-standing contributions to the industry and CAM.

Our Awards Committee carefully reviews each nomination, and while not every category is awarded each year, every nomination helps shine a light on the incredible work happening across our membership.

Winners will be recognized at the CAM Annual Awards Banquet on Tuesday, November 17, 2026, at the Westin Wall Centre Hotel in Richmond, BC.

Know someone who deserves the spotlight? Nominate them today.

[More info & nominate here](#)



Snowbirds Auto Connection is a family-owned provider of reliable, damage-free, door-to-door vehicle transport throughout Canada and the U.S., including coast-to-coast shipping, cross-border relocation, and secure vehicle storage.

[snowbirdsautoconnection.com](http://snowbirdsautoconnection.com)

# DEADLINE LOOMING!

**This Thursday - CAM Webinar 2609 - Payment Processing Secrets Every Mover Should Know**

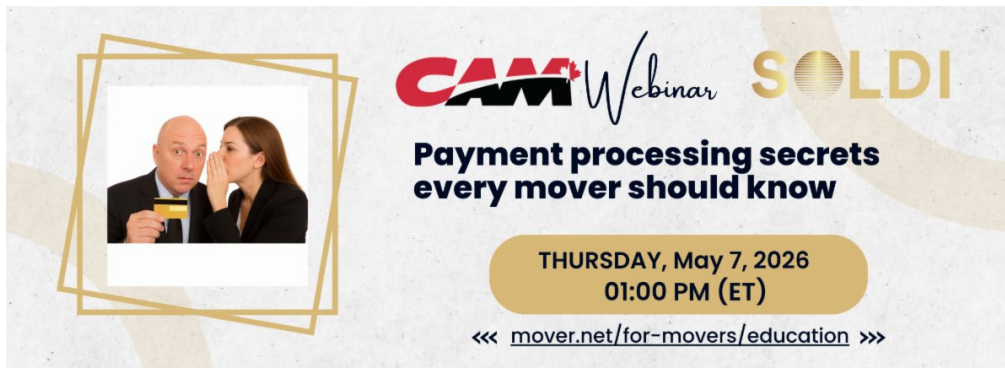
**When: Thursday, May 7, 2026, 1:00 pm ET**

**Free to CAM members / \$30 for non-members**

*Presented by Robert Dario, [SoldiPays](#).*

Payment processing is one of the most misunderstood expenses for most businesses. **Many movers unknowingly pay unnecessary fees and miss out on simple best practices to make major improvements in fees and workflow.** Join Robert Dario of SoldiPays for key insights into the merchant services industry and practical strategies to help improve your business.

This session is designed for owners and general managers, finance and accounting staff, and office managers/administrators. Please invite the folks behind the scenes to join us!



**CAM** Webinar **SOLDI**

**Payment processing secrets every mover should know**

THURSDAY, May 7, 2026  
01:00 PM (ET)

<< [mover.net/for-movers/education](https://mover.net/for-movers/education) >>

[Register here](#)

**Just added! CAM Webinar 2610 - Hiring to Termination Best Practices**

**When: Thursday, May 21, 2026, 1:00 pm ET**

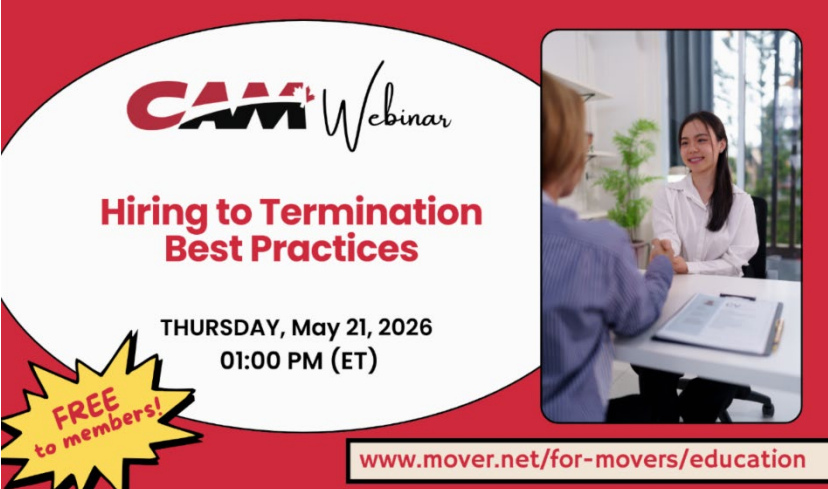
**Free to CAM members / \$30 for non-members**

*Presented by [Peninsula Canada](#)*

Managing employees isn't just about hiring the right people; it's about handling every stage of the employment relationship in a way that protects your business and keeps you compliant.

In this 30-minute session for the Canadian Association of Movers, we'll walk through the full employee lifecycle from hiring to termination, highlighting practical HR best practices at each stage. We'll cover how to set yourself up for success with strong onboarding and clear employment contracts, what effective performance and conduct management looks like in practice, and how to approach difficult decisions, such as discipline and termination, in a legally sound way.

Whether you're building your team or managing ongoing people challenges, this session will give you a clear, practical framework to reduce risk and strengthen your HR practices day to day.



**CAM+** Webinar

**Hiring to Termination  
Best Practices**

THURSDAY, May 21, 2026  
01:00 PM (ET)

**FREE  
to members!**

[www.mover.net/for-movers/education](http://www.mover.net/for-movers/education)

[Register here](#)



### **2026 May is Moving Month**

*May is Moving Month* is a perfect chance for CAM members to shine as trusted experts for Canadian consumers. Focus your social media on **practical, consumer-friendly** tips and advice that help people plan a smoother, safer move.

The goal is simple: fill your feeds with useful information that answers real questions consumers are asking before, during, and after their move.

Highlight your team, your services, and your community while reinforcing the value of hiring a professional CAM member. When we all share clear, consistent messages, we educate the public, strengthen trust in our industry, and drive more informed customers to professional movers like you.

Don't know where to start, or don't have time? Why not like and share CAM's daily posts and add a bit about your company? We have tons of resources too. [Reach out to Nancy](#) if you need some ideas. She's happy to help.

### **CVSA's International Roadcheck Scheduled for May 12-14**



A reminder that the Commercial Vehicle Safety Alliance's (CVSA's) International Roadcheck is scheduled for May 12–14, during which enforcement officers across North America will conduct intensive inspections of commercial vehicles and drivers. Inspectors will focus on both driver compliance—such as licences, hours-of-service, medical certificates, and impairment—and vehicle safety, including brakes, tires, cargo securement, and other critical

equipment. Movers should ensure all documentation is up to date and vehicles are in proper working order, as any out-of-service violations could result in drivers or equipment being sidelined until issues are corrected.

[Read details here](#)

## May 19, 2026 - International Professional Movers Day



### Let's Celebrate Our Profession!

May 19th is International Professional Movers' Day — a time for movers around the world to celebrate the skill, dedication, and teamwork that make our industry thrive.

We're encouraging all CAM members to join the celebration! Share your pride in being a professional mover — recognize your crews, post your success stories, and showcase what quality service looks like

in Canada.

Mark your calendars and start planning how you'll promote your business and honour your team on May 19th. Let's show the world how Canadian movers move with pride!

We'll be posting ... will you?

**Self Guided Training**



**Give your employees the tools they need to perform effectively!**

CAM has free and affordable professional training, suitable for anyone on your team, that can be done on their own time and at their own pace.

### **Packing & Unpacking Training**

Self-guided training videos offering basic orientation to professional packing and unpacking of household goods. Free to members. Only available in English.

### **Helper Training Video**

Self-guided basic training video, orienting employees to professional moving, loading and unloading of household goods. Free to members. Available in English and French.

### **Canadian Professional Mover (CPM)**

Equipping the sales team with detailed information from nine modules on estimating, long-distance and local moving, permanent storage and office moving. Only available in English. Regular cost - \$125. **Spring Training cost \$75 - save \$50.**

[Access Training Here](#)

To see the lineup of all educational opportunities, go to

<https://www.mover.net/for-movers/education>

**Let's Play *CAMily Feud* !**



We know that you are a group that has no problem sharing lots of opinions and stories.

Please **take 5 minutes** to share your best answers to some lighthearted questions about the moving world. Your responses will shape the games our contestants play live at the conference!

Who wants to play *CAMily Feud*? You do! It's easy!

**Bonus: you might just win one of five \$25 Tim Hortons gift cards.**

[What's your best answer? Click here](#)

# Upcoming Events



## CAM Golf 2026 - September 28, 2026



Dust off those clubs and start practicing your victory dance—CAM's golf day is back this September at the Cardinal Golf Club in North Toronto! Block the date now and get ready for swings, laughs, and a few “lost ball” stories. You'll be able to dispatch, then drive.

**Mark your calendar now!**



**Nov 15-17, 2026 #CAM2026 Conference - Richmond BC**

**Registration Now Open!**



Registration for #CAM2026 is now open, and you're invited to be part of the Canadian Moving Industry's biggest networking event of the year! Join your fellow movers, suppliers, and industry partners this November for fresh ideas, practical learning, and plenty of time to connect, catch up, and have some fun together.

Whether you come for the education, the trade show, the social events, or all of the above, #CAM2026 is where Canada's moving community will be. Secure your spot today and start planning to bring your team, your questions, and your energy — we can't wait to see you there!

[Check out #CAM2026](#)



**CAM**  
**CLASSIFIEDS**

#### **New Job Opportunity - Vaults and Bins For Sale**

We've just posted a [new job opportunity](#) on our Job Postings webpage. As well, we've posted new for sale ads for warehouse vaults and plastic bins on our Buy/Sell webpage. You can [view the details and see images of the items here](#).



**Need help? Get Quality!**

**Contact a CAM member:**

- [www.mover.net/find-a-mover](http://www.mover.net/find-a-mover)
- [www.mover.net/member-directory](http://www.mover.net/member-directory)
- [admin@mover.net](mailto:admin@mover.net)
- 866-860-0065

**TOGETHER, WE ARE BETTER !**

### Social Media Connections

Have you liked us yet?



Canadian Association of Movers | PO Box 26004 RPO Churchill | Mississauga, ON L5L 5W7  
CA

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